# Low Income Oversight Board (LIOB)

November 6, 2013

San Diego County Operations Center Conference Ctr. Hearing Room
5520 Overland Ave.
San Diego, CA 92123
10am - 3pm
www.liob.org

### Call - In Number 1-877-930 0524 - Passcode 3494395#

[10 a.m. – 10:15 a.m.]	1.	Welcome and Introductions— Jose Hernandez, LIOB Chair and Commissioner Catherine J.K. Sandoval (15 minutes) <i>Standing</i>
		Item
	2.	Public Comments— Facilitated by Jose Hernandez, LIOB Chair
[10:15 a.m. – 10:30 a.m.]		
		(15 minutes) Informational/Standing item
	3.	Approval of the August 21,2013 LIOB Meeting Minutes,
[10:30 a.m. – 10:35 a.m.]		Facilitated by Jose Hernandez, LIOB Chair (5 minutes) Action
		ltem
	4.	Highlights of Upcoming Activities for Low-Income Energy
[10:35 a.m. – 10:50 a.m.]		· · · · · · · · · · · · · · · · · ·
		Programs – Energy Division Staff (15 minutes) Standing Item
	5.	Utilities' Reports— Utility Representative (30 minutes) Standing
[10:50 a.m. – 11:20 a.m.]		/Action/Discussion Item
	a)	Update on IOU's Studies Reports
		i. Multi-family Segment Study – PG&E
		<ul><li>ii. Impact Evaluation – SDG&amp;E</li><li>iii. Energy Education Study - SCE</li></ul>
		iv. Needs Assessment Study – SCE
	b)	Current Penetration Rates for CARE & ESAP
	,	
	6.	Subcommittees Reports and Updates – Facilitated by Jose
[11:20 a.m. – Noon]		Hernandez, LIOB Chair (40 minutes) <i>Update/Standing Item</i>
	a)	Marketing & Outreach (Board Members Toledo, Kim, Gross and
		Watts)
	b)	ESAP and CARE Implementation (Board Members Wimbley,
	c)	Warts & Hobson)
	c)	Workforce Education and Training (Board Members Kim, Hernandez & Hobson)
	d)	Water Industry (Board Members Stephenson, Lopez & Hobson)
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	e)	Emerging Issues/Climate Change (Board Members Toledo & Kim)
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[Noon – 1:00pm]		Lunch

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[1:00 p.m. – 1:30 p.m.]	7. a) b)	•
[1:30 p.m. – 1:50 p.m.]	8. a)	Lifeline Telephone Program Update — Benjamin Schein, CPUC-Consumer Programs (20 minutes) Informational/Standing Item Lifeline Proceeding Update (Standing Item  i. Report on Scoping Memo and Public Participation Hearings
	b)	Update on Lifeline Direct Application Project
[1:50 p.m. – 2:10 p.m.]	9.	Water Utilities' Current Issues – Maria Carmen Rocha - CPUC Water Division (20 minutes) Update/Informational/Standing Item
[2:10p.m. – 2:30 p.m.]	10.	Future Events/Meeting Dates — Standing Item (20 minutes)
	a)	Proposed Dates for the LIOB Quarterly Meetings for year 2014

### Meeting Adjourned

This is a public meeting. The meeting is accessible to the physical disabled. A person who needs a disability-related accommodation or modification in order to participate in the meeting may make a request by contacting Zaida Amaya at (916) 928-4702 or sending a written request to 180 Promenade Circle, Suite 115, Sacramento, CA 95834. Providing your request at least five (5) business days before the meeting will help ensure availability of the requested accommodation.

Interested parties may attend in person or via teleconference. Notice of the Low Income Oversight Board meeting can be accessed at: <a href="www.liob.org">www.liob.org</a>. Teleconference Information: Call - In Number 1-877-930-0524 - Passcode 3494395#

This meeting notice is being sent to all parties on the service lists of Applications A.08-05-022 et al, A.11-05-017, A.11-05-018, A.11-05-019, A.11-05-020 and A. 11-06-016 as well as the utilities, contractors and agency contacts. And solely for the purposes of Commission's Ex Parte Communication Requirements, this notice will be deemed a functional equivalent of the notice pursuant to Commission's Rules of Practice and Procedure, Rule 8.3 (c)(1) for the proceedings A.08-05-022 et al, A.11-05-017, A.11-05-018, A.11-05-019, A.11-05-020 and A.11-06-016