

From: Podolinsky, Elizabeth  
Sent: 9/6/2013 4:53:08 PM  
To: Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4)  
Cc:  
Bcc:  
Subject: RE: CNG vehicle customer losing access to Marin CNG refueling station complaint

Thanks Sid.

I haven't contacted him. I don't know if the Consumer Affairs Branch has.

I'll call him on Monday.

Liz

**From:** Dietz, Sidney [mailto:SBD4@pge.com]  
**Sent:** Friday, September 06, 2013 3:49 PM  
**To:** Podolinsky, Elizabeth  
**Subject:** RE: CNG vehicle customer losing access to Marin CNG refueling station complaint

Elizabeth –

We spoke to him before, and explained the closing-time issue to him and the safety concerns, and we left a message with him today offering to talk to him more about it. We're also going to make sure he knows where the other fueling stations are, although I am sure he knows. But that's all we've done – I am sure that he is not perfectly pleased since it does represent an inconvenience to him.

Do you know if you all responded to him?

Take care!

yours,

sid

**From:** Podolinsky, Elizabeth [<mailto:elizabeth.podolinsky@cpuc.ca.gov>]  
**Sent:** Thursday, September 05, 2013 6:11 PM  
**To:** Dietz, Sidney  
**Subject:** RE: CNG vehicle customer losing access to Marin CNG refueling station complaint

Hi Sid,

I am wondering if this got resolved for the customer, Redacted

Do you know the status? Thanks –

Liz

Liz Podolinsky

Telecommunications Advisor

Office of Commissioner Michel Florio

California Public Utilities Commission

(415) 703-3201

[pod@cpuc.ca.gov](mailto:pod@cpuc.ca.gov)

**From:** Dietz, Sidney [<mailto:SBD4@pge.com>]  
**Sent:** Thursday, May 09, 2013 4:52 PM  
**To:** Podolinsky, Elizabeth  
**Subject:** RE: CNG vehicle customer losing access to Marin CNG refueling station complaint

Thanks, Liz. I'll get right on it.

yours,

sid

**From:** Podolinsky, Elizabeth [<mailto:elizabeth.podolinsky@cpuc.ca.gov>]  
**Sent:** Thursday, May 09, 2013 4:50 PM  
**To:** Dietz, Sidney  
**Subject:** CNG vehicle customer losing access to Marin CNG refueling station complaint

Hi Sid,

Thanks for looking into this.

Attached is the letter to the CPUC sent by the CNG customer. FYI: I have not contacted the customer.

Liz

Liz Podolinsky

Telecommunications Advisor

Office of Commissioner Michel Florio

California Public Utilities Commission

(415) 703-3201

[pod@cpuc.ca.gov](mailto:pod@cpuc.ca.gov)

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