From: Campbell, Michael
Sent: 12/17/2013 4:51:51 PM
To: Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4)
Cc:
Bcc:
Subject: FW: ORA holiday party - request for refund for colleague

FYI. This will be my last note to Lauren on the matter.

From: Campbell, Michael
Sent: Tuesday, December 17, 2013 4:51 PM
To: Saine, Lauren
Subject: RE: ORA holiday party - request for refund for colleague

I'm sorry the party was a disappointment, but the money we collected went into the party. It was organized by volunteers from ORA, and we did our best. There is no money for refunds.

Yours,

MC

From: Saine, Lauren
Sent: Tuesday, December 17, 2013 4:35 PM
To: Campbell, Michael
Cc: Mee, Charles; Siason, Kimberly R.
Subject: RE: ORA holiday party - request for refund for colleague

Yes, I was told that upon inquiring, although the notice said otherwise.

My request for a partial refund of the \$60 I paid for the party is based on the buffet not being there as promised.

From: Campbell, Michael
Sent: Tuesday, December 17, 2013 4:29 PM
To: Saine, Lauren
Cc: Mee, Charles; Siason, Kimberly R.
Subject: RE: ORA holiday party - request for refund for colleague

Hi Lauren.

The support staff rate of \$0 was for ORA support staff. My understanding is that your colleague paid the guest rate, which was appropriate, as she was not an ORA staff person. It sounds like the appropriate payments were made.

Best,

Mike

From: Saine, Lauren
Sent: Tuesday, December 17, 2013 2:51 PM
To: Campbell, Michael
Cc: Mee, Charles; Siason, Kimberly R.
Subject: ORA holiday party - request for refund for colleague

Hi Mike,

Haven't heard anything, so...

I would like to request a refund of the \$25 paid for my colleague Irma Cordoba.

She—and I—were very much looking forward to a buffet lunch in a beautiful venue and were quite disappointed to find that the buffet was gone by the time we got there.

The announcement said support staff were free but she had to pay. I'm happy to have helped subsidize ORA support staff but don't feel the extra for Irma is warranted, given that she was not able to enjoy the buffet.

I appreciate Charles' expression of regret—he said several people missed the buffet—and hope you will make it right.

Thanks,

Lauren

Lauren Saine

Senior Policy Analyst - Telecommunications

California Public Utilities Commission

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San Francisco CA