

## PUBLIC UTILITIES COMMISSION

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December 19, 2013

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Subject: Extension of Expiring Customer Disconnection Rules

Dear Sirs:

The Commission adopted new customer disconnection rules in R.10-02-005. The bulk of the new rules, adopted in D.10-12-051 and D.12-03-054, are set to expire at the end of this year.

I understand that discussions are underway among utilities, the Office of Ratepayer Advocates, TURN, and perhaps others potentially to agree on proposals to continue, modify, or replace the rules currently in effect, but that those discussions have not yet reached conclusion.

In order to avoid the confusion and disruption that could result from a sudden expiration of the protections given consumers, I request that the utilities maintain status quo in their compliance with the currently-effective rules until March 3, 2014, and provide me a status report on the parties' discussions by February 17, 2014, or when the discussions conclude, whichever is earlier.

Sincerely,

A handwritten signature in cursive script that reads "Paul Clanon".

Paul Clanon  
Executive Director