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Subject: R.12-06-013: Customer Survey - Final Hiner Report

To the Service List for CPUC proceeding R.12-06-013:

Attached is the written report that summarizes the Customer Survey that was fielded in March and April of this year. This comprehensive report summarizes and is consistent with the approach/methodology, survey instrument, findings and data tables that have already been shared with the parties in this proceeding in an email sent to the service list on April 16, 2013 (see attached) and as part of PG&E's Electric Rate Design Reform Proposal filed on May 29, 2013.

Please feel free to contact Emily Bartman of PG&E or myself if you have any questions.

Best regards,

Claudia Bustamante on behalf of Catherine Tarasova

Regulatory Case Coordinator

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