From: Malashenko, Elizaveta I.

Sent: 11/25/2013 11:27:04 AM

To: Cherry, Brian K (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=BKC7); Clanon, Paul (paul.clanon@cpuc.ca.gov); Hagan, Jack (Brigadier General – CA) (emory.hagan@cpuc.ca.gov)

Cc:

Bcc:

Subject: RE: NEB - Draft Safety Culture Definition

Brian,

Thank you for sharing. Very good read – I especially like the "swiss cheese" graphics.

Cheers,

Liza

Elizaveta Malashenko

**Deputy Director** 

Office of Utility Safety and Reliability

Safety and Enforcement Division

California Public Utilities Commission

Phone: 415-703-2274

E-mail: elizaveta.malashenko@cpuc.ca.gov

From: Cherry, Brian K [mailto:BKC7@pge.com]
Sent: Monday, November 25, 2013 9:41 AM
To: Malashenko, Elizaveta I.; Clanon, Paul; Hagan, Jack (Brigadier General – CA)
Subject: FW: NEB - Draft Safety Culture Definition

From: Stavropoulos, Nickolas
Sent: Thursday, November 21, 2013 10:00 AM
To: Bottorff, Thomas E; Cherry, Brian K; Pruett, Greg S; Johns, Christopher; Earley, Anthony;
Fitzpatrick, Tim; Park, Hyun; Soto, Jesus (SVP); Bell, Des; Simon, John R.; King, Mary K.; Yura, Jane;
Howe, James
Subject: NEB - Draft Safety Culture Definition

Team:

The attached is an example of an informed regulator that understands how to improve safety. The Canadian Energy Board is leading the way as you can see by the draft Safety Culture Framework. Amazingly, we are trying to achieve virtually all of the items recommended in their report including the development of a "Management System" (e.g. PAS 55) to which the NEB says, "Carefully designed and well-implemented management systems are essential to keep people safe and protect the environment.".

PG&E is committed to protecting our customers' privacy. To learn more, please visit <u>http://www.pge.com/about/company/privacy/customer/</u>