From: Christopher, Melvin J. (GSO Sent: 11/1/2013 8:59:51 AM To: emory.hagan@cpuc.ca.gov (emory.hagan@cpuc.ca.gov) Doll, Laura (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=LRDD); Soto, Cc: Jesus (SVP) (/O=PG&E/OU=Corporate/cn=Recipients/cn=J81K) Bcc: Subject: My Appreciation General Hagen, Thank you for your interest in the work that PG&E is doing in Gas Control and our system operations. It was a privilege to host you for an hour and to spend time talking about the vision for Gas Control and Gas System Operations. I appreciate your insights, questions, and your comments – they are valuable and frankly, you have challenged me to continue to think about our mission in Gas System Operations. I also want to thank you for the Challenge Coin. It is an honor to have received it from you and I carry it with me proudly. I have shared it with my team for it is truly a team effort. You have asked that we get together again to continue our discussion. I will be taking a little vacation time next week but, when I return I will begin coordinating with Laura Doll so that we can find a time that works for both of us and so that we can meet your expectations. Thank you again for your interest and your valuable input. Best regards,

Mel Christopher