

Direct Access Implementation Activity Report						
Public Gas and Electric Company						
November 15, 2013						
Month's Activity: October 1, 2013 to October 31, 2013						
Requirement	Residential	Commercial <20 kW	Commercial 20 kW >	Industrial > 500 kW	Agricultural	Total
1) The number of Direct Access requests received	{Redacted}					
2) The number of Direct Access requests processed						
3) The average backlog of Direct Access requests during the month						
4) The number of Direct Access switches from UDC to ESP						
5) The number of Direct Access switches from ESP to ESP						
6) The number of Direct Access switches from ESP to UDC						

Direct Access Reporting Requirements

Table 1 - Previous

Requirement
1) The number of Direct Access requests received
2) The number of Direct Access requests processed
3) The average backlog of Direct Access requests during the month
4) The number of Direct Access switches from UDC to ESP
5) The number of Direct Access switches from ESP to ESP
6) The number of Direct Access switches from ESP to UDC

General Definitions

The "Unknown" customer category

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Definition
The total number of Direct Access Service Requests (DASRs - including resubmissions and possible cancellations) received requesting sign-up with an Electric Service Provider (ESP), during the reporting period.
The total number of Direct Access Service Requests (DASRs) accepted requesting sign-up with an Electric Service Provider (ESP), during the reporting period.
The average number of business days, at the end of the required seven day period, between the time the DASR was received to the time it was determined to be accepted, rejected or pending.
The total number of complete Direct Access switches from UDC bundled service to Direct Access, during the reporting period.
The total number of complete Direct Access switches from one Electric Service Provider (ESP) to another Electric Service Provider (ESP), during the reporting period. (The table displays the count for the receiving ESP.)
The total number of complete Direct Access switches from Direct Access to UDC bundled service, during the reporting period.

The "Unknown" customer category exists to represent DASRs that are received by the UDC but may not be processed because of missing or incorrect DASR data which prevents the UDC from identifying the intended customer account and the correct customer class. In most of these cases, the UDC issues a "DASR Rejection" notice to the ESP, which includes the reason for rejection. The ESP may re-submit a corrected DASR at any time.
