

From: Miller, Karen  
Sent: 9/3/2013 11:57:59 AM  
To: Doll, Laura (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=LRDD); Enis, Phillip (phillip.enis@cpuc.ca.gov)  
Cc:  
Bcc:  
Subject: RE: ISSP CGI 2nd letter - San Francisco Division

Thanks Laura!

I will forward your letter to the PAO folks as an FYI, in case they get calls. I appreciate getting a heads up.

Karen

**From:** Doll, Laura [mailto:LRDD@pge.com]  
**Sent:** Tuesday, September 03, 2013 9:10 AM  
**To:** Miller, Karen; Enis, Phillip  
**Subject:** FW: ISSP CGI 2nd letter - San Francisco Division

Karen and Phil –

Good morning!

Just want to let you know that PG&E is continuing its efforts to get access to gas customer services that are located in unreachable places, like inside homes, in San Francisco. We need to be able to complete equipment inspections for safety purposes.

We really want to get this work done by the end of the year, so we are pushing on customers through door to door, phone, and mail outreach. Here is the second letter that is going to several hundred customers this week.

You may get calls – if so, Redacted (listed on the letter) is our contact person.

Thanks

Laura

PG&E is committed to protecting our customers' privacy.  
To learn more, please visit <http://www.pge.com/about/company/privacy/customer/>