

From: Campbell, Michael  
Sent: 12/17/2013 5:17:25 PM  
To: Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4)  
Cc:  
Bcc:  
Subject: FW: ORA holiday party - request for refund for colleague

This woman is not all there & I'm not responding. From this note am I to assume she was there to witness us buying extra food when the supplies went low? If so, then she would have been there when the food came out. We set it so there would be some reserve just in case – I was hoping it would be seed money for next year's party, but it turned out we needed it. We spent all of it.

**From:** Saine, Lauren  
**Sent:** Tuesday, December 17, 2013 4:52 PM  
**To:** Campbell, Michael  
**Subject:** RE: ORA holiday party - request for refund for colleague

Who covered the shortage?

Lauren Saine

Senior Policy Analyst - Telecommunications

California Public Utilities Commission

505 Van Ness Avenue

San Francisco CA

**From:** Campbell, Michael  
**Sent:** Tuesday, December 17, 2013 4:51 PM  
**To:** Saine, Lauren  
**Subject:** RE: ORA holiday party - request for refund for colleague

I'm sorry the party was a disappointment, but the money we collected went into the party. It

was organized by volunteers from ORA, and we did our best. There is no money for refunds.

Yours,

MC

**From:** Saine, Lauren  
**Sent:** Tuesday, December 17, 2013 4:35 PM  
**To:** Campbell, Michael  
**Cc:** Mee, Charles; Siason, Kimberly R.  
**Subject:** RE: ORA holiday party - request for refund for colleague

Yes, I was told that upon inquiring, although the notice said otherwise.

My request for a partial refund of the \$60 I paid for the party is based on the buffet not being there as promised.

**From:** Campbell, Michael  
**Sent:** Tuesday, December 17, 2013 4:29 PM  
**To:** Saine, Lauren  
**Cc:** Mee, Charles; Siason, Kimberly R.  
**Subject:** RE: ORA holiday party - request for refund for colleague

Hi Lauren.

The support staff rate of \$0 was for ORA support staff. My understanding is that your colleague paid the guest rate, which was appropriate, as she was not an ORA staff person. It sounds like the appropriate payments were made.

Best,

Mike

**From:** Saine, Lauren  
**Sent:** Tuesday, December 17, 2013 2:51 PM  
**To:** Campbell, Michael  
**Cc:** Mee, Charles; Siason, Kimberly R.  
**Subject:** ORA holiday party - request for refund for colleague

Hi Mike,

Haven't heard anything, so...

I would like to request a refund of the \$25 paid for my colleague Irma Cordoba.

She—and I—were very much looking forward to a buffet lunch in a beautiful venue and were quite disappointed to find that the buffet was gone by the time we got there.

The announcement said support staff were free but she had to pay. I'm happy to have helped subsidize ORA support staff but don't feel the extra for Irma is warranted, given that she was not able to enjoy the buffet.

I appreciate Charles' expression of regret—he said several people missed the buffet—and hope you will make it right.

Thanks,

Lauren

Lauren Saine

Senior Policy Analyst - Telecommunications

California Public Utilities Commission

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