

From: Magee, Charles H.
Sent: 10/3/2013 9:41:41 AM
To: [Redacted] (/O=PG&E/OU=Corporate/cn=Recipients/cn=[Redact])
Cc: Redding, Steve (M&C DIR) (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=SRR3); Doll, Laura (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=LRDD); Bruno, Kenneth (kenneth.bruno@cpuc.ca.gov); [Redacted] (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=[Redac]); Haine, Steven K. (steven.haine@cpuc.ca.gov)
Bcc:
Subject: RE: Odor Investigation at [Redacted]

Thanks Tim. Yes, that's the area. I always smelled it pretty strong in a very localized area just to the right of the (31) on your map. That little cul-de-sac is called [Redacted]. The name isn't shown on the map.

I walked directly through that little intersection every morning at 6:45 AM on my way to BART and smelled it many times (as I said, I reported it twice to PG&E). I also walked through that intersection many times in the evening, on the way home, usually between 5:30PM and 6:00 PM but never smelled it then. It seemed to have something to do with the morning. As you said, sometimes it can be the customer's gas appliances. Might have something to do with gas usage on chilly mornings. After working on gas issues for the past year, I'm seeing how tricky it can be to find gas leaks sometimes.

Due to my back problem, I haven't walked to BART since July. When I start walking through that area again I'll let you know if I smell anything.

Thanks for checking this out.

Chuck

Chuck Magee

Senior Utilities Engineer

Risk Assessment Unit

California Public Utilities Commission

415-806-2394

charles.magee@cpuc.ca.gov

From: [Redacted]
Sent: Wednesday, October 02, 2013 4:19 PM
To: Magee, Charles H.
Cc: Redding, Steve (M&C DIR); [Redacted] Doll, Laura
Subject: Odor Investigation at [Redacted]

Chuck,

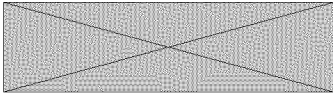
After our discussion today I contacted the PG&E local leadership at our San Carlos headquarters that maintains the gas facilities in your neighborhood in San Bruno. They had a leak investigation performed this afternoon at the location you described which is highlighted in the attached file. The investigation of all mains, services and meter sets resulted in no leakage found. Should the location in the file not represent an accurate depiction of where you described or if you ever notice any area odor at this location or any other please contact us immediately.

It was a pleasure meeting you today and feel free to call with any follow up questions relating to our integration of Picarro Surveyor as a compliance leak survey tool at PG&E.

Thanks,

[Redacted]

SB_GT&S_0259254



Gas M&C Superintendent | Odyssey Program

6121 Bollinger Canyon Rd, 4440D San Ramon, CA 94583

Redacted

PG&E is committed to protecting our customers' privacy.
To learn more, please visit <http://www.pge.com/about/company/privacy/customer/>