

From: [Redacted]
Sent: 12/17/2013 9:53:46 AM
To: Doll, Laura (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=LRDD);
'Skinner, Nathaniel' (nathaniel.skinner@cpuc.ca.gov)
Cc: Jacobson, Erik B (RegRel) (/O=PG&E/OU=Corporate/cn=Recipients/cn=EBJ1);
Fogelson, Matthew (Law) (/O=PG&E/OU=Corporate/cn=Recipients/cn=MAFv)
Bcc:
Subject: RE: CTA customer complaint question

Nathaniel,

Thanks for the heads up.

Lisa

From: Skinner, Nathaniel [mailto:nathaniel.skinner@cpuc.ca.gov]
Sent: Tuesday, December 17, 2013 9:40 AM
To: Doll, Laura
Cc: [Redacted] Jacobson, Erik B (RegRel)
Subject: RE: CTA customer complaint question

Thanks Laura, especially for the quick turn around.

Lisa and Erik, we will send the data request you way as soon as it is ready to go.

From: Doll, Laura [mailto:LRDD@pge.com]
Sent: Tuesday, December 17, 2013 9:39 AM
To: Skinner, Nathaniel
Cc: [Redacted] Jacobson, Erik B (RegRel)
Subject: RE: CTA customer complaint question

Nat,

You should send the request to Redacted who is copied on this email.

I'm also copying Erik Jacobson since he helps coordinate regulatory issues on this issue.

You're in good hands!

Thanks

Laura

From: Skinner, Nathaniel [<mailto:nathaniel.skinner@cpuc.ca.gov>]
Sent: Tuesday, December 17, 2013 7:36 AM
To: Doll, Laura
Subject: CTA customer complaint question

Hi Laura,

ORA is preparing some data requests so we can analyze CTA customer complaints so we can comply with SB 656. Who at PG&E would be appropriate for us to send our data request to?

Thanks,

Nat

Nathaniel W. Skinner

Supervisor, Natural Gas Section

Office of Ratepayer Advocates

California Public Utilities Commission

415-703-1393 (office)

415-265-5459 (cell)

nathaniel.skinner@cpuc.ca.gov

PG&E is committed to protecting our customers' privacy.
To learn more, please visit <http://www.pge.com/about/company/privacy/customer/>