

From: [Redacted]
Sent: 9/4/2013 5:24:11 PM
To: Zafar, Marzia (marzia.zafar@cpuc.ca.gov)
Cc: Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4)
Bcc:
Subject: Re: 2012 Residential Data by utility for every CA city.xlsx

Marzia

If you need data through August 2013, the earliest we can provide that data would be the end of October. As I mention below, our process has a 56-60 day time delay built into it, because of how our customer billing serials work.

Simply put- customer usage in August , may be billed as late as 30 days after they have incurred that usage. So what this means, is that the full data set of usage for the month of august, comes to our databases through our billing system, and our billing system doesn't complete processing this data until the very last August bill is mailed to a customer. I have discussed this with our IT/ billing data folks, and that's what I have been told.

So, to have a complete data set, you would need to wait until October to get full month August usage data for PG&E unfortunately.

Let me know if you'd like to discuss further or if you'd like at least the June 2013 data at this point, which is available.

Thanks

From: Zafar, Marzia [mailto:marzia.zafar@cpuc.ca.gov]
Sent: Wednesday, September 04, 2013 9:01 AM
To: [Redacted]
Cc: Dietz, Sidney
Subject: RE: 2012 Residential Data by utility for every CA city.xlsx

Hello,

Thanks so much ☺

I want monthly consumption data by city for June, July, and August 2013. SCE said that they could give me this data by Sept 20th. Is that possible?

Marzia Zafar – California Public Utilities Commission – Zaf@cpuc.ca.gov – 415-703-1997

From: Redacted
Sent: Tuesday, September 03, 2013 4:15 PM
To: Zafar, Marzia
Cc: Dietz, Sidney
Subject: FW: 2012 Residential Data by utility for every CA city.xlsx

Hi Marzia

I apologize for the slow response to your question. Also- notice that im emailing you and not calling- I know you hate the phone ☺ but if, at any time you want to talk live, just let me know and ill call you.

In short- yes we can provide you with this data quarterly, however I need to confirm what you want- in the first bullet below you talk about 2013 data, but in your actual request in the second bullet you talk about August 2012. I think you mean that you want June, July and August 2013 and not 2012- correct?

The other thing I want you to know, from a process standpoint, is that because of how our meter reading and billing serials work (not based on calendar month), there is a 45-60 day lag between when our draft and final usage/ billing data is available from the system (various reasons that only our IT folks can explain well)

Will that work as a quarterly thing for you? So- per your request, we can give you data through June 2013, and next time, we can give you data for the following 3 months etc.

We can have something to you from April 2013-June 2013 by this Thursday.

I don't know how SCE/ SDGE does this, and not sure if they have the same time lags we do, but im sure you'll let me know if they are faster than we are!

Thanks!

From: Zafar, Marzia [<mailto:marzia.zafar@cpuc.ca.gov>]
Sent: Thursday, August 29, 2013 06:14 PM
To: Cherry, Brian K; Dietz, Sidney; laura.genao@sce.com <laura.genao@sce.com>; Prusnek, Brian C <BPrusnek@semprautilities.com>
Subject: 2012 Residential Data by utility for every CA city.xlsx

Hi Wonderful Utilities,

The information about usage by city that the Commission put on its website has been a total success. Cities are now asking for this info as is the legislative staff in Sacto. I'm very happy that people are actually looking at the slide deck. You guys were so great in providing the info.

I am sending you another data request.

DATA REQUEST

?□□□□□□□□ Please send me consumption information in the same format that you see in the attached excel sheet for the summer months covering June, July, and August.

Going forward, I will ask for quarterly information. so, the next time I will ask will be in Jan 2014 for data covering Oct, Nov, and Dec 2013.

? Please use the attached excel as an example. **Please don't recreate another excel.** Just delete the other months and give me data for June, July, and August 2012. PG&E and Sempra – I also need the nat gas information. Since this is pretty simple, I'm requesting that you give me this data by next Thursday, Sept 5th.

Please let me know if you have any questions.

Thanks,

marzia

PG&E is committed to protecting our customers' privacy.
To learn more, please visit <http://www.pge.com/about/company/privacy/customer/>