

From: Doll, Laura  
Sent: 12/17/2013 1:47:46 PM  
To: elizaveta.malashenko@cpuc.ca.gov (elizaveta.malashenko@cpuc.ca.gov); Clanon, Paul (paul.clanon@cpuc.ca.gov)  
Cc:  
Bcc:  
Subject: Dig-in in San Jose

San Jose Water Department dig-in.

Evacuations should be short.

**From:** [Redacted]  
**Sent:** Tuesday, December 17, 2013 1:43 PM  
**To:** UO EP Gas Incident Notify  
**Subject:** 3-in PL FW: Gas Incident: PG&E Incident No: 131217-5629

At approximately 11:16am on 12/17/2013, PG&E was notified of a dig-in at [Redacted], San Jose. San Jose Water Department struck a 3-inch plastic main with a backhoe, which resulted in a release of gas. PG&E arrived on-site at approximately 11:33am. Gas flow was stopped at 1:15pm. Fire department and police department were also on site. KTVU arrived on site later making this incident reportable. 4 buildings have been evacuated, along with 1 apartment complex.

I also just received a call from the CPUC and they are wanting to go on-site.

[Redacted]

PG&E | Regulatory Compliance | Senior Engineer

[Redacted]

**Think and Act Safely**

**From:** [webmaster@cpuc.ca.gov](mailto:webmaster@cpuc.ca.gov) [mailto:webmaster@cpuc.ca.gov]

**Sent:** Tuesday, December 17, 2013 1:31 PM  
**To:** [usrb@cpuc.ca.gov](mailto:usrb@cpuc.ca.gov)  
**Cc:** Redacted  
**Subject:** Gas Incident: PG&E Incident No: 131217-5629

**The Following information regarding this incident has been reported:**

**Reporting Date:** 12/17/2013 1:24:15 PM

**Incident Date:** 12/17/2013 @ 11:16 a.m.

**Reported By:** Redacted

**Utility Name:** PG&E

**Phone Number:** Redacted

**Email Address:** Redacted

**Incident Location:** Redacted

**Reported to DOT?** no

**DOT Number:**

**Reasons For Reporting:**

- Fatalities? No (Utility: 0, Others: 0)
- Names of Fatalities:
- Injuries? No (Utility: 0, Others: 0)
- Names of Injured:
- Damage? No (Utility: 0, Others: 0)
- Interruption? No (Total Customers: 0, Total Hours: 0)
- Operator Judgement? No
- Transmission Shutdown? No
- Transmission Test Failure? No
- Media Coverage? Yes

**Cause of Incident:** Digin (Other Cause: none)

**Emergency Action:**

**Public Agencies on Scene:** Police; Fire; Media;

**Gas Facilities Involved:** Distribution;

- Specifications of Failed Facilities:
- Pipe Size (in.): 3
- MAOP (psi):
- Operating Press (psi):
- Type(s): Plastic

**DigIn Information:** USA Required;

- Excavator Name: SJ Water Dept
- Contact:
- Phone:

**Incident Recovery:**

- On Scene Date & Time: 12/17/2013 @ 11:33 a.m.
- Service Restored: @ 00:00 a.m.

**Summary:** At approximately 11:16am on 12/17/2013, PG&E was notified of a dig-in at [Redacted] San Jose. San Jose Water Department struck a 3-inch plastic main with a backhoe, which resulted in a release of gas. PG&E arrived on-site at approximately 11:33am. Fire department and police department were also on site. KTVU arrived on site later making this incident reportable.

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