

From: Zafar, Marzia  
Sent: 9/5/2013 10:36:39 AM  
To: Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4)  
Cc: Lee, Audrey (audrey.lee@cpuc.ca.gov)  
Bcc:  
Subject: RE: July bill

All I want to see is one bill that ended in July, but the customer was billed at the end of August.

*Marzia Zafar – California Public Utilities Commission – [Zaf@cpuc.ca.gov](mailto:Zaf@cpuc.ca.gov) – 415-703-1997*

**From:** Dietz, Sidney [mailto:SBD4@pge.com]  
**Sent:** Thursday, September 05, 2013 10:36 AM  
**To:** Zafar, Marzia  
**Cc:** Lee, Audrey  
**Subject:** Re: July bill

I've asked for the team to show you a bill that shows that serials that start late in the month take a while to come out. Thanks!

yours,

sid

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Do I seem terse? Blame the thumb keyboard.

**From:** Zafar, Marzia [mailto:[marzia.zafar@cpuc.ca.gov](mailto:marzia.zafar@cpuc.ca.gov)]  
**Sent:** Thursday, September 05, 2013 10:02 AM  
**To:** Dietz, Sidney  
**Cc:** Lee, Audrey <[audrey.lee@cpuc.ca.gov](mailto:audrey.lee@cpuc.ca.gov)>  
**Subject:** July bill

Sid - please show me a July bill that PGE billed the customer in late August. Today would be great.

*Marzia*

Sent from my Verizon Wireless 4G LTE Smartphone

PG&E is committed to protecting our customers' privacy.  
To learn more, please visit <http://www.pge.com/about/company/privacy/customer/>