

From: Doll, Laura
Sent: 12/17/2013 12:42:01 PM
To: Clanon, Paul (paul.clanon@cpuc.ca.gov)
Cc:
Bcc:
Subject: Tom's end of year message

It's nice that he does this, and you can hear him saying it. And it's notably devoid of results, sad to say.

From: Bottorff, Thomas E
Sent: Tuesday, December 17, 2013 12:35 PM
To: SVP Reg Affairs Organization
Subject: Thank you

Team:

As 2013 draws to a close, I want to express my sincere thanks and gratitude to all of you for your dedication and hard work during the past year. By working together, our team made a number of significant achievements, all of which supported the company's mission of providing safe, reliable, and affordable service to our customers.

As I noted during our recent holiday gathering, the statistics tell a remarkable story:

- ██████████ We worked on over 100 cases at the CPUC or FERC.
- ██████████ We filed more than 230 CPUC Advice Letters, handled more than 12,000 CPUC and FERC data requests, dealt with nearly 20,000 pages of case-related documents, and completed almost 1,000 CPUC compliance items.
- ██████████ We delivered about 80 sets of comments in some 25 CAISO stakeholder processes.
- ██████████ We also kept tabs on 24 state agencies, commissions or boards; completed endless runs of rate and revenue requirement models; and provided ongoing expert counsel to our business partners throughout the company.

I know that to complete this work, many of you worked long days, as well as nights and weekends, to ensure the best possible results for our customers and the company. For that, I'm particularly grateful.

Next year will continue to present challenges – among them the continuing gas matters, the GT&S case, further rate reform efforts, energy policy issues, and more – but I’m confident that your skills and dedication will allow us to meet these challenges successfully, as always.

As you spend time with family and friends during the holidays, I hope you take pride in your many accomplishments this year and know that your work is greatly valued. And please, always remember to be safe.

Wishing you a very happy holiday season,

Tom