From: Hagan, Jack (Brigadier General – CA

Sent: 11/26/2013 5:45:12 AM

To: Doll, Laura (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=LRDD)

Cc:

Bcc:

Subject: RE: NEB - Draft Safety Culture Definition

Ever what?

Brigadier General (CA) Jack Hagan Director, Safety & Enforcement Division California Public Utilities Commission (916) 267-7201 Cell Sent from my iPhone

> On Nov 26, 2013, at 7:01, "Doll, Laura" <LRDD@pge.com> wrote:

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> My SF cab driver this morning is from NOLA. He says the city is better than ever. Hope you have a good Thanksgiving!

> > > ----- Original Message -----> From: Hagan, Jack (Brigadier General – CA) [mailto:emory.hagan@cpuc.ca.gov] > Sent: Monday, November 25, 2013 08:41 PM > To: Doll, Laura > Subject: Re: NEB - Draft Safety Culture Definition >> Thanks from NOLA >> Brigadier General (CA) Jack Hagan > Director, Safety & Enforcement Division > California Public Utilities Commission > (916) 267-7201 Cell > Sent from my iPhone >>> On Nov 25, 2013, at 21:02, "Doll, Laura" <LRDD@pge.com> wrote: >>>> You likely have seen this "Draft Safety Culture Framework" released by the Canadian National Energy Board, but I wanted to make sure you had it. >>>> Regards, >> Laura >>

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