From: Zafar, Marzia Sent: 11/13/2013 1:54:24 PM To: Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4); Cherry, Brian K (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=BKC7) Allen, Meredith (/O=PG&E/OU=Corporate/cn=Recipients/cn=MEAe) Cc: Bcc: Subject: Re: Smart Meters We don't have that. Marzia Zafar - California Public Utilities Commission - Zaf@cpuc.ca.gov - 415-703-1997 ----Original Message-----From: Dietz, Sidney [mailto:SBD4@pge.com] Sent: Wednesday, November 13, 2013 1:53 PM To: Cherry, Brian K; Zafar, Marzia Cc: Allen, Meredith Subject: Re: smart meters Marzia --Can you send me an approximate time of the call? Thanks! yours, sid -----Original Message-----From: Brian K Cherry To: Zafar, Marzia Cc: Sidney Bob Dietz Cc: Meredith Allen Sent: Nov 13, 2013 1:51 PM Subject: Re: smart meters Thanks Marzia. Sid will get a transcript for us. Brian K. Cherry PG&E Company VP, Regulatory Relations 77 Beale Street San Francisco, CA. 94105 (415) 973-4977 > On Nov 13, 2013, at 1:50 PM, "Zafar, Marzia" <marzia.zafar@cpuc.ca.gov> wrote: > Hi, > Okay, I got the approval. Here is the name and account number >>>> Respectfully,

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>>>> Redacted
>>>>
> Marzia Zafar - California Public Utilities Commission - Zaf@cpuc.ca.gov - 415-703-1997
> -----Original Message-----
> From: Cherry, Brian K [mailto:BKC7@pge.com]
> Sent: Wednesday, November 13, 2013 1:49 PM
> To: Dietz, Sidney
> Cc: Zafar, Marzia; Allen, Meredith
> Subject: Re: smart meters
> Marzia - any help on this would be appreciated. If we can get some names (confidential of course) we can track
the phone call and get to the bottom of this. I've never heard anyone remotely suggest we have them appeal to the
Commission for relief. Thanks.
> Brian K. Cherry
> PG&E Company
> VP, Regulatory Relations
> 77 Beale Street
> San Francisco, CA. 94105
> (415) 973-4977
> On Nov 13, 2013, at 1:21 PM, "Dietz, Sidney" <SBD4@pge.com<mailto:SBD4@pge.com>> wrote:
>
>
> Marzia -
> I have been talking to our customer care persons who work on this, and we haven't heard about a conversation
going the way you mentioned. Also, I have reviewed the call scripts and I don't see anything about a waiver.
There are references
-----Original Message Truncated-----
Do I seem terse? Blame the thumb keyboard.
PG&E is committed to protecting our customers' privacy.
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To learn more, please visit http://www.pge.com/about/company/privacy/customer/

SB GT&S 0658498