

From: Dietz, Sidney
Sent: 12/18/2013 4:09:42 PM
To: 'Campbell, Michael' (Michael.Campbell@cpuc.ca.gov)
Cc:
Bcc:
Subject: RE: Wireless network in San Francisco is down

I am glad they will work closely with Comcast, and that they didn't ask everyone to stay late in case they came after 500p.

From: Campbell, Michael [mailto:Michael.Campbell@cpuc.ca.gov]
Sent: Wednesday, December 18, 2013 2:58 PM
To: Dietz, Sidney
Subject: Fwd: Wireless network in San Francisco is down

FYI

Begin forwarded message:

From: CPUC ALERT <cpuc_alert@cpuc.ca.gov>
Date: December 18, 2013, 2:56:30 PM PST
To: ALL SF <ALL_SF@cpuc.ca.gov>
Subject: Wireless network in San Francisco is down

Good afternoon,

The Comcast line that supports our wireless network in the San Francisco (505 Van Ness) building is not functioning. We have reported the issue to Comcast and a technician has been dispatched. Their lead time is anywhere from 3pm- 6 pm today.

We will work closely with Comcast once they are on site and provide more updates as we have them.

Thank you for your patience.

Information Technology Services Branch

Administrative Services