



CONTRACTORS STATE LICENSE BOARD

STATE OF CALIFORNIA

Northern California:
 Sacramento Intake & Mediation Center
 P.O. Box 269116, Sacramento, California 95826-9116
 1-800-321-CSLB (2752)

Southern California:
 Norwalk Intake & Mediation Center
 12501 East Imperial Highway, Suite 620, Norwalk, California 90650
 1-800-321-CSLB (2752)

www.cslb.ca.gov | CheckTheLicenseFirst.com

Complaint Form

**NOTICE: INCOMPLETE AND UNSIGNED FORMS WILL BE RETURNED TO YOU.
 DO NOT SEND ORIGINALS—DOCUMENTS RECEIVED WILL NOT BE COPIED AND/OR RETURNED.
 Please attach COPIES of all pages of contracts (front and back), canceled checks (front and back),
 invoices, advertisements, business cards, receipts, correspondence, etc.**

PLEASE COMPLETE BOTH SIDES OF THIS FORM

1. YOUR NAME last first middle Pacific Gas and Electric Company				2. CONTRACTOR NAME (as shown on contract/invoice) Cozart Brothers, Inc.			
ADDRESS number street 6121 Bollinger Canyon Road #Z2206				ADDRESS number street 1001 Shannon Court, Suite A		LICENSE NO.: USED, IF ANY 683849	
city San Ramon		county Contra Costa		state CA		ZIP code 94583	
PHONE WHERE YOU CAN BE REACHED 8 am–5 pm Redacted				city Livermore		state CA	
HOME PHONE ()		EMAIL ADDRESS DPWarRoom@pge.com		PHONE Redacted		EMAIL ADDRESS	
1a. <input type="checkbox"/> AM 65 YEARS OF AGE OR OLDER (optional)				WHO PRESENTED THE CONTRACT? <input type="checkbox"/> SALESMAN N/A			
1b. <input checked="" type="checkbox"/> AUTHORIZE THE FOLLOWING PERSON TO HANDLE THE COMPLAINT ON MY BEHALF: NAME last first middle Redacted				<input type="checkbox"/> CONTRACTOR N/A			
PHONE 8 a.m.–5 p.m. (925) 328-5560				HOME PHONE ()			
WHERE WAS THE CONTRACT NEGOTIATED? N/A							

PROJECT INFORMATION

3. OWNER OF CONSTRUCTION SITE N/A				4. CONSTRUCTION SITE ADDRESS number street Redacted			
number N/A		street N/A		city Pittsburg		state ZIP CA 94565	
PHONE ()				PHONE ()			

5. DESCRIBE BRIEFLY THE SCOPE OF THE WORK FOR WHICH YOU CONTRACTED (I.E. PAINTING, PLUMBING, CONCRETE, PATIO COVER, ROOM ADDITION)

6. CONTRACT DATE N/A	7. AMOUNT OF CONTRACT N/A	8. AMOUNT PAID ON CONTRACT N/A	9. DATE WORK STARTED July 12, 2013	10. DATE WORK CEASED
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11. LIST YOUR ITEMS OF COMPLAINT (IF MORE ROOM IS NEEDED, PLEASE ATTACH A SHEET OF PAPER)
 Please see attached.

12. REMEDY SOUGHT:

FOR OFFICE USE ONLY

COMPLAINT NUMBER	TYPE CNST	I N V	O R G	PRTY	DATE RECEIVED			SPECIAL PROJECT	DT STAT EXP			CSR INIT	ASSIGNED TO CSR			ER INIT	ASSIGNED TO ER			
					MO	DA	YR		MO	DA	YR		MO	DA	YR		MO	DA	YR	
FY																				
LICENSE NUMBER					CLOSURE LETTER		DISPOSITION		DATE CLOSED			STATUS CHANGE						STP		
SECTIONS VIOLATED					C		C		MO	DA	YR	C			C			C		
									DATE			DATE			DATE			DATE		

13. Have you filed in court to recover damages on this complaint? Yes (If so, provide documentation with this form.) No

14. Is this project a: Residence Commercial Building Other

15. Is this project a: Remodel Repair/Replace New Home

16. Was this contract: Written Oral New Home Purchase Agreement

17. Were there any change orders? Yes No If yes, were they: Written Oral Both

18. Is your complaint: Abandonment Workmanship Other

19. Building permit obtained by: Contractor You Do not know
(Provide a copy if available.) Name of building department: _____

21. Did the contractor have employees? Yes If so, how many? _____ No Do not know
Names of employees, if known: _____

22. Were employees, subcontractors, or material companies paid? Yes No Do not know

23. Were any mechanics' liens filed on this job? Yes (Provide a copy if available.) No
If yes, by whom? _____ How much? \$ _____

24. What attempts have you made to contact the contractor? Unable to locate Personal contact Telephone Letter (Provide copies.)

