

From: Zafar, Marzia  
Sent: 9/20/2013 4:35:49 PM  
To: Ghosh, Deb (/O=PG&E/OU=Corporate/cn=Recipients/cn=DXGY)  
Cc: Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4)  
Bcc:  
Subject: RE: Data

Okay, that's not a problem. Thanks. The best thing would have been to tell me ahead of time how small it is. Next time ☺

*Marzia Zafar – California Public Utilities Commission – [Zaf@cpuc.ca.gov](mailto:Zaf@cpuc.ca.gov) – 415-703-1997*

**From:** Ghosh, Deb [mailto:DXGY@pge.com]  
**Sent:** Friday, September 20, 2013 4:22 PM  
**To:** Zafar, Marzia  
**Cc:** Dietz, Sidney  
**Subject:** RE: data

Marzia

The difference in customer count is about 6% in Aug.

I'd clarify my earlier statement. Because of the way, our analytical database work, customers billed in these six billing cycles with 30 days billing period is not the cause of this difference. We load customer data in the middle of each month in the system so that's consistent. However, customers with long-bill, short-bill, rebate/rebill etc. billed in those six billing cycles is causing the difference in customer count from the prior month. That is, when we load customer data in the system on Oct 17<sup>th</sup>, for the above mentioned conditions, we will append the data for Aug.

Deb

**From:** Zafar, Marzia [mailto:[marzia.zafar@cpuc.ca.gov](mailto:marzia.zafar@cpuc.ca.gov)]

**Sent:** Friday, September 20, 2013 3:20 PM  
**To:** Ghosh, Deb  
**Cc:** Dietz, Sidney  
**Subject:** RE: data

How many customers are we talking about?

*Marzia Zafar – California Public Utilities Commission – [Zaf@cpuc.ca.gov](mailto:Zaf@cpuc.ca.gov) – 415-703-1997*

**From:** Ghosh, Deb [<mailto:DXGY@pge.com>]  
**Sent:** Friday, September 20, 2013 3:18 PM  
**To:** Zafar, Marzia  
**Cc:** Dietz, Sidney  
**Subject:** RE: data

Marzia

The customers in the following billing cycles are not billed yet so they can't be included. Sorry if my earlier was not clear.

8/18 - 9/17

8/19 - 9/18

8/20 - 9/19

8/21 - 9/22

8/22 - 9/23

8/25 - 9/24

Deb

**From:** Zafar, Marzia [<mailto:marzia.zafar@cpuc.ca.gov>]  
**Sent:** Friday, September 20, 2013 3:12 PM  
**To:** Ghosh, Deb  
**Cc:** Dietz, Sidney  
**Subject:** RE: data

Why not include them?

*Marzia Zafar – California Public Utilities Commission – [Zaf@cpuc.ca.gov](mailto:Zaf@cpuc.ca.gov) – 415-703-1997*

**From:** Ghosh, Deb [<mailto:DXGY@pge.com>]  
**Sent:** Friday, September 20, 2013 3:03 PM  
**To:** Zafar, Marzia  
**Cc:** Dietz, Sidney  
**Subject:** RE: data

Marzia

We have created the report based on a Sep 16<sup>th</sup> EOD snapshot. So, we have all transactions up to Aug 17<sup>th</sup> – Sep 16<sup>th</sup> billing cycle. Customers in billing cycle after Aug 17<sup>th</sup> will be missing in this report, that is, 6 out of 21 billing cycles.

Deb

**From:** Zafar, Marzia [<mailto:marzia.zafar@cpuc.ca.gov>]  
**Sent:** Friday, September 20, 2013 2:52 PM  
**To:** Ghosh, Deb  
**Cc:** Dietz, Sidney  
**Subject:** RE: data

Thanks!

Why is there a drop in customer count for Aug?? what happened to those customers?

*Marzia Zafar – California Public Utilities Commission – [Zaf@cpuc.ca.gov](mailto:Zaf@cpuc.ca.gov) – 415-703-1997*

**From:** Ghosh, Deb [<mailto:DXGY@pge.com>]  
**Sent:** Friday, September 20, 2013 2:49 PM  
**To:** Zafar, Marzia  
**Cc:** Dietz, Sidney  
**Subject:** FW: data

Hi Marzia

Find below customer count and usage report, as you requested. As expected, notice a drop in both customer count and usage for Aug. However, average rate is consistent with prior months.

Please contact me if you have any question.

Thanks

Deb

**From:** Zafar, Marzia [<mailto:marzia.zafar@cpuc.ca.gov>]  
**Sent:** Friday, September 20, 2013 08:37 AM  
**To:** Dietz, Sidney  
**Subject:** data

Hi Sid,

Please have your people send me the data response by noon today.

**Marzia Zafar** - Director, Policy & Planning Division

California Public Utilities Commission | [zaf@cpuc.ca.gov](mailto:zaf@cpuc.ca.gov) | 415-703-1997

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