

From: Doll, Laura
Sent: 12/17/2013 9:39:06 AM
To: Skinner, Nathaniel (nathaniel.skinner@cpuc.ca.gov)
Cc: [Redacted] [Redact]; Jacobson, Erik B
(RegRel) (/O=PG&E/OU=Corporate/cn=Recipients/cn=EBJ1)
Bcc:
Subject: RE: CTA customer complaint question

Nat,

You should send the request to [Redacted] who is copied on this email.

I'm also copying Erik Jacobson since he helps coordinate regulatory issues on this issue.

You're in good hands!

Thanks

Laura

From: Skinner, Nathaniel [mailto:nathaniel.skinner@cpuc.ca.gov]
Sent: Tuesday, December 17, 2013 7:36 AM
To: Doll, Laura
Subject: CTA customer complaint question

Hi Laura,

ORA is preparing some data requests so we can analyze CTA customer complaints so we can comply with SB 656. Who at PG&E would be appropriate for us to send our data request to?

Thanks,

Nat

Nathaniel W. Skinner

Supervisor, Natural Gas Section

Office of Ratepayer Advocates

California Public Utilities Commission

415-703-1393 (office)

415-265-5459 (cell)

nathaniel.skinner@cpuc.ca.gov