

From: Doll, Laura  
Sent: 10/17/2013 4:22:57 PM  
To: Cheng, Franz (franz.cheng@cpuc.ca.gov)  
Cc: Doll, Laura (LRDD@pge.com)  
(/O=PG&E/OU=Corporate/cn=Recipients/cn=LRDD)  
Bcc:  
Subject: RE: Complaint re: natural gas fueling stations by Robert DeVries

Franz

Sorry I didn't get to talk with you yesterday about this. Perhaps we could talk tomorrow?

I am trying to track down [Redacted], the PG&E person who handles the fueling stations. I'm familiar with Mr. DeVries as [Redacted] brought his concerns forward several months ago relative to the San Rafael facility not being available 24/7 any more. There were security issues on that one. I don't know the background on the Folsom one, but have asked for more info.

These are fun, right?

Thanks

Laura

**From:** Cheng, Franz [mailto:franz.cheng@cpuc.ca.gov]  
**Sent:** Wednesday, October 16, 2013 2:48 PM  
**To:** Doll, Laura  
**Subject:** Complaint re: natural gas fueling stations by Robert DeVries

Laura,

I wanted to check in with you or your staff about a complaint a Mr. Robert DeVries has lodged against PG&E about shutting down one of your fueling stations. I wanted to make sure that the issue is a) known and b) unresolved and what if anything PG&E is doing about it. I just got this case assigned to me and have no information about the utility side of the story, though Mr. DeVries has certainly given us an earful here (see attached). I'm telecommuting tomorrow, but

I'm in the office today.

Thanks,

Franz C. Cheng, Sr. Regulatory Analyst

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