

From: Ghosh, Deb
Sent: 9/20/2013 4:21:33 PM
To: Zafar, Marzia (marzia.zafar@cpuc.ca.gov)
Cc: Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4)
Bcc:
Subject: RE: Data

Marzia

The difference in customer count is about 6% in Aug.

I'd clarify my earlier statement. Because of the way, our analytical database work, customers billed in these six billing cycles with 30 days billing period is not the cause of this difference. We load customer data in the middle of each month in the system so that's consistent. However, customers with long-bill, short-bill, rebate/rebill etc. billed in those six billing cycles is causing the difference in customer count from the prior month. That is, when we load customer data in the system on Oct 17th, for the above mentioned conditions, we will append the data for Aug.

Deb

From: Zafar, Marzia [mailto:marzia.zafar@cpuc.ca.gov]
Sent: Friday, September 20, 2013 3:20 PM
To: Ghosh, Deb
Cc: Dietz, Sidney
Subject: RE: data

How many customers are we talking about?

Marzia Zafar – California Public Utilities Commission – Zaf@cpuc.ca.gov – 415-703-1997

From: Ghosh, Deb [mailto:DXGY@pge.com]
Sent: Friday, September 20, 2013 3:18 PM

To: Zafar, Marzia
Cc: Dietz, Sidney
Subject: RE: data

Marzia

The customers in the following billing cycles are not billed yet so they can't be included. Sorry if my earlier was not clear.

8/18 - 9/17

8/19 - 9/18

8/20 - 9/19

8/21 - 9/22

8/22 - 9/23

8/25 - 9/24

Deb

From: Zafar, Marzia [<mailto:marzia.zafar@cpuc.ca.gov>]
Sent: Friday, September 20, 2013 3:12 PM
To: Ghosh, Deb
Cc: Dietz, Sidney
Subject: RE: data

Why not include them?

Marzia Zafar – California Public Utilities Commission – Zaf@cpuc.ca.gov – 415-703-1997

From: Ghosh, Deb [<mailto:DXGY@pge.com>]
Sent: Friday, September 20, 2013 3:03 PM
To: Zafar, Marzia
Cc: Dietz, Sidney
Subject: RE: data

Marzia

We have created the report based on a Sep 16th EOD snapshot. So, we have all transactions up to Aug 17th – Sep 16th billing cycle. Customers in billing cycle after Aug 17th will be missing in this report, that is, 6 out of 21 billing cycles.

Deb

From: Zafar, Marzia [<mailto:marzia.zafar@cpuc.ca.gov>]
Sent: Friday, September 20, 2013 2:52 PM
To: Ghosh, Deb
Cc: Dietz, Sidney
Subject: RE: data

Thanks!

Why is there a drop in customer count for Aug?? what happened to those customers?

Marzia Zafar – California Public Utilities Commission – Zaf@cpuc.ca.gov – 415-703-1997

From: Ghosh, Deb [<mailto:DXGY@pge.com>]
Sent: Friday, September 20, 2013 2:49 PM
To: Zafar, Marzia
Cc: Dietz, Sidney
Subject: FW: data

Hi Marzia

Find below customer count and usage report, as you requested. As expected, notice a drop in both customer count and usage for Aug. However, average rate is consistent with prior months.

Please contact me if you have any question.

Thanks

Deb

From: Zafar, Marzia [<mailto:marzia.zafar@cpuc.ca.gov>]
Sent: Friday, September 20, 2013 08:37 AM
To: Dietz, Sidney
Subject: data

Hi Sid,

Please have your people send me the data response by noon today.

Marzia Zafar - Director, Policy & Planning Division

California Public Utilities Commission | zaf@cpuc.ca.gov | 415-703-1997

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