



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: Redacted
 Statement Date: 08/07/2013
 Due Date: 08/28/2013

Service For:

Redacted

Your Account Summary

Amount Due on Previous Statement	\$0.00
Payment(s) Received Since Last Statement	0.00
Previous Unpaid Balance	\$0.00
Current Electric Charges	\$846.53
Current Gas Charges	16.00

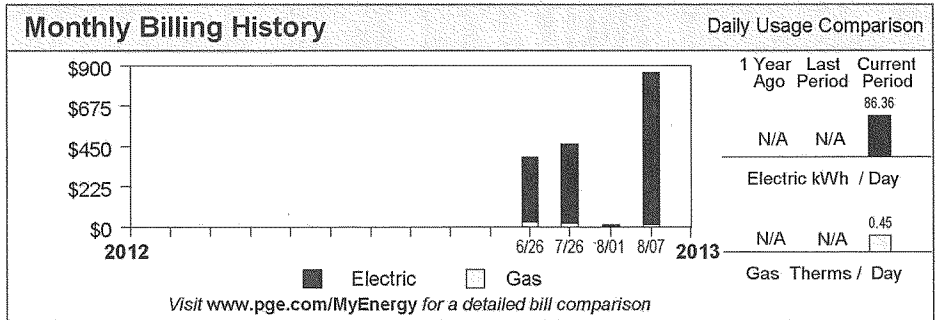
Total Amount Due by 08/28/2013	\$862.53
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Questions about your bill?

24 hours per day, 7 days per week
 Phone: 1-800-743-5000
 www.pge.com/MyEnergy

Local Office Address

Redacted



Important Messages

The Family Electric Rate Assistance (FERA) Program provides a monthly discount on electric bills for income-qualified households of three or more persons. To see if you qualify, please call 1-800-PGE-5000 or apply online at www.pge.com/fera.

El Programa FERA ofrece ahorros mensuales sólo en las facturas de electricidad a hogares de ingresos económicos bajos y medianos con tres o más personas. Para determinar si califica, por favor llame al 1-800-PGE-5000 o puede aplicar a través de nuestra página web www.pge.com/fera.

Continued on page 5

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

99906014473357700000862530000086253



Account Number: Redacted	Due Date: 08/28/2013	Total Amount Due: \$862.53	Amount Enclosed: \$
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Redacted

PG&E
 BOX 997300
 SACRAMENTO, CA 95899-7300



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Important Phone Numbers - 24 hours per day, 7 days per week

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000
TDD/TTY (Speech/Hearing Impaired) 1-800-652-4712

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

Important definitions

Rotating outage blocks are subject to change without advance notice due to operational conditions.

Tier 1 (Baseline) allowance: All residential customers are given a Tier 1 allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1 allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live (baseline territory), the season and your heat source. As you use more energy, you pay more for each tier of usage.

Electric Tier	% of Baseline
1	0% – 100%
2	101% – 130%
3	131% – 200%
4	> 200%
Gas Tier	% of Baseline
1	0% – 100%
2	> 100%

DWR bond charge: Recovers the cost of bonds issued by the Department of Water Resources (DWR) to purchase power to serve electric customers during the California energy crisis. DWR bond charges are collected on behalf of DWR and do not belong to PG&E.

DWR power charge: Included in generation charges for energy provided by the Department of Water Resources. Approximately 1% of your energy is provided by DWR and collected by PG&E as DWR's agent. In 2013, DWR will return \$26 million to bundled service customers which offsets other generation charges in this bill.

Power Charge Indifference Adjustment (PCIA): Ensures that customers who purchase electricity (generation) from non-PG&E suppliers pay their share of generation costs acquired to serve them prior to their departure, unless otherwise exempt.

Gas Public Purpose Program (PPP) Surcharge. Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit: www.pge.com/billexplanation for more definitions.

Your Electric Charges Breakdown

Conservation Incentive	\$299.09
Generation	224.70
Transmission	48.22
Distribution	206.53
Public Purpose Programs	41.38
Nuclear Decommissioning	1.43
DWR Bond Charge	14.05
Competition Transition Charges (CTC)	10.83
Energy Cost Recovery Amount	-0.53
Taxes and Other	0.83
Total Electric Charges	\$846.53

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number: Redacted

Change my mailing address to: _____

City _____ State _____ ZIP code _____

Primary _____ Primary _____

Phone # _____ Email _____

Ways To Pay

- **Online at www.pge.com/waystopay**
- **PG&E's Mobile Bill Pay**
- **Automatic Payment Service:** Sign up to authorize automatic payments sent from your bank account each month.
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, Mastercard or Discover:** Call 1-877-704-8470 at any time. (Our independent service provider charges a fee for each transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit www.pge.com or call 1-800-743-5000. Please bring a copy of your bill with you.



