

From: Doll, Laura  
Sent: 12/17/2013 7:50:24 AM  
To: nathaniel.skinner@cpuc.ca.gov (nathaniel.skinner@cpuc.ca.gov)  
Cc:  
Bcc:  
Subject: RE: CTA customer complaint question

Hi Nat. I'm checking...

**From:** Skinner, Nathaniel [mailto:nathaniel.skinner@cpuc.ca.gov]  
**Sent:** Tuesday, December 17, 2013 07:36 AM  
**To:** Doll, Laura  
**Subject:** CTA customer complaint question

Hi Laura,

ORA is preparing some data requests so we can analyze CTA customer complaints so we can comply with SB 656. Who at PG&E would be appropriate for us to send our data request to?

Thanks,

Nat

**Nathaniel W. Skinner**

Supervisor, Natural Gas Section

Office of Ratepayer Advocates

California Public Utilities Commission

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