

From: Doll, Laura  
Sent: 12/10/2013 2:13:30 PM  
To: Clanon, Paul (paul.clanon@cpuc.ca.gov); elizaveta.malashenko@cpuc.ca.gov  
(elizaveta.malashenko@cpuc.ca.gov)  
Cc:  
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Subject: FW: Gas Incident at Redacted

A photo from the scene, and  
the latest report. I understand that Willard is now on-site in Oakland.

*The gas flow has been stopped and the flames have been extinguished.*

*ES&S personnel and Law-Claims have canvassed the neighborhood and are available for customer needs who have been impacted by the shut-off of gas flow. Nineteen customers have been affected and seven customers were evacuated; however, these customers were given the go ahead to go back to their homes at 11:35. Twenty water customers are without service due to the water main being shut off to stop the damaged hydrant flow.*

*Bay Area Traffic service has been requested so that we can relieve the Oakland PD. We are going to maintain the perimeter until the condition of the main has been verified.*

*The cause of the incident is currently unknown; however, the investigation process into the root and ignition causes are underway.*