

Septemeber 03, 2013

«Customer Name»
«Mailing Address»
«Mailing Address2»
«Mailing City, State ZIP»

SECOND NOTICE:
**PG&E must perform a
required safety inspection
at your gas meter. Please
contact us to prevent a
service interruption.**

Reference: Service ID «SVC_ID», «SERVICE_ADDRESS»

Dear <<Customer Name>>,

At Pacific Gas and Electric Company (PG&E), providing energy safely is our highest priority. We recently contacted you on August 22, 2013 because we need to schedule an appointment with you to perform a five-minute safety inspection at your gas meter. We have not heard from you yet.

PG&E must access your meter to perform a safety inspection

PG&E must perform a five-minute safety inspection at your gas meter to confirm that the corrosion-prevention system near your meter is working as intended. This is an important and required safety inspection. We have attempted to complete this inspection previously, but we could not access your meter. That's why we need you to set an appointment with us.

Unless you take action, PG&E may need to stop your gas service for safety reasons

PG&E strives to provide you with safe and reliable service. However, we cannot continue serving your meter if we cannot be sure that the facility is safe. In compliance with the Gas Rules approved by the California Public Utilities Commission (CPUC), we may need to stop your service if we cannot complete this required safety inspection.

Please contact us by September 13, 2013 to avoid gas service impacts

To avoid a gas service shut-off, you can schedule an appointment for this inspection by contacting PG&E's authorized contractor, Gas Transmission Systems (GTS). Appointments are available Wednesday through Saturday, from 8 a.m. to 5:30 p.m.

PG&E's Authorized Contractor: Gas Transmission Systems (GTS)

Phone: Toll Free 1-855-327-8032

Contact us by: Friday, September 13, 2013

Call hours: Monday through Friday from 9 a.m. to 7 p.m.

Unfortunately, if we do not hear from you by Friday, September 13, 2013, we may need to stop your gas service for safety reasons. Please contact us as soon as possible.

Thank you for your cooperation. We look forward to speaking with you.

Sincerely,

Redacted

Manager, Integrity Management

Contact us

• For more information on PG&E's pipeline safety programs, visit www.pge.com or call 1-888-743-7431