25. Have you notified your contractor in writing of the issue in dispute? Yes (Provide copies.) No

26. Have you obtained an estimate from another contractor to correct and/or complete the project? Yes No
(If yes, provide copies.) Amount \$ _____

27. Have you had the job corrected or completed? Yes No
(If yes, provide copies of the contract and proof of payment.) Amount \$ _____

NOTICE ON COLLECTION OF PERSONAL INFORMATION

Collection and Use of Personal Information. The Department of Consumer Affairs and the Contractors State License Board (CSLB) collects the information requested on this form to follow up on your complaint.

Providing Personal Information is Voluntary. You do not have to provide the personal information requested. If you do not wish to provide personal information, such as your name, home address, or home telephone number, you may remain anonymous. In that case, however, we may not be able to contact you or help you resolve your complaint.

I would like to keep my information confidential.

Access to Your Information. You may review the records maintained by the CSLB that contain your personal information, as permitted by the Information Practices Act. See below for contact information.

Possible Disclosure of Personal Information. We make every effort to protect the personal information you provide us. In order to follow up on your complaint, however, we may need to share the information you

give us with the business you complained about or with other government agencies. This may include sharing any personal information you gave us.

The information you provide may also be disclosed in the following circumstances:

- In response to a Public Records Act request, as allowed by the Information Practices Act;
- To another government agency as required by state or federal law; or
- In response to a court or administrative order, a subpoena, or a search warrant.

Contact Information. For questions about the Department of Consumer Affairs' privacy policy or the Information Practices Act, contact the Office of Information Security and Privacy Protection, 1325 J Street, Suite 1650, Sacramento, CA 95814, or email privacy@oispp.ca.gov.

I declare under penalty of perjury that the information contained on this Complaint Form is true and correct to the best of my knowledge, and that this declaration was signed at (city) San Ramon, (state) CA on (date) 9/5/2013.

I will assist in the investigation or in the prosecution of the contractor or other parties, and will, if necessary, attend hearings and testify to facts.

28. SIGN HERE Redacted DATE 9/5/2013

Attachment to complaint dated: September 5, 2013

Contractor Name: Cozart Brothers, Inc.

11. Items of Complaint

On 7/12/2013 at 9:55 am, an employee of Cozart Brothers, Inc. severed a PG&E-owned 2" plastic gas pipeline with a tractor grader blade while lot grading on the property of the [Redacted]

[Redacted] PG&E investigation showed that the contractor (Cozart Brothers, Inc.) had exposed (brought to the surface), and left lying on the ground, approximate 75' of this active 2" gas line, and had done this without the knowledge of PG&E. PG&E also verified that [Redacted] a project foreman of Cozart Brothers, Inc. was the damaging party.

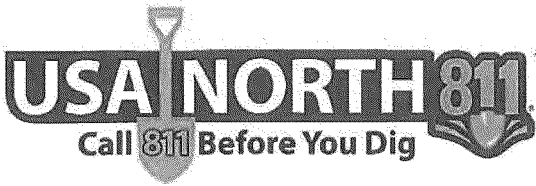
The act of exposing this gas line without PG&E knowledge, and failing to properly protect this line from being damaged, created a markedly dangerous situation for the workers present, as well as the neighboring community. Additionally, the contractor failed to call for a USA ticket prior to this work and follow other safe excavation practices. We believe the contractor violated the requirements set forth in California Code 4216, as well as the requirements identified in CalOSHA Title 8, Chapter 4, Subchapter 4, Article 6, Section 1541.

Enclosed you will find some photographs of the line the contractor exposed without PG&E knowledge.

History:

- Hit on 1/22/2007 - No USA
- Hit on 5/18/2007 - With USA - Contractor hit 2" gas main while grading for new tract. The facilities were accurately marked, but the contractor failed to exercise safe excavation practices by hand digging within 24" on either side of the outside edge of the underground facility (tolerance zone).

