

From: Dietz, Sidney  
Sent: 12/18/2013 4:09:42 PM  
To: 'Campbell, Michael' (Michael.Campbell@cpuc.ca.gov)  
Cc:  
Bcc:  
Subject: RE: Wireless network in San Francisco is down

I am glad they will work closely with Comcast, and that they didn't ask everyone to stay late in case they came after 500p.

**From:** Campbell, Michael [mailto:Michael.Campbell@cpuc.ca.gov]  
**Sent:** Wednesday, December 18, 2013 2:58 PM  
**To:** Dietz, Sidney  
**Subject:** Fwd: Wireless network in San Francisco is down

FYI

Begin forwarded message:

**From:** CPUC ALERT <[cpuc\\_alert@cpuc.ca.gov](mailto:cpuc_alert@cpuc.ca.gov)>  
**Date:** December 18, 2013, 2:56:30 PM PST  
**To:** ALL SF <[ALL\\_SF@cpuc.ca.gov](mailto:ALL_SF@cpuc.ca.gov)>  
**Subject: Wireless network in San Francisco is down**

Good afternoon,

The Comcast line that supports our wireless network in the San Francisco (505 Van Ness) building is not functioning. We have reported the issue to Comcast and a technician has been dispatched. Their lead time is anywhere from 3pm- 6 pm today.

We will work closely with Comcast once they are on site and provide more updates as we have them.

Thank you for your patience.

Information Technology Services Branch

Administrative Services