

From: Laura Doll  
Sent: 10/11/2013 12:37:11 PM  
To: brian.turner@cpuc.ca.gov (brian.turner@cpuc.ca.gov)  
Cc: Cherry, Brian K (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=BKC7);  
Doll, Laura (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=LRDD)  
Bcc:  
Subject: PGE outreach today in San Carlos

Brian and Terrie

PG&E staff will be out in the L147 area today to complete the centerline survey and answer questions. See message below to the city.  
Just want you to be aware in case you get inquiries.

Laura

**From:** Gambelin, Papia  
**Sent:** Friday, October 11, 2013 12:15 PM  
**To:** Jeff Maltbie ([JMaltbie@cityofsancarlos.org](mailto:JMaltbie@cityofsancarlos.org))  
**Cc:** '[nnachmann@cityofsancarlos.org](mailto:nnachmann@cityofsancarlos.org)'; Stuart, Jennifer; '[jwalter@cityofsancarlos.org](mailto:jwalter@cityofsancarlos.org)'  
**Subject:** Communications - PG&E

Hi Jeff,

Hope you are well.

As you know, we have been surveying our lines over the past several weeks. We plan to have a presence with survey crews in the area (map attached), no work, just survey equipment along Brittan Ave up towards Crestview Ave.

Since there has been attention on L 147, we felt we should have our customer care teams out in the neighborhood available to answer questions along Brittan Ave.

We are going to be in the area going door to door with information (attached) and ready to answer questions from our customers today about L 147 and the survey work. We will have presence this afternoon until from 1pm-4pm.

We will be notifying Sheriff's office as we are sensitive to the imposters that have posed as PG&E employees. Each of our employees are badged employees, in pairs and appropriate protective gear to ensure their safety.

Please feel free to contact me on cell with any questions.

Thank you,  
Papia

Papia Gambelin

Director

Central Coast Region, Corporate Affairs

Pacific Gas and Electric Company

111 Almaden Blvd. 7<sup>th</sup> floor

San Jose, CA 95110

408.282.7101 office

408.318.4774 cell

PG&E is committed to protecting our customers' privacy.  
To learn more, please visit

<http://www.pge.com/about/company/privacy/customer/>

<San Carlos customer letter - v5 - 101013\_1945.docx>

<Line 147 Centerline Survey Work 10.11.13 2.0.pptx>