END. [Redacted]



4005 Port Chicago Hwy, Ste 100, Concord, CA 94520
P: (800) 640-5137 F: (888) 234-8344
W: usanorth811.org

September 5, 2013

Janice Chang
Pacific Gas & Electric Company
6121 Bollinger Canyon #Z2206

Re: **Claim #** Unknown
Ticket(s) # **Unknown**
Location Redacted in Pittsburg, Contra Costa County
Company Cozart Brothers, Inc.

RESEARCH RESULTS, PER YOUR ATTACHED INQUIRY:

NUMBER OF TICKETS FOUND (0)

Sincerely,

Linda Whitley

Linda Whitley
Administrative Assistant
Underground Service Alert of Northern California and Nevada



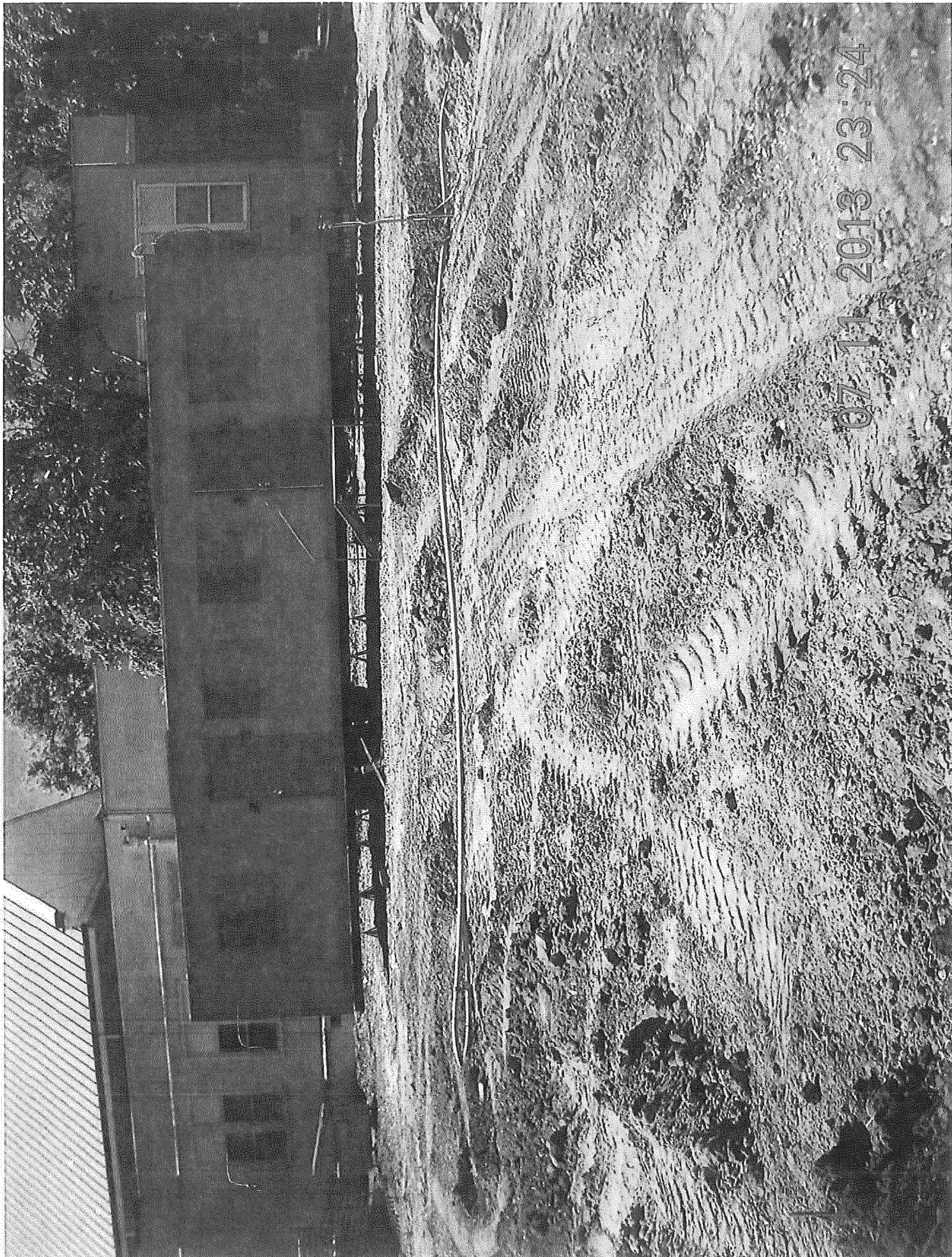
07 11 2013 23 54

DATE STAMP
SET INCORRECTLY
ON CAMERA.



811 Know what's below.
Call before you dig.

07-11-2013 23:23





JUL 15 2013



Pacific Gas and Electric Company

Gas Incident Dig-in Report Addendum (Form "A1")

61-0548 (Rev 03/11) TD-4110P-11-F02

LEAK NUMBER: 13-40088

or NON-LEAK REFERENCE NUMBER:

PART B: INCIDENT DESCRIPTION

PM #: 41927070

Incident Report #:

PROVIDE A SUMMARY OF THE DIG-IN (STATE ONLY FACTS. DO NOT SPECULATE)

Contractor Grading at Adly Gas Service

Redacted

hit 2"

Photos Taken? [x] Yes [] No By Whom:

Other Evidence Secured? [] Yes [] No Describe:

LOCATION OF DIG-IN (YOU MUST SELECT ONE)

- City Street, Interstate Highway, Pipeline R/W, Dedicated Public Utility Easement, Private Land Owner, County Road, Electric R/W, Private Business, Federal Lands, State Highway, Railroad R/W, Private Easement, Other

PART C: DETAILED DAMAGE REPORT

EXCAVATOR-TYPE CAUSING INCIDENT:

- Public/Private Utility, Non-PG&E Contractor, Agriculture, Developer, PG&E Division Gas, County, Homeowner/Occupant, Railroad, PG&E Contractor, State, PG&E Division Electric, City, PG&E GC Gas, PG&E GC Electric, PG&E Hydro, District, Other

OWNER INFORMATION (For Whom Was Work Performed?)

Redacted

Same as Damaging Party? [] Yes [] No If no, Owner name:

Owner Address:

City:

Phone:

PART D: TYPE OF EXCAVATION METHOD: (MARK ONLY ONE)

- Backhoe/Trackhoe, Farm Equipment, Drilling, Hand tools, Driving Stakes/Ground Rods, Trencher, Stump Grinding, Auger, Probing, Vacuum Equipment w/Agreement, Grader/Scraper, Directional Drilling, Boring, Explosives, Vacuum Equipment w/o Agreement, Drain Cleaning, Milling/Road Grinding, Plowing, Jackhammer, Other (explain)

IF DIRECTIONAL DRILLING OR BORING WAS THE METHOD, WAS IT CROSS BORING? [] Yes [] No

PART E: TYPE OF WORK BEING PERFORMED: (MARK ONLY ONE)

- Public Transit Authority, Cable TV, Phone, Blading/lot grading, Irrigation, Waterway improvement, Sewer, Electric, Fiber optic, Fencing, Landscaping, Railroad maintenance, Water, Pole, Road work, Agriculture, Driveway, Engineering/surveying, Storm drain/culvert, Street light, Curb/sidewalk, Bldg. construction, Drainage, Petroleum pipeline, Gas, Traffic sign, Bldg. demolition, Gas transmission pipeline, Steam, Traffic signal, Other (explain)

PART F: USA MARKINGS VISIBLE AND OBSERVED AT THE TIME OF THE DIG-IN: (CHECK ALL THAT APPLY)

- Paint, Flags, Stakes, Whiskers, Crayon, Off set, Permanent Markers, None If None, Why? If marks were present, were the facilities marked correctly? [] Yes [] No Were the facilities installed in a Joint Trench? [] Yes [] No

Horizontal distance from PG&E markings to line (Inches):

Total distance from closest PG&E markings to point of contact (Feet):

PART G: EXCAVATOR PROVIDED INFORMATION

- Does Excavator Claim to have Called USA? [] Yes [x] No If Yes, USA Number Provided: If Excavator did not call USA: (mark all that apply) Not aware of USA, Excavating on an expired ticket, Was told "no conflict/no UG facilities" By whom?, Pipeline location known, Excavating under another caller's ticket, USA/locating takes too long, Boss said not to call USA, Someone else had called USA, Other (explain)

PART H: GAS LOST TO ATMOSPHERE

Line Pressure: 15 (psig) Line Completely Severed? [x] Yes [] No If No, Area of Hole in Main (In^2)

Therm. Billing Area: Calculated Gas Lost to Atmosphere (Mcf)

ABOVE INFORMATION PROVIDED BY (LAN ID) Redacted

Date 07-12-13

Billable? [x] Yes [] No

SUPERVISOR REVIEW BY (LAN ID) Redacted

Date 07-15-13

Paving Tag#

