

Brian K. Cherry Vice President Regulatory Relations Pacific Gas and Electric Company 77 Beale St., Mail Code B10C P.O. Box 770000 San Francisco, CA 94177

Fax: 415.973.7226

November 27, 2013

Michael Peevey, President California Public Utilities Commission 505 Van Ness Avenue San Francisco, CA 94109

Re: PG&E Customer Disconnection Moratorium

Dear President Peevey:

Consistent with PG&E's practice in recent years, it will voluntarily commencea moratorium on service disconnections starting December23, 2013 through January 3, 2014. This suspension will apply to both residential and commercial customers.

While service disconnections will be suspended, PG&Ewill continue all other collection process and notices. Our normal collection and disconnection procedures will resume on January 6, 2014.

Should you have any questions regarding PG&E's moratorium on service disconnections, please feel free to contact me.

Sincerely,

Brian Cherry/Ay

Brian K. Cherry VP Regulatory Relations

cc: Mark J. Ferron, California Public Utilities Commissioner Catherine J. K. Sandoval, California Public Utilities Commissioner Michel Peter Florio, California Public Utilities Commissioner Carla J. Peterman, California Public Utilities Commissioner Paul Clanon, California Public Utilities Commissioner David Peck, Office of Ratepayer Advocates Enrique Gallardo, The Greenlining Institute Hayley Goodson, The Utility Reform Network