

From: Cherry, Brian K
Sent: 11/19/2013 6:30:27 AM
To: Liza Malashenko (elizaveta.malashenko@cpuc.ca.gov); Jack Hagan (Jack.Hagan@cpuc.ca.gov)
Cc:
Bcc:
Subject: Fwd: Safety Department: Improving the Way We Support and Partner
FYI.

Sent from my iPad

Begin forwarded message:

From: A Message from Linda Limberg <AMessagefromLindaLim@pge.com>
Date: November 19, 2013, 2:49:33 AM EST
To: All PGE Extended Leadership
<AllPGEExtendedLeadership@exchange.pge.com>
Subject: Safety Department: Improving the Way We Support and Partner

ELT Members:

The San Bruno accident was a catalyst for change for all of us. This tragic event forced us to look at ourselves and see what we can do better and differently as a company with our processes, practices and culture. This absolutely applies to the centralized Safety Department, as well.

When I joined PG&E 18 months ago, I was well aware that I was walking into a job in which we would have many opportunities to consistently show that we know what good looks like when it comes to employee, contractor and public safety. Within the Safety Department, we are focused on improving the way we support and partner with the lines of business on everything from post-incident analysis to how we roll out OSHA compliance standards.

We've asked how we could improve our support and partnering, and I greatly appreciate the feedback many of you have provided. Currently, my team and I

are aggressively working on a 90-day plan focused on eight key areas including, contractor safety, life safety, public safety and OSHA compliance.

What We've Done

- Developed a centralized, enterprise function for OSHA compliance
- Partnered with PG&E Academy to ensure training is compliant with OSHA regulations and company standards
- Launched a Safety and Environmental Management System (SEMS), PG&E's system to record employee OSHA recordables (injuries/illnesses) and motor vehicle incidents (MVIs)

What You'll See by Year-End

By the end of 2013, here are some of the changes you'll see:

- Revised and new safety standards, such as Personal Protective Equipment (PPE), Serious Incident Analysis and Hazardous Energy Control
- A new ride-along program designed to build stronger partnerships between safety specialists and supervisors
- A Plan, Do, Check, Act model used for Safety Compliance and Auditing and other process improvements in the queue
- Consistent use of SEMS for safety data and analysis
- Regular communications from the Safety Department

There's much more to come. We are excited to raise the bar and provide services that positively impact the way our employees work, feel and think about safety.

Linda Limberg

Senior Director, Safety Department