

**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF CALIFORNIA**

Order Instituting Rulemaking on the  
Commission's Own Motion to Conduct a  
Comprehensive Examination of Investor  
Owned Electric Utilities' Residential Rate  
Structures, the Transition to time Varying  
and Dynamic Rates, and Other Statutory  
Obligations

U 39 E

R.12-06-013 (Phase 2)  
(Filed November 22, 2013)

**PACIFIC GAS AND ELECTRIC COMPANY'S (U 39 E)  
PROOF OF RULE 3.2(e) COMPLIANCE**

CHRISTOPHER J. WARNER  
GAIL L. SLOCUM

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Law Department  
77 Beale Street, B30A  
San Francisco, CA 94105  
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Attorneys for  
PACIFIC GAS AND ELECTRIC COMPANY

Dated: January 27 , 2014

**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF CALIFORNIA**

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**PACIFIC GAS AND ELECTRIC COMPANY'S (U 39 E)  
PROOF OF RULE 3.2(e) COMPLIANCE**

Pacific Gas and Electric Company (PG&E) hereby provides proof of compliance with Rule 3.2(e) of the California Public Utilities Commission's Rules of Practice and Procedure:

Mailing of notice to State, County and City officials

PG&E met the requirement specified in Rule 3.2(b) that it serve notice to State, County and City officials within its service area within 20 days of the date of its supplemental filing. PG&E mailed Notice of its supplemental filing to state, county and city officials within its service area, listed on the current Roster published by the Secretary of State, on December 9, 2013. (See Attachment A)

Publication

PG&E met the requirement specified in Rule 3.2(c) that it publish Notice of its supplemental filing in newspapers of general circulation within its service area within 20 days of the date of its supplemental filing. Notice of this supplemental filing appeared in newspapers on or before December 12, 2013. (See Attachment B)

Mailing of Bill Insert to All Customers

PG&E met the requirement specified in Rule 3.2(d) that it mail a Notice of its supplemental filing to all affected customers with a combination of a letter and regular bill inserts. To meet the 45-day deadline, notices in the form of bill inserts were scheduled to run from December 6, 2013 through January 6, 2014. Due to an oversight on December 6, 2013, the bill insert was inadvertently not included in 197,000 customer bills. To ensure that all customers received timely notice, PG&E mailed 197,000 letters to customers enclosing the bill insert and a Gas Pipeline Safety Brochure on December 23 and 24, 2013 (See Attachment C). The remaining 4.3 million customers received the bill insert in their customer bills on or before January 6, 2014.

In addition, customers who receive electronic bills received this insert as part of their bill packages. Circulation of this bill insert in electronic bills began on or before December 23, 2013.

Respectfully Submitted,

CHRISTOPHER J. WARNER  
GAIL L. SLOCUM

By: /s/ Karen Alcantara

KAREN ALCANTARA  
Legal Assistant to Christopher J. Warner

Pacific Gas and Electric Company  
Law Department  
77 Beale Street, B30A  
San Francisco, CA 94105  
Telephone: (415) 973-6695  
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E-mail: cjlw5@pge.com

Dated: January 27, 2014

Attorneys for  
PACIFIC GAS AND ELECTRIC COMPANY

# **ATTACHMENT A**

**DECLARATION OF MAILING OF NOTICE OF PACIFIC GAS  
AND ELECTRIC COMPANY'S SUPPLEMENTAL FILING FOR  
SUMMER 2014 RESIDENTIAL ELECTRIC RATE REFORM  
(R.12-06-013, PHASE 2) TO STATE, COUNTY AND CITY  
OFFICIALS**

I, Karen Alcantara, an employee of Pacific Gas and Electric Company, (the Company) state that I am a citizen of the United States and employed in the City and County of San Francisco, State of California; that I am over the age of eighteen (18) years and not a party to the within cause; that my business address is 77 Beale Street, San Francisco, California; and that a printed copy of the attached Notice of Pacific Gas and Electric Company's Supplemental Filing for Summer 2014 Residential Electric Rate Reform (R.12-06-013, Phase 2), was sent first class postage paid to State, County and City Officials located within the Company's service area on December 9, 2013.

I declare under penalty of perjury that the foregoing is true and correct.

Dated, January 10, 2014, at San Francisco, California.

  
KAREN ALCANTARA

December 9, 2013

TO: STATE, CITY AND LOCAL OFFICIALS

**NOTICE OF PACIFIC GAS AND ELECTRIC COMPANY'S SUPPLEMENTAL FILING FOR SUMMER 2014  
RESIDENTIAL ELECTRIC RATE REFORM (R.12-06-013, PHASE 2)**

**Summary**

On November 22, 2013, Pacific Gas and Electric Company (PG&E) filed with the California Public Utilities Commission (CPUC), a request to change certain residential rates, to be effective by the summer of 2014, as described below. The request complies with a ruling from the CPUC inviting electric utilities to file proposals that will **better align rates with the actual costs of providing electric service and to simplify rate plans.**

**About the proposals**

On October 7, 2013, Assembly Bill 327 (AB 327) was signed into law. This new law authorizes the CPUC to consider several changes to California's electricity rate structure to better serve customers. Through this filing, PG&E is requesting approval to begin reforming its residential electric rate structure consistent with AB 327.

This proposed request will not change the amount of total revenues collected by PG&E. If adopted, some residential customers would see bill decreases or bill increases, depending upon their monthly usage levels and their rate plan. PG&E proposes:

- To change the residential electric rate structure by reducing the number of electric pricing tiers for non-CARE standard residential and time-of-use rate plans, from its current 4 tiers to 3 tiers. These changes will better align rates with the costs of providing electric service to customers.

A chart presenting a more illustrative description of the current vs. proposed non-CARE standard electric structure was included in a bill insert announcing this filing that was sent directly to customers in December and January.

