

From: Cheng, Franz
Sent: 10/21/2013 9:15:28 AM
To: Doll, Laura (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=LRDD); Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4)
Cc:
Bcc:
Subject: RE: Complaint re: natural gas fueling stations by [Redacted]
Laura,

Thanks for putting me in touch with Sid.

Sid if you could get back to me at this email address or call me at [Redacted] we can discuss this further. I am telecommuting a lot due to the BART strike so those two ways are the best ways to reach me right now.

Thanks,

Franz

From: Doll, Laura [LRDD@pge.com]
Sent: Saturday, October 19, 2013 2:23 PM
To: Cheng, Franz; Dietz, Sidney
Subject: Re: Complaint re: natural gas fueling stations by [Redacted]

Hi Franz
I'm copying Sid Dietz as he will be reaching out to you on Monday with information about the Folsom facility. Sid will be your PGE point of contact for this one.
I think we can get you all you need to get this resolved next week.

Regards
Laura

From: Cheng, Franz [mailto:franz.cheng@cpuc.ca.gov]
Sent: Wednesday, October 16, 2013 02:48 PM
To: Doll, Laura
Subject: Complaint re: natural gas fueling stations by [Redacted]

Laura,

I wanted to check in with you or your staff about a complaint a [Redacted] has lodged against PG&E about shutting down one of your fueling stations. I wanted to make sure that the issue is a) known and b) unresolved and what if anything PG&E is doing about it. I just got this case assigned to me and have no information about the utility side of the story, though [Redacted] has certainly given us an earful here (see attached). I'm telecommuting tomorrow, but I'm in the office today.

Thanks,

Franz C. Cheng, Sr. Regulatory Analyst

California Public Utilities Commission

505 Van Ness Avenue

San Francisco, California 94102

TEL: (415) 703-1536

PG&E is committed to protecting our customers' privacy.

To learn more, please visit <http://www.pge.com/about/company/privacy/customer/>