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Details of Electric Charges

06/30/2013 - 08/01/2013 (33 billing days)

Service For: Redacted
 Service Agreement ID: Redacted
 Rate Schedule: E1 SB Residential Service

Service Information

Meter # 1003755885
 Current Meter Reading 46,884
 Prior Meter Reading 44,034
 Total Usage 2,850.000000 kWh
 Baseline Territory S
 Heat Source Not Electric
 Serial H
 Rotating Outage Block 50

06/30/2013 - 07/31/2013

Charges

Electric Charges		\$820.08
Baseline Quantity	489.600000 kWh	
Baseline Usage	489.600000 kWh @ \$0.13230	
101-130% of Baseline	146.880000 kWh @ \$0.15040	
131-200% of Baseline	342.720000 kWh @ \$0.31114	
201-300% of Baseline	489.600000 kWh @ \$0.35114	
Over 300% of Baseline	1,294.836360 kWh @ \$0.35114	
Net Charges		\$820.08

Taxes and Other

Energy Commission Tax \$0.80

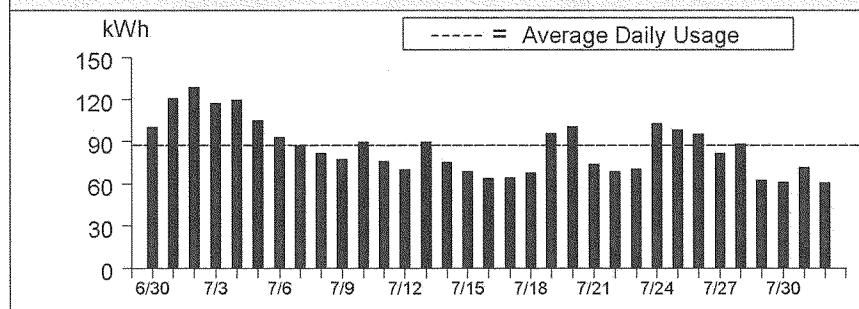
08/01/2013

Your Tier Usage	1	2	3	4
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Tier 1 Allowance	15.30 kWh	(1 days x 15.3 kWh/day)	
Tier 1 Usage	15.300000 kWh	@ \$0.13230	\$2.02
Tier 2 Usage	4.590000 kWh	@ \$0.15040	0.69
Tier 3 Usage	10.710000 kWh	@ \$0.31114	3.33
Tier 4 Usage	55.763640 kWh	@ \$0.35114	19.58
Energy Commission Tax			0.03

Total Electric Charges \$846.53

Electric Usage This Period: 2,850.000000 kWh, 33 billing days





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 Statement Date: 08/07/2013
 Due Date: 08/28/2013

Details of Gas Charges

06/30/2013 - 08/01/2013 (33 billing days)

Service For: Redacted
 Service Agreement ID: Redacted
 Rate Schedule: G1 S Residential Service

06/30/2013

Charges

Gas Charges		\$0.47
Baseline Quantity	0.460000 Therms	
Baseline Usage	0.454550 Therms @ \$1.03134	
Net Charges		\$0.47

PG&E's Gas Procurement Cost (Rate Schedule G-CP) is \$0.50317 / therm

Taxes and Other

Gas PPP Surcharge (\$0.06551 / therm)	\$0.03
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07/01/2013 - 07/31/2013

Charges

Gas Charges		\$14.10
Baseline Quantity	14.260000 Therms	
Baseline Usage	14.090910 Therms @ \$1.00072	
Net Charges		\$14.10

PG&E's Gas Procurement Cost (Rate Schedule G-CP) is \$0.47255 / therm

Taxes and Other

Gas PPP Surcharge (\$0.06551 / therm)	\$0.92
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08/01/2013

Your Tier Usage 1 2

Tier 1 Allowance	0.46 Therms (1 days x 0.46 Therms/day)	
Tier 1 Usage	0.454550 Therms @ \$0.98782	\$0.45
Gas PPP Surcharge (\$0.06551 /Therm)		0.03

Total Gas Charges \$16.00

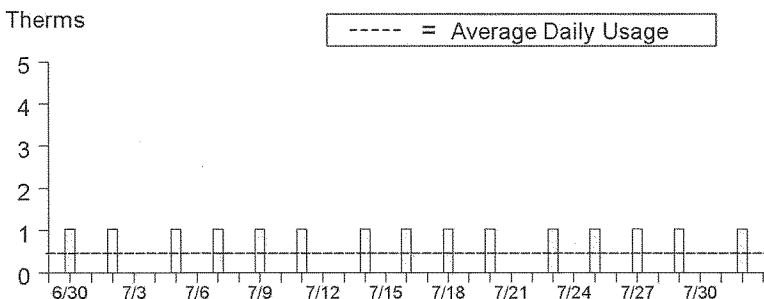
Service Information

Meter #	40404320
Current Meter Reading	2,078
Prior Meter Reading	2,064
Difference	14
Multiplier	1.045055
Total Usage	15.000000 Therms
Baseline Territory	S
Serial	H

Gas Procurement Costs (\$/Therm)

08/01/2013	\$0.45965
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Gas Usage This Period: 15.000000 Therms, 33 billing days





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Important Messages (continued from page 1)

CARE Program You may qualify for a monthly discount with the California Alternate Rates for Energy (CARE) Program. To find out more and apply online, visit www.pge.com/care.

Usted podría reunir los requisitos de un descuento mensual con el California Alternate Rates for Energy Program (CARE). Para obtener más información y hacer su solicitud en Internet, visite www.pge.com/espanol/care.

Summer Reminder Unusually high temperatures, like those experienced in early July, can lead to greater energy use and higher than average summer bills. Our new energy statement provides helpful charts to help you understand your charges. For more detailed information, including how hot weather may have affected your usage, log in to - or create - your account at pge.com/myenergy.

Electric power line safety PG&E cares about your safety. Be aware of your surroundings and keep yourself, tools, equipment and antennas at least 10 feet away from overhead power lines. If you see an electric power line fall to the ground, keep yourself and others away, call 9-1-1 and then PG&E at 1-800-743-5000.