- An initial step to reduce the effective California Alternate Rates for Energy (CARE) discount in order to begin a transition towards the 30-35 percent discount range required by AB 327. The proposal will reduce the average discount for customers on the CARE program from the current average discount of 48 percent to 43 percent. Under the proposed changes, CARE customers would still receive a substantial overall savings compared to rates paid by non-CARE customers.

- To reduce the Public Purpose Program (PPP) charge, as a result of reducing the CARE discount. The CARE surcharge portion of the PPP surcharge that is paid by most residential and non-residential customers is expected to decrease by 26 percent from a per-unit charge of 0.844 cent per kWh to 0.626 cent per kWh.

**How will PG&E's proposals affect me?**

Most customers receive bundled electric service from PG&E, meaning that we provide electric generation, transmission and distribution service. A table presenting a more illustrative description of the impact of this application on monthly bill impacts for bundled residential customers at three usage levels, who are geographically located in baseline territory X, was included in a bill insert announcing this filing that was sent directly to customers in December and January.

**Rate and bill impacts for DA/CCA customers**

Direct Access (DA) and Community Choice Aggregation (CCA) customers only receive electric transmission and distribution service from PG&E. DA/CCA customers are charged the same electric distribution and Public Purpose Program rate as bundled service customers and likewise the CARE surcharge portion of the PPP rate is expected to decrease by 26 percent.

Another category of non-bundled customers are Departing Load (DL) customers. DL customers do not receive electric generation, transmission or distribution services from PG&E. However, like DA and CCA customers, they are required to pay certain procurement-related charges, such as the Public Purpose Program rate, as bundled electric service customers.

**How do I find out more about PG&E's application?**

If you have questions about PG&E's supplemental filing, please contact PG&E at **1-800-743-5000**. For TDD/TTY (speech-hearing impaired), call **1-800-652-4712**. Para más detalles llame al **1-800-660-6789** •詳情請致電**1-800-893-9555**

If you would like a copy of PG&E's supplemental filing and exhibits, please write to PG&E at the address below:  
Pacific Gas and Electric Company  
Summer 2014 Residential Rate Reform  
(R.12-06-013, Phase 2)  
P.O. Box 7442  
San Francisco, CA 94120

A copy of PG&E's supplemental filing and exhibits are also available for review at the CPUC, 505 Van Ness Avenue, San Francisco, CA 94102, Monday–Friday, 8 a.m.–noon. PG&E's supplemental filing (without exhibits) is available on the CPUC's website at [www.cpuc.ca.gov/puc](http://www.cpuc.ca.gov/puc).

**How does the CPUC's decision-making process work?**

This supplemental filing will be reviewed through the CPUC formal administrative law process. The filed proposals will be assigned to a CPUC Administrative Law Judge (ALJ). The ALJ presides over the proceeding, which may include evidentiary hearings often held in a proceeding to give parties of record an opportunity to present evidence or cross-examine witnesses. Members of the public may attend but not participate in these hearings. The hearings and documents submitted in the proceeding become part of the formal record that the ALJ relies upon in writing a proposed decision to present to the five-member Commission.

Any CPUC Commissioner may issue an alternate decision. The proposed and any alternate decisions are acted upon at a CPUC voting meeting. When the CPUC acts on this supplemental filing, it may adopt all or part of PG&E's request, modify them or deny the request. If you would like to follow this proceeding or any other issue before the CPUC, you may utilize the CPUC's free and confidential subscription service. Sign up at: <http://subscribecpuc.cpuc.ca.gov/>.

If you would like to learn how you can participate in this proceeding, or if you have comments or questions, you may access the CPUC's Public Advisor's website at [www.cpuc.ca.gov/puc](http://www.cpuc.ca.gov/puc) and click on "Public Advisor" from the CPUC Information menu. You can also:

<p><b>Email:</b> <a href="mailto:public.advisor@cpuc.ca.gov">public.advisor@cpuc.ca.gov</a> <b>Mail:</b> Public Advisor's Office 505 Van Ness Avenue, Room 2103 San Francisco, CA 94102</p>	<p><b>Call:</b> 1-415-703-2074 or 1-866-849-8390 (toll-free) <b>TTY:</b> 1-415-703-5282 or 1-866-836-7825 (toll-free)</p>
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If you are writing or emailing the Public Advisor's Office, please include the proceeding number (R.12-06-013, Phase 2). All comments will be circulated to the commissioners, the assigned ALJ and the CPUC staff.

In accordance with Rule 3.2(b), Applicant mailed a notice to the following, stating in general terms its proposed change in rates.

State of California

To the Attorney General and the Department of General Services.

State of California  
Office of Attorney General  
1300 I St Ste 1101  
Sacramento, CA 95814

and

Department of General Services  
Office of Buildings & Grounds  
505 Van Ness Avenue, Room 2012  
San Francisco, CA 94102

Counties

To the County Counsel or District Attorney and the County Clerk in the following counties:

Alameda  
1221 Oak Street, Room 555,  
Oakland, CA 94612

Alpine  
P.O. Box 158  
Markleeville CA 96120

Amador  
810 Court Street  
Jackson CA 95642

Butte  
25 County Center Drive  
Oroville CA 95965

Calaveras  
891 Mountain Ranch Road  
San Andreas CA 95249

Colusa  
546 Jay Street  
Colusa CA 95932

Contra Costa  
651 Pine Street 11th Floor  
Martinez CA 94553

El Dorado  
330 Fair Lane  
Placerville CA 95667

Fresno  
1100 Van Ness  
Fresno CA 93724-0002

Glenn  
P.O. Box 391  
Willows CA 95988

Humboldt  
825 5th Street

Eureka CA 95501-1153

Kern  
1115 Truxtun Avenue  
Bakersfield CA 93301

Kings  
1400 West Lacey Blvd.  
Hanford CA 93230

Lake  
255 North Forbes Street  
Lakeport CA 95453

Lassen  
221 South Roop Street  
Susanville CA 96130

Madera  
209 West Yosemite  
Madera CA 93637

Marin  
3501 Civic Center Drive  
San Rafael CA 94903

Mariposa  
P.O. Box 784  
Mariposa CA 95338

Mendocino  
501 Low Gap Rd, Room 1010  
Ukiah CA 95482

Merced  
2222 M Street  
Merced CA 95340

Modoc  
202 West 4th Street  
Alturas CA 96101

Monterey  
Administrative Building  
168 West Alisal Street  
3rd Floor  
Salinas CA 9390  
Napa  
1195 Third Street Ste 310  
Napa CA 94559

Nevada  
950 Maidu Ave  
Nevada City CA 95959-8617

Placer  
175 Fulweiler Avenue  
Auburn CA 95603

Plumas  
520 Main Street Room 309 Quincy  
CA 95971

Sacramento  
700 H Street  
Sacramento CA 95814

San Benito  
481 Fourth Street  
Hollister CA 95023

San Bernardino  
385 North Arrowhead Ave. 5th  
Floor  
San Bernardino CA 92415

San Francisco  
1 Dr. Carlton B. Goodlett Place  
San Francisco CA 94102

San Joaquin  
222 East Weber Avenue  
Stockton CA 95202

San Luis Obispo



1055 Monterey Street  
Room D-430  
San Luis Obispo CA 93408

San Mateo  
400 County Center  
Redwood City CA 94063

Santa Barbara  
105 East Anapamu Street  
Santa Barbara CA 93101

Santa Clara  
70 West Hedding Street  
San Jose CA 95110

Santa Cruz  
701 Ocean Street  
Santa Cruz, CA 95060

Shasta  
1450 Court St Suite 308A  
Redding CA 96001

Sierra  
PO Drawer D  
Downieville CA 95936

Siskiyou  
201 4th Street, Yreka, CA 96097

Solano  
675 Texas St. Suite 6500  
Fairfield, CA 94533

Sonoma  
575 Administration Drive,  
Room 104A  
Santa Rosa CA 94503

Stanislaus  
1010 10th St, Suite 6800  
Modesto CA 95354

Sutter  
1160 Civic Center Blvd  
Yuba City, CA 95993

Tehama  
P.O. Box 250  
Red Bluff CA 96080

Trinity  
P.O. Box 1613  
Weaverville, CA 96093

Tulare  
2800 Burrel Avenue  
Visalia, CA 93291-4582

Tuolumne  
2 South Green Street  
Sonora, CA 95370

Yolo  
625 Court St Room 204  
Woodland, CA 95695

Yuba  
915 8th Street Suite 107  
Marysville, CA 95901

## Municipal Corporations

To the City Attorney and the City Clerk of the following municipal corporations:

**Alameda**  
2263 Santa Clara Avenue  
Alameda CA 94501

**Albany**  
1000 San Pablo Avenue  
Albany, CA 94706

**Amador City**  
P.O. Box 200  
Amador City, CA 95601

**American Canyon**  
300 Crawford Way  
American Canyon CA 94503

**Anderson**  
1887 Howard Street  
Anderson CA 96007

**Angels**  
P.O. Box 667  
Angeles Camp CA 95222

**Antioch**  
P.O. Box 5007  
Antioch CA 94531

**Arcata**  
736 F Street  
Arcata, CA 95521

**Arroyo Grande**  
214 East Branch St.  
Arroyo Grande, CA 93420

**Arvin**  
P.O. Box 548  
Arvin, CA 93203

**Atascadero**  
6907 El Camino Real  
Atascadero, CA 93422

**Atherton**  
91 Ashfield Road  
Atherton CA 94027

**Atwater**  
750 Bellevue Road  
Atwater CA 95301

**Auburn**  
1225 Lincoln Way  
Auburn CA 95603

**Avenal**  
919 Skyline Blvd  
Avenal CA 93204

**Bakersfield**  
1501 Truxtun Avenue  
Bakersfield CA 93301

**Barstow**  
220 East Mountain View  
Street Suite A  
Barstow CA 92311

**Belmont**  
One Twin Pines Lane  
Belmont CA 94002

**Belvedere**  
450 San Rafael Ave.  
Belvedere, CA 94920-2336

**Benicia**  
250 East L Street  
Benicia CA 94510

**Berkeley**  
2180 Milvia Street  
Berkeley CA 94704

**Biggs**  
P.O. Box 307  
Biggs CA 95917-0307

**Blue Lake**  
P.O. Box 458  
Blue Lake CA 95525

**Brentwood**  
708 Third Street  
Brentwood CA 94513

**Brisbane**  
50 Park Place  
Brisbane, CA 94005

**Buellton**  
P.O. Box 1819  
Buellton CA 93427

**Burlingame**  
501 Primrose Road  
Burlingame CA 94010

**Calistoga**  
1232 Washington Street  
Calistoga CA 94515

**Campbell**  
70 North First Street  
Campbell CA 95008

**Capitola**  
420 Capitola Avenue  
Capitola CA 95010

**Carmel**  
P.O. Box CC  
Carmel-By-The-Sea, CA  
93921

**Ceres**  
2720 Second St  
Ceres CA 95307-3292

**Chico**  
P.O. Box 3420  
Chico CA 95927

**Chowchilla**  
130 S Second St.  
Civic Center Plaza  
Chowchilla CA 93610

**Citrus Heights**  
6237 Fountain Square  
Drive  
Citrus Heights CA 95621

**Clayton**  
6000 Heritage Trail  
Clayton, CA 94517

**Clearlake**  
14050 Olympic Drive  
Clearlake CA 95422

**Cloverdale**  
P.O. Box 217  
Cloverdale CA 95425

**Clovis**  
1033 Fifth Street  
Clovis CA 93612-1212

**Coalinga**  
155 West Durian St  
Coalinga CA 93210

**Colfax**  
P.O. Box 702  
Colfax, CA 95713

**Colma**  
1198 El Camino Real  
Colma CA 94014-3212

**Colusa**  
425 Webster Street  
Colusa CA 95932

**Concord**  
1950 Parkside Drive  
Concord CA 94519

**Corcoran**  
1033 Chittenden Ave  
Corcoran CA 93212

**Corning**

794 Third Street  
Corning CA 96021

**Corte Madera**

300 Tamalpais Drive  
Corte Madera CA 94925

**Cotati**

201 West Sierra Ave  
Cotati CA 94931

**Cupertino**

10300 Torre Avenue  
Cupertino CA 95014

**Daly City**

333 90<sup>th</sup> Street  
Daly City CA 94015

**Danville**

510 La Gonda Way  
Danville CA 94526

**Davis**

23 Russell Blvd  
Davis CA 95616

**Del Rey Oaks**

650 Canyon Del Rey Road  
Del Rey Oaks CA 93940

**Dinuba**

405 East El Monte Way  
Dinuba CA 93618

**Dixon**

600 East A Street  
Dixon CA 95620

**Dos Palos**

1546 Golden Gate Ave  
Dos Palos CA 93620

**Dublin**

100 Civic Plaza  
Dublin CA 94568

**East Palo Alto**

2415 University Ave  
East Palo Alto CA 94303

**El Cerrito**

10940 San Pablo Avenue  
El Cerrito CA 94530

**Elk Grove**

8401 Laguna Palms Way  
Elk Grove CA 95758

**Emeryville**

1333 Park Avenue  
Emeryville CA 94608

**Escalon**

2060 McHenry Ave  
Escalon CA 95320

**Eureka**

531 K Street  
Eureka CA 95501

**Fairfax**

142 Bolinas Road  
Fairfax, CA 94930

**Fairfield**

1000 Webster Street  
Fairfield CA 94533

**Ferndale**

834 Main Street  
Ferndale CA 95536

**Firebaugh**

1133 P Street  
Firebaugh CA 93622

**Folsom**

50 Natoma Street  
Folsom CA 95630

**Fort Bragg**

416 North Franklin St  
Fort Bragg CA 95437

**Fortuna**

621 11<sup>th</sup> Street  
Fortuna CA 95540

**Foster City**

610 Foster City Blvd  
Foster City CA 94404

**Fowler**

128 South 5<sup>th</sup> Street  
Fowler CA 93625

**Fremont**

3300 Capitol Avenue  
Fremont CA 94538

**Fresno**

2600 Fresno Street  
Fresno, CA 93721

**Galt**

380 Civic Drive  
Galt CA 95632

**Gilroy**

7351 Rosanna Street  
Gilroy CA 95020

**Gonzales**

147 Fourth Street  
Gonzales CA 93926

**Grass Valley**

125 East Main St  
Grass Valley CA 95945

**Greenfield**

599 El Camino Real  
Greenfield CA 93927

**Gridley**

685 Kentucky Street  
Gridley CA 95948

**Grover Beach**

154 South Eighth St  
Grover Beach CA 93433

**Guadalupe**

918 Obispo Street  
Guadalupe CA 93434

**Gustine**

682 Third Avenue  
Gustine CA 95322

**Half Moon Bay**

501 Main Street  
Half Moon Bay CA 94019

**Hanford**

319 North Douty St  
Hanford CA 93230

**Hayward**

777 B Street  
Hayward CA 94541-5007

**Healdsburg**

401 Grove Street  
Healdsburg CA 95448

**Hercules**

111 Civic Drive  
Hercules CA 94547

**Hillsborough**

1600 Floribunda Ave  
Hillsborough CA 94010

**Hollister**

375 Fifth Street  
Hollister CA 95023

**Hughson**

P.O. Box 9  
Hughson CA 95326

**Huron**

P.O. Box 339  
Huron CA 93234

**Ione**

P.O. Box 398  
Ione CA 95640

**Isleton**

P.O. Box 716  
Isleton CA 95641

**Jackson**

33 Broadway  
Jackson CA 95642

**Kerman**

850 South Madera Avenue  
Kerman CA 93630

**King City**

212 South Vanderhurst  
Avenue  
King City CA 93930

**Kingsburg**

1401 Draper Street  
Kingsburg CA 93631

**Lafayette**

3675 Mt. Diablo Blvd  
Suite 210  
Lafayette, CA 94549

**Lakeport**  
225 Park Street  
Lakeport CA 95453

**Larkspur**  
400 Magnolia Avenue  
Larkspur CA 94939

**Lathrop**  
390 Towne Centre Drive  
Lathrop CA 95330

**Lemoore**  
119 Fox Street  
Lemoore CA 93245

**Lincoln**  
600 Sixth Street  
Lincoln CA 95648

**Live Oak**  
9955 Live Oak Blvd  
Live Oak CA 95953

**Livermore**  
1052 S Livermore Ave  
Livermore CA 94550

**Livingston**  
1416 C Street  
Livingston CA 95334

**Lodi**  
P.O. Box 3006  
Lodi CA 95241-1910

**Lompoc**  
P.O. Box 8001  
Lompoc CA 93438-8001

**Loomis**  
6140 Horseshoe Bar Road  
Suite K  
Loomis CA 95650

**Los Altos**  
1 North San Antonio Rd  
Los Altos CA 94022  
**Los Altos Hills**  
26379 Fremont Rd  
Los Altos Hills CA 94022

**Los Banos**  
520 J Street  
Los Banos, CA 93635

**Los Gatos**  
P.O. Box 949  
Los Gatos CA 95031

**Madera**  
205 West 4<sup>th</sup> Street  
Madera CA 93637

**Manteca**  
1001 West Center St  
Manteca CA 95337

**Maricopa**  
P.O. Box 550  
Maricopa CA 93252

**Marina**  
211 Hillcrest Avenue  
Marina CA 93933

**Martinez**  
525 Henrietta Street  
Martinez CA 94553

**Marysville**  
P.O. Box 150  
Marysville CA 95901

**McFarland**  
401 West Kern Avenue  
McFarland CA 93250

**Mendota**  
643 Quince Street  
Mendota CA 93640

**Menlo Park**  
701 Laurel Street  
Menlo Park CA 94025

**Merced**  
678 West 18<sup>th</sup> Street  
Merced CA 95340

**Mill Valley**  
26 Corte Madera Ave  
Mill Valley CA 94941

**Millbrae**  
621 Magnolia Avenue  
Millbrae CA 94030

**Milpitas**  
455 East Calaveras Blvd  
Milpitas CA 95035

**Modesto**  
1010 Tenth Street  
Modesto CA 95354

**Monte Sereno**  
18041 Saratoga  
Los Gatos Road,  
Monte Sereno CA 95030

**Monterey**  
Monterey City Hall  
Monterey CA 93940

**Moraga**  
P.O. Box 188  
Moraga CA 94556

**Morgan Hill**  
17555 Peak Ave  
Morgan Hill CA 95037

**Morro Bay**  
595 Harbor Street  
Morro Bay, CA 93442-1900

**Mountain View**  
P.O. Box 7540

Mountain View CA 94039-  
7540

**Napa**  
P.O. Box 660  
Napa, CA 94559-0660

**Nevada City**  
317 Broad Street, Nevada  
City, CA 95959

**Newark**  
37101 Newark Blvd,  
Newark CA 94560

**Newman**  
P.O. Box 787  
Newman CA 95360

**Novato**  
75 Rowland Way,  
Suite 200, Novato CA  
94945

**Oakdale**  
280 North Third Ave  
Oakdale, CA 95361

**Oakland**  
1 Frank Ogawa Plz, 2<sup>nd</sup> Fl  
Oakland CA 94612

**Oakley**  
3231 Main Street  
Oakley CA 94561

**Orange Cove**  
633 6<sup>th</sup> Street  
Orange Cove, CA 93646

**Orinda**  
P.O. Box 2000  
Orinda CA 94563

**Orland**  
815 4<sup>th</sup> Street  
Orland CA 95963

**Oroville**  
1735 Montgomery St  
Oroville CA 95965

**Pacific Grove**  
300 Forest Avenue  
Pacific Grove CA 93950

**Pacifica**  
170 Santa Maria Ave  
Pacifica CA 94044

**Palo Alto**  
P.O. Box 10250  
Palo Alto CA 94303

**Paradise**  
5555 Skyway  
Paradise CA 95969

**Parlier**  
1100 East Parlier Avenue  
Parlier CA 93648

**Paso Robles**  
1000 Spring Street  
Paso Robles CA 93446

**Patterson**  
P.O. Box 667  
Patterson, CA 95363

**Petaluma**  
P.O. Box 61  
Petaluma CA 94953

**Piedmont**  
120 Vista Avenue  
Piedmont CA 94611

**Pinole**  
2131 Pear Street  
Pinole, CA 94564

**Pismo Beach**  
760 Mattie Road  
Pismo Beach CA 93449

**Pittsburg**  
65 Civic Avenue  
Pittsburg CA 94565

**Placerville**  
3101 Center Street  
Placerville CA 95667

**Pleasant Hill**  
100 Gregory Lane  
Pleasant Hill CA 94523

**Pleasanton**  
P.O. Box 520  
Pleasanton CA 94566

**Plymouth**  
P.O. Box 429  
Plymouth, CA 95669

**Point Arena**  
P.O. Box 67  
Point Arena CA 95468

**Portola**  
P.O. Box 1225  
Portola CA 96122

**Portola Valley**  
765 Portola Road  
Portola Valley CA 94028

**Rancho Cordova**  
3121 Gold Canal Drive  
Rancho Cordova CA 95670

**Red Bluff**  
555 Washington Street  
Red Bluff, CA 96080

**Redding**  
P.O. Box 496071  
Redding CA 96049

**Redwood City**  
P.O. Box 391  
Redwood City CA 94063

**Reedley**  
845 G Street  
Reedley CA 93654

**Richmond**  
1401 Marina Way South  
Richmond CA 94804

**Ridgecrest**  
100 West California  
Avenue, Ridgecrest, CA  
93555

**Rio Dell**  
675 Wildwood Avenue  
Rio Dell, CA 95562

**Rio Vista**  
One Main Street  
Rio Vista, CA 94571

**Ripon**  
259 North Wilma Ave  
Ripon CA 95366

**Riverbank**  
6707 Third Street,  
Riverbank, CA 95367

**Rocklin**  
3970 Rocklin Road  
Rocklin, CA 95677

**Rohnert Park**  
130 Avram Avenue  
Rohnert Park, CA 94928

**Roseville**  
311 Vernon Street  
Roseville, CA 95678

**Ross**  
P.O. Box 320  
Ross, CA 94957

**Sacramento**  
915 "I" Street  
Sacramento, CA 95814

**Saint Helena**  
1480 Main Street  
Saint Helena, CA 94574

**Salinas**  
200 Lincoln Avenue  
Salinas, CA 93901

**San Anselmo**  
525 San Anselmo Avenue  
San Anselmo CA 94960

**San Bruno**  
567 El Camino Real  
San Bruno, CA 94066

**San Carlos**  
600 Elm Street  
San Carlos CA 94070

**San Francisco**  
1 Dr. Carlton B.

Goodlett Place  
San Francisco CA 94102

**San Joaquin**  
P.O. Box 758  
San Joaquin CA 93660

**San Jose**  
200 East Santa Clara  
San Jose CA 95113

**San Juan Bautista**  
P.O. Box 1420  
San Juan Bautista, CA  
95045

**San Leandro**  
835 East 14<sup>th</sup> Street  
San Leandro CA 94577

**San Luis Obispo**  
990 Palm St  
San Luis Obispo CA 93401

**San Mateo**  
330 West 20th Ave  
San Mateo CA 94403

**San Pablo**  
1 Alvarado Square  
13831 San Pablo Avenue  
San Pablo, CA 94806

**San Rafael**  
P.O. Box 151560  
San Rafael CA 94915

**San Ramon**  
2222 Camino Ramon  
San Ramon CA 94583

**Sand City**  
1 Sylvan Park  
Sand City CA 93955

**Sanger**  
1700 Seventh Street  
Sanger CA 93657

**Santa Clara**  
P.O. Box 1990  
Santa Barbara, CA 93102

**Santa Cruz**  
809 Center Street  
Santa Cruz CA 95060

**Santa Maria**  
110 East Cook St  
Santa Maria CA 93454

**Santa Rosa**  
P.O. Box 1678  
Santa Rosa CA 95402

**Saratoga**  
13777 Fruitvale Avenue  
Saratoga, CA 95070

**Sausalito**  
420 Litho Street

Sausalito CA 94965

**Scotts Valley**  
1 Civic Center Drive  
Scotts Valley CA 95066

**Seaside**  
440 Harcourt Avenue  
Seaside, CA 93955

**Sebastopol**  
P.O. Box 1776  
Sebastopol, CA 95473

**Selma**  
1710 Tucker Street  
Selma CA 93662

**Shafter**  
336 Pacific Avenue,  
Shafter, CA 93263

**Shasta Lake**  
P.O. Box 777  
Shasta Lake CA 96019

**Soledad**  
P.O. Box 156  
Soledad CA 93960

**Solvang**  
1644 Oak Street  
Solvang CA 93463

**Sonoma**  
No. 1 The Plaza  
Sonoma CA 95476

**Sonora**  
94 North Washington St  
Sonora CA 95370

**South San Francisco**  
P.O. Box 711  
South San Francisco CA  
94083

**Stockton**  
425 North El Dorado St  
Stockton CA 95202

**Suisun City**  
701 Civic Center Blvd  
Suisun City CA 94585

**Sunnyvale**  
P.O. Box 3707  
Sunnyvale CA 94088

**Sutter Creek**  
18 Main Street  
Sutter Creek CA 95685

**Taft**  
209 East Kern Street  
Taft CA 93268

**Tehama**  
P.O. Box 70  
Tehama CA 96090

**Tiburon**  
1505 Tiburon Blvd.  
Tiburon CA 94920

**Tracy**  
333 Civic Center Plaza  
Tracy CA 95376

**Trinidad**  
P.O. Box 390,  
Trinidad CA 95570

**Turlock**  
156 South Broadway  
Turlock CA 95380

**Ukiah**  
300 Seminary Avenue  
Ukiah CA 95482

**Union City**  
34009 Alvarado-Niles  
Road  
Union City CA 94587

**Vacaville**  
650 Merchant Street  
Vacaville CA 95688

**Vallejo**  
P.O. Box 3068  
Vallejo CA 94590

**Victorville**  
P.O. Box 5001  
Victorville CA 923935001

**Walnut Creek**  
P.O. Box 8039  
Walnut Creek, CA 94596

**Wasco**  
746 8th Street  
Wasco, CA 93280

**Waterford**  
P.O. Box 199  
Waterford CA 95386

**Watsonville**  
P.O. Box 50000  
Watsonville CA 95077

**West Sacramento**  
1110 West Capitol Avenue  
West Sacramento CA 95691

**Wheatland**  
P.O. Box 395  
Wheatland, CA 95692

**Williams**  
P.O. Box 310  
Williams CA 95987

**Willits**  
111 East Commercial St  
Willits CA 95490

**Willows**  
201 North Lassen St  
Willows CA 95988

**Windsor**  
P.O. Box 100  
Windsor CA 95492

**Winters**  
318 First Street,  
Winters CA 95694

**Woodland**  
300 First Street  
Woodland CA 95695

**Woodside**  
P.O. Box 620005  
Woodside CA 94062

**Yountville**  
6550 Yount Street  
Yountville CA 94599

**Yuba City**  
1201 Civic Center Blvd,  
Yuba City, CA 95993

# **ATTACHMENT B**

DECLARATION OF PUBLICATION OF NOTICE OF PACIFIC GAS AND  
ELECTRIC COMPANY'S SUPPLEMENTAL FILING FOR SUMMER 2014  
RESIDENTIAL ELECTRIC RATE REFORM (R.12-06-013, PHASE 2)

I, MICHAEL GORGEI declare:

I am a Traffic Coordinator employed by ARTEMIA Communications, Inc., at 2001 Union Street, Suite 495, San Francisco, CA. I am responsible for working with Karen Alcantara of Pacific Gas and Electric Company (the Company) preparing the composition of the attached Notice of Pacific Gas and Electric Company's Supplemental Filing for Summer 2014 Residential Electric Rate Reform, R.12-06-013, Phase 2 (Notice), and scheduling the earliest possible publication dates with the 58 newspapers in the Company's service territory. When Karen Alcantara of the Company contacted me concerning the need to publish the Notice, I drafted the publishing schedule for the 58 newspapers (also attached herewith). I forwarded the attached schedule publication dates to Ms. Alcantara for approval. She notified me that the dates were acceptable, and I contacted the 58 newspapers to reserve the publication dates. I receive the proofs of publication from the 58 newspapers, within three to five weeks after publication, which I collect and then forward to Ms. Alcantara.

I declare under penalty of perjury that the foregoing is true and correct.

In San Francisco California, this 13 day of January, 2014.

  
\_\_\_\_\_  
MICHAEL GORGEI



**NOTICE OF PACIFIC GAS AND ELECTRIC COMPANY'S SUPPLEMENTAL FILING FOR  
SUMMER 2014 RESIDENTIAL ELECTRIC RATE REFORM (R.12-06-013, PHASE 2)**

**Summary**

On November 22, 2013, Pacific Gas and Electric Company (PG&E) filed with the California Public Utilities Commission (CPUC), a request to change certain residential rates, to be effective by the summer of 2014, as described below. The request complies with a ruling from the CPUC inviting electric utilities to file proposals that will better align rates with the actual costs of providing electric service and to simplify rate plans.

**About the proposals**

On October 7, 2013, Assembly Bill 327 (AB 327) was signed into law. This new law authorizes the CPUC to consider several changes to California's electricity rate structure to better serve customers. Through this filing, PG&E is requesting approval to begin reforming its residential electric rate structure consistent with AB 327.

This proposed request will not change the amount of total revenues collected by PG&E. If adopted, some residential customers would see bill decreases or bill increases, depending upon their monthly usage levels and their rate plan. PG&E proposes:

- To change the residential electric rate structure by reducing the number of electric pricing tiers for non-CARE standard residential and time-of-use rate plans, from its current 4 tiers to 3 tiers. These changes will better align rates with the costs of providing electric service to customers.

A chart presenting a more illustrative description of the current vs. proposed non-CARE standard electric structure was included in a bill insert announcing this filing that was sent directly to customers in December and January.

- An initial step to reduce the effective California Alternate Rates for Energy (CARE) discount in order to begin a transition towards the 30-35 percent discount range required by AB 327. The proposal will reduce the average discount for customers on the CARE program from the current average discount of 48 percent to 43 percent. Under the proposed changes, CARE customers would still receive a substantial overall savings compared to rates paid by non-CARE customers.

- To reduce the Public Purpose Program (PPP) charge, as a result of reducing the CARE discount. The CARE surcharge portion of the PPP surcharge that is paid by most residential and non-residential customers is expected to decrease by 26 percent from a per-unit charge of 0.844 cent per kWh to 0.626 cent per kWh.

**How will PG&E's proposals affect me?**

Most customers receive bundled electric service from PG&E, meaning that we provide electric generation, transmission and distribution service. A table presenting a more illustrative description of the impact of this application on monthly bill impacts for bundled residential customers at three usage levels, who are geographically located in baseline territory X, was included in a bill insert announcing this filing that was sent directly to customers in December and January.

**Rate and bill impacts for DA/CCA customers**

Direct Access (DA) and Community Choice Aggregation (CCA) customers only receive electric transmission and distribution service from PG&E. DA/CCA customers are charged the same electric distribution and Public Purpose Program rate as bundled service customers and likewise the CARE surcharge portion of the PPP rate is expected to decrease by 26 percent.

Another category of non-bundled customers are Departing Load (DL) customers. DL customers do not receive electric generation, transmission or distribution services from PG&E. However, like DA and CCA customers, they are required to pay certain procurement-related charges, such as the Public Purpose Program rate, as bundled electric service customers.

**How do I find out more about PG&E's application?**

If you have questions about PG&E's supplemental filing, please contact PG&E at 1-800-743-5000. For TDD/TTY (speech-hearing impaired), call 1-800-652-4712.

Para más detalles llame al 1-800-660-6789 詳情請致電 1-800-893-9555

If you would like a copy of PG&E's supplemental filing and exhibits, please write to PG&E at the address below:

Pacific Gas and Electric Company  
Summer 2014 Residential Rate Reform  
(R.12-06-013, Phase 2)  
P.O. Box 7442  
San Francisco, CA 94120

A copy of PG&E's supplemental filing and exhibits are also available for review at the CPUC, 505 Van Ness Avenue, San Francisco, CA 94102, Monday-Friday, 8 a.m.-noon. PG&E's supplemental filing (without exhibits) is available on the CPUC's website at [www.cpuc.ca.gov/puc](http://www.cpuc.ca.gov/puc).

**How does the CPUC's decision-making process work?**

This supplemental filing will be reviewed through the CPUC formal administrative law process. The filed proposals will be assigned to a CPUC Administrative Law Judge (ALJ). The ALJ presides over the proceeding, which may include evidentiary hearings often held in a proceeding to give parties of record an opportunity to present evidence or cross-examine witnesses. Members of the public may attend but not participate in these hearings. The hearings and documents submitted in the proceeding become part of the formal record that the ALJ relies upon in writing a proposed decision to present to the five-member Commission.

Any CPUC Commissioner may issue an alternate decision. The proposed and any alternate decisions are acted upon at a CPUC voting meeting. When the CPUC acts on this supplemental filing, it may adopt all or part of PG&E's request, modify them or deny the request. If you would like to follow this proceeding or any other issue before the CPUC, you may utilize the CPUC's free and confidential subscription service. Sign up at: <http://subscribe.puc.ca.gov/>.

If you would like to learn how you can participate in this proceeding, or if you have comments or questions, you may access the CPUC's Public Advisor's website at [www.cpuc.ca.gov/puc](http://www.cpuc.ca.gov/puc) and click on "Public Advisor" from the CPUC Information menu. You can also:

Email: [public.advisor@cpuc.ca.gov](mailto:public.advisor@cpuc.ca.gov)  
Mail: Public Advisor's Office  
505 Van Ness Avenue, Room 2103  
San Francisco, CA 94102

Call: 1-415-703-2074 or 1-866-349-8390 (toll-free)  
TTY 1-415-703-5282 or 1-866-836-7825 (toll-free)

If you are writing or emailing the Public Advisor's Office, please include the proceeding number (R.12-06-013, Phase 2). All comments will be circulated to the commissioners, the assigned ALJ and the CPUC staff.

**ARTEMIA Inc.**

Order:

Client: PG&E

Media: WAN

Color: B/W

Size: 3X12"

Date: 12/02/2013

Production Staff: AH

V: 2

**ARTÉMIA**

Pacific Gas & Electric Company  
 Submitted on 12/2/2013

**Summer 2014 Residential Rate Relief Notice**

PGL 00-103 NR

RUN DATES:12/3/2013-12/12/2013

SIZE: 3 COL X 12"

SIZE: 3 COL X 12"

Newspaper	Run Dates	Issue Ad Size
Amador Ledger		1 3 Col X 12"
Appeal Democrat		1 3 Col X 12"
Argus		1 3 Col X 12"
Auburn Journal		1 3 Col X 12"
Bakersfield Californian		1 3 Col X 12"
Calaveras Enterprise/Prospect		1 3 Col X 12"
Californian (Salinas)		1 3 Col X 12"
Chico Enterprise Record		1 3 Col X 12"
Colusa Sun-Herald		1 3 Col X 12"
Contra Costa Times (Walnut Creek) & \		1 3 Col X 12"
Daily Independent (Ridgecrest)		1 3 Col X 12"
Desert Dispatch		1 3 Col X 12"
Daily News (Red Bluff)		1 3 Col X 12"
Daily Republic (Fairfield)		1 3 Col X 12"
Davis Enterprise		1 3 Col X 12"
Fresno Bee		1 3 Col X 12"
Gilroy Dispatch		1 3 Col X 12"
Grass Valley Union		1 3 Col X 12"
Hanford Sentinel		1 3 Col X 12"
Hayward Daily Review		1 3 Col X 12"
Hollister Free Lance		1 3 Col X 12"
Independent Journal (Marin)		1 3 Col X 12"
Lompoc Record		1 3 Col X 12"
Madera Tribune		1 3 Col X 12"
Merced Sun Star		1 3 Col X 12"
Modesto Bee		1 3 Col X 12"
Monterey County Herald		1 3 Col X 12"
Napa Valley Register		1 3 Col X 12"
Oakland Tribune		1 3 Col X 12"
Paradise Post		1 3 Col X 12"
Porterville Recorder		1 3 Col X 12"
Press Democrat (Santa Rosa)		1 3 Col X 12"
Record Searchlight (Redding)		1 3 Col X 12"
Reporter (Vacaville)		1 3 Col X 12"
Sacramento Bee		1 3 Col X 12"
San Francisco Chronicle		1 3 Col X 12"
San Jose Mercury News		1 3 Col X 12"
San Mateo Times		1 3 Col X 12"
Santa Cruz Sentinel		1 3 Col X 12"
Santa Maria Times		1 3 Col X 12"
Siskiyou Daily News (Yreka)		1 3 Col X 12"
Stockton Record		1 3 Col X 12"
Tahoe Daily Tribune		1 3 Col X 12"
Times Herald (Vallejo)		1 3 Col X 12"
Times Standard (Eureka)		1 3 Col X 12"
Tracy Press		1 3 Col X 12"
Tribune (SLO)		1 3 Col X 12"
Trinity Journal (Weaverville)		1 3 Col X 12"
Tri-Valley Herald (Pleasanton)		1 3 Col X 12"
Tulare Advance Register		1 3 Col X 12"
Ukiah Daily Journal		1 3 Col X 12"
Union Democrat (Sonora)		1 3 Col X 12"
Willows Journal		3 Col X 12"
Mariposa Gazette		1 3 Col X 12"
Lake County		1 3 Col X 12"
Lassen County		1 3 Col X 12"

# **ATTACHMENT C**

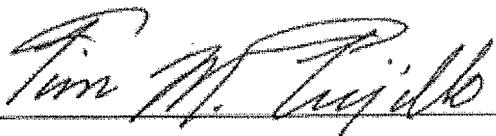
**DECLARATION OF MAILING NOTICE OF APPLICATION FILING TO  
CUSTOMERS**

I, Tim M. Trujillo, an employee of Pacific Gas and Electric Company, state that I am a citizen of the United States and employed in the City of West Sacramento, County of Yolo, State of California; that I am over the age of eighteen (18) years and not a party to the within cause; that my business address is 885 Embarcadero Drive, West Sacramento, California; and that a printed copy of the attached Notice of Pacific Gas and Electric Company's Supplemental Filing for Summer 2014 Residential Electric Rate Reform, R.12-06-013, Phase 2 (Notice), was enclosed with 4.3 million customer bills during the period beginning December 6, 2013 and ending January 6, 2014.

Due to an oversight on December 6, 2013, 197,000 notices were inadvertently left out of customer bills. These customers received a printed copy of the attached letter, Notice, and Gas Pipeline Safety Brochure on December 23 and 24, 2013.

I declare under penalty of perjury that the foregoing is true and correct.

Dated, January 13, 2014, at West Sacramento, California.



TIM M. TRUJILLO

Any CPUC Commissioner may issue an alternate decision. The proposed and any alternate decisions are acted upon at a CPUC voting meeting. When the CPUC acts on this supplemental filing, it may adopt all or part of PG&E's request, modify them or deny the request.

If you would like to follow this proceeding or any other issue before the CPUC, you may utilize the CPUC's free and confidential subscription service. Sign up at: <http://subscribe.puc.ca.gov/>.

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**Email:** [public.advisor@cpuc.ca.gov](mailto:public.advisor@cpuc.ca.gov)

**Mail:** Public Advisor's Office  
505 Van Ness Avenue, Room 2103  
San Francisco, CA 94102

**Call:** 1-415-703-2074 or 1-866-849-8390 (toll-free)  
TTY 1-415-703-5282 or 1-866-836-7825 (toll-free)

If you are writing or emailing the Public Advisor's Office, please include the proceeding number (R.12-06-013, Phase 2). All comments will be circulated to the commissioners, the assigned ALJ and the CPUC staff.

Para más detalles llame al 1-800-660-6789 • 詳情請致電 1-800-893-9555

**NOTICE OF PACIFIC GAS AND ELECTRIC COMPANY'S SUPPLEMENTAL FILING FOR SUMMER 2014 RESIDENTIAL ELECTRIC RATE REFORM (R.12-06-013, PHASE 2)**

### Summary

On November 22, 2013, Pacific Gas and Electric Company (PG&E) filed with the California Public Utilities Commission (CPUC), a request to change certain residential rates, to be effective by the summer of 2014, as described below. The request complies with a ruling from the CPUC inviting electric utilities to file proposals that will better align rates with the actual costs of providing electric service and to simplify rate plans.

### About the proposals

On October 7, 2013, Assembly Bill 327 (AB