

From: Cherry, Brian K  
Sent: 11/13/2013 1:56:57 PM  
To: Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4)  
Cc: Allen, Meredith (/O=PG&E/OU=Corporate/cn=Recipients/cn=MEAe); Zafar, Marzia (marzia.zafar@cpuc.ca.gov)  
Bcc:  
Subject: Re: Smart Meters

Sid. Have Customer Care review the account and when there was a last customer contact.

Brian K. Cherry  
PG&E Company  
VP, Regulatory Relations  
77 Beale Street  
San Francisco, CA. 94105  
(415) 973-4977

> On Nov 13, 2013, at 1:55 PM, "Dietz, Sidney" <SBD4@pge.com> wrote:

>

>

> Anything would help -- was it recent? This year? Thanks!

>

> -----Original Message-----

> From: Zafar, Marzia [mailto:marzia.zafar@cpuc.ca.gov]

> Sent: Wednesday, November 13, 2013 1:54 PM

> To: Dietz, Sidney; Cherry, Brian K

> Cc: Allen, Meredith

> Subject: RE: smart meters

>

> We don't have that.

>

> Marzia Zafar - California Public Utilities Commission - Zaf@cpuc.ca.gov - 415-703-1997

>

>

> -----Original Message-----

> From: Dietz, Sidney [mailto:SBD4@pge.com]

> Sent: Wednesday, November 13, 2013 1:53 PM

> To: Cherry, Brian K; Zafar, Marzia

> Cc: Allen, Meredith

> Subject: Re: smart meters

>

> Marzia --

>

> Can you send me an approximate time of the call? Thanks!

>

> yours,

>

> sid

>

> -----Original Message-----

> From: Brian K Cherry

> To: Zafar, Marzia

> Cc: Sidney Bob Dietz

> Cc: Meredith Allen

> Sent: Nov 13, 2013 1:51 PM

> Subject: Re: smart meters

>

> Thanks Marzia. Sid will get a transcript for us.

>

> Brian K. Cherry

> PG&E Company

> VP, Regulatory Relations

> 77 Beale Street

> San Francisco, CA. 94105

> (415) 973-4977

>

>

>> On Nov 13, 2013, at 1:50 PM, "Zafar, Marzia" <marzia.zafar@cpuc.ca.gov> wrote:

>>

>> Hi,

>> Okay, I got the approval. Here is the name and account number

>>

>>>> Respectfully,

>>>> Redacted

>>>>

>>>>

>>>> Lompoc, CA

>>

>> Marzia Zafar - California Public Utilities Commission - Zaf@cpuc.ca.gov - 415-703-1997

>>

>>

>> -----Original Message-----

>> From: Cherry, Brian K [<mailto:BKC7@pge.com>]

>> Sent: Wednesday, November 13, 2013 1:49 PM

>> To: Dietz, Sidney

>> Cc: Zafar, Marzia; Allen, Meredith

>> Subject: Re: smart meters

>>

>> Marzia - any help on this would be appreciated. If we can get some names (confidential of course) we can track the phone call and get to the bottom of this. I've never heard anyone remotely suggest we have them appeal to the Commission for relief. Thanks.

>>

>> Brian K. Cherry

>> PG&E Company

>> VP, Regulatory Relations

>> 77 Beale Street

>> San Francisco, CA. 94105

>> (415) 973-4977

>>

>>

>> On Nov 13, 2013, at 1:21 PM, "Dietz, Sidney" <SBD4@pge.com<<mailto:SBD4@pge.com>>> wrote:

>>

>>

>>

>> Marzia -

>>

>> I have been talking to our customer care persons who work on this, and we haven't heard about a conversation going the way you mentioned. Also, I have reviewed the call scripts and I don't see anything about a waiver. There are references

>

> -----Original Message Truncated-----

>

>

> -----

> Do I seem terse? Blame the thumb keyboard.

>

> PG&E is committed to protecting our customers' privacy.

> To learn more, please visit <http://www.pge.com/about/company/privacy/customer/>