

From: Cherry, Brian K
Sent: 10/16/2013 4:26:54 PM
To: [Redacted] Sally
Cuaresma (acb@cpuc.ca.gov)
Cc:
Bcc:
Subject: Fwd: iPhone help

Sent from my iPad

Begin forwarded message:

From: <BKC7@PGE.COM>
Date: October 16, 2013, 3:43:05 PM PDT
To: [Redacted]
Subject: iPhone help

[Redacted] - help. I just updated my phone software and it requires an Apple I'd and password to get my phone to work. I don't know either one. When I used my email accounts option to get an ID and password it didn't recognize my pge email. Help. I need to use my phone. I'm in the car for the next 2 hrs.

Sent from my iPad