From: Malashenko, Elizaveta I. Sent: 12/10/2013 2:51:01 PM

To: Cherry, Brian K (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=BKC7)

Cc:

Bcc:

Subject: RE: Gas Incident in Oakland This Morning...Update #2

Thank you!

Elizaveta Malashenko

Deputy Director

Office of Utility Safety and Reliability

Safety and Enforcement Division

California Public Utilities Commission

Phone: 415-703-2274

E-mail: elizaveta.malashenko@cpuc.ca.gov

----Original Message----

From: Cherry, Brian K [mailto:BKC7@pge.com] Sent: Tuesday, December 10, 2013 1:36 PM

To: Hagan, Jack (Brigadier General - CA); Malashenko, Elizaveta I.; Clanon, Paul

Subject: Fwd: Gas Incident in Oakland This Morning...Update #2

Brian K. Cherry PG&E Company VP, Regulatory Relations 77 Beale Street San Francisco, CA. 94105 (415) 973-4977

## Begin forwarded message:

From: "Stavropoulos, Nickolas" <N1SL@pge.com<<u>mailto:N1SL@pge.com</u>>>
To: "Officers - All" <AllPGEOfficers@exchange.pge.com<<u>mailto:AllPGEOfficers@exchange.pge.com</u>>>,
"Lemler, Gregg (ET)" <GLL1@pge.com<<u>mailto:GLL1@pge.com</u>>>, "Hogan, Patrick"
<P1HF@pge.com<mailto:P1HF@pge.com>>

Subject: Gas Incident in Oakland This Morning...Update #2

Senior Team,

Short update. First, the squeeze off occurred on a steel main , not plastic as I originally reported. Second, the shutdown/squeeze off was complicated as the main was nearly 5 feet deep and the hole needed to be shored before our crews could safely enter the trench to perform the squeeze off. Third, nineteen customers are currently without gas service. Our crews are working as quickly and safely as possible to complete repairs so that they can restore service by 8 pm tonight. Fourth, we are currently excavating at what we believe to be the source of the leak to determine possible cause.

Best, Nick

From: Stavropoulos, Nickolas

Sent: Tuesday, December 10, 2013 12:15 PM

To: Officers - All; Lemler, Gregg (ET); Hogan, Patrick

Cc: King, Mary K.; Zigelman, Jacob

Subject: Gas Incident in Oakland This Morning

Senior Team,

This morning at 8:39am we received a 911 Call from Oakland FD reporting a ruptured gas line and fire in the street at Redacted in Oakland. Gas flow was stopped at 11:35am by squeezing of the 4 inch plastic main. Attached is a ground level picture of the fire and a schematic of the gas lines and electrical vault in the area of the fire. Cause of the leak and fire is underway. No injuries reported. PG&E emergency response personnel are on site from customer, claims, communications, etc. in support of the gas operations IC, Redacledad Jesus Soto just arrived on site.

Here is the unofficial timeline of the incident derived from entries into IMT and FAS and with information obtained from the incident commander.

Redacted Oakland, CA - 4" plastic main 8:39am - Oakland Fire Department calls PG&E emergency line reporting a ruptured gas line in Oakland with fire coming from the ground 8:42am - Gas M&C Supervisor Mark Augustine notified of event via phone, requested M&C crew response 8:44am - Gas Service Rep Steve Harvey onsite 9:20am - Gas M&C crews onsite (4 total crews) 9:40am - Gas M&C Superintendent Redacted onsite, assumed IC responsibilities 11:35am - Gas flow stopped by applying squeezers to 4" plastic main

We will provide an update when we have an understanding of the possible cause.

Best, Nick

PG&E is committed to protecting our customers' privacy.

To learn more, please visit <a href="http://www.pge.com/about/company/privacy/customer/">http://www.pge.com/about/company/privacy/customer/</a>