From: Doll, Laura

Sent: 12/10/2013 1:30:06 PM

To: elizaveta.malashenko@cpuc.ca.gov (elizaveta.malashenko@cpuc.ca.gov); Clanon,

Paul (paul.clanon@cpuc.ca.gov); Terrie D.' 'Prosper (terrie.prosper@cpuc.ca.gov)

(terrie.prosper@cpuc.ca.gov)

Cc:

Subject: Oakland update

Gas flow was stopped around 11:30 am and now crews are excavating in the area where we believe the leak occurred. There are both steel and plastic services in the affected area. This is distribution service, not transmission.

Nineteen customers are currently without gas service, but all residents have been allowed to return to their homes.

Crews are working as quickly and safety as possible to complete repairs so that service can be restored by 8 pm tonight.

Fire department left the scene over an hour ago. Media is still on-site.

Laura

Laura Doll

Director, Regulatory Relations

Irdd@pge.com

office: 415.973.8663

mobile: 415.828.3739