

From: Skinner, Nathaniel  
Sent: 12/17/2013 9:40:11 AM  
To: Doll, Laura (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=LRDD)  
Cc: [Redacted]; Jacobson, Erik B (RegRel) (/O=PG&E/OU=Corporate/cn=Recipients/cn=EBJ1)  
Bcc:  
Subject: RE: CTA customer complaint question

Thanks Laura, especially for the quick turn around.

Lisa and Erik, we will send the data request you way as soon as it is ready to go.

**From:** Doll, Laura [mailto:LRDD@pge.com]  
**Sent:** Tuesday, December 17, 2013 9:39 AM  
**To:** Skinner, Nathaniel  
**Cc:** [Redacted] Jacobson, Erik B (RegRel)  
**Subject:** RE: CTA customer complaint question

Nat,

You should send the request to Lisa Lieu, who is copied on this email.

I'm also copying Erik Jacobson since he helps coordinate regulatory issues on this issue.

You're in good hands!

Thanks

Laura

**From:** Skinner, Nathaniel [mailto:nathaniel.skinner@cpuc.ca.gov]  
**Sent:** Tuesday, December 17, 2013 7:36 AM  
**To:** Doll, Laura  
**Subject:** CTA customer complaint question

Hi Laura,

ORA is preparing some data requests so we can analyze CTA customer complaints so we can comply with SB 656. Who at PG&E would be appropriate for us to send our data request to?

Thanks,

Nat

**Nathaniel W. Skinner**

Supervisor, Natural Gas Section

Office of Ratepayer Advocates

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