

From: [Redacted]  
Sent: 12/26/2013 7:52:35 AM  
To: kelly.lee@cpuc.ca.gov (kelly.lee@cpuc.ca.gov)  
Cc: Jacobson, Erik B (RegRel) (/O=PG&E/OU=Corporate/cn=Recipients/cn=EBJ1);  
[Redacted] Fogelson, Matthew  
(Law) (/O=PG&E/OU=Corporate/cn=Recipients/cn=MAFv); Skinner, Nathaniel  
(nathaniel.skinner@cpuc.ca.gov) (nathaniel.skinner@cpuc.ca.gov); [Redacted]  
[Redacted]  
Bcc:  
Subject: SB656: ORA's Data request on Core Transport Agent (CTA) customer complaints

Good morning Kelly,

We received your attached data request and will send the request to our team for processing.

Thanks,

[Redact]

**From:** Lee, Kelly C. [mailto:kelly.lee@cpuc.ca.gov]  
**Sent:** Tuesday, December 24, 2013 12:27 PM  
**To:** [Redacted] Jacobson, Erik B (RegRel)  
**Cc:** Skinner, Nathaniel  
**Subject:** Data request on Core Transport Agent (CTA) customer complaints

[Redacted] and Erik,

Attached is a data request to address the mandate in California Senate Bill SB 656. If you are not the correct recipient for this data request, please forward it to the proper party. Please note the response is due at the end of January, 2014. Thank you.

Have a happy holiday season!

*Kelly C. Lee*

Office of Ratepayer Advocates

Public Utilities Commission

State of California

(415) 703-1795

**[KCL@CPUC.CA.GOV](mailto:KCL@CPUC.CA.GOV)**