

From: Doll, Laura  
Sent: 10/21/2013 9:20:40 AM  
To: Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4);  
franz.cheng@cpuc.ca.gov (franz.cheng@cpuc.ca.gov)  
Cc:  
Bcc:  
Subject: RE: Complaint re: natural gas fueling stations by Robert DeVries  
Wise move to telecommute!  
Today is crazy.

**From:** Cheng, Franz [mailto:franz.cheng@cpuc.ca.gov]  
**Sent:** Monday, October 21, 2013 09:15 AM  
**To:** Doll, Laura; Dietz, Sidney  
**Subject:** RE: Complaint re: natural gas fueling stations by Robert DeVries

Laura,

Thanks for putting me in touch with Sid.

Sid if you could get back to me at this email address or call me at (510) 899-9674 we can discuss this further. I am telecommuting a lot due to the BART strike so those two ways are the best ways to reach me right now.

Thanks,

Franz

**From:** Doll, Laura [LRDD@pge.com]  
**Sent:** Saturday, October 19, 2013 2:23 PM  
**To:** Cheng, Franz; Dietz, Sidney  
**Subject:** Re: Complaint re: natural gas fueling stations by Robert DeVries

Hi Franz  
I'm copying Sid Dietz as he will be reaching out to you on Monday with information about the Folsom facility. Sid will be your PGE point of contact for this one.

I think we can get you all you need to get this resolved next week.

Regards  
Laura

**From:** Cheng, Franz [mailto:franz.cheng@cpuc.ca.gov]

**Sent:** Wednesday, October 16, 2013 02:48 PM

**To:** Doll, Laura

**Subject:** Complaint re: natural gas fueling stations by [Redacted]

Laura,

I wanted to check in with you or your staff about a complaint a Mr. [Redacted] has lodged against PG&E about shutting down one of your fueling stations. I wanted to make sure that the issue is a) known and b) unresolved and what if anything PG&E is doing about it. I just got this case assigned to me and have no information about the utility side of the story, though Mr. [Redacted] has certainly given us an earful here (see attached). I'm telecommuting tomorrow, but I'm in the office today.

Thanks,

Franz C. Cheng, Sr. Regulatory Analyst

California Public Utilities Commission

505 Van Ness Avenue

San Francisco, California 94102

TEL: (415) 703-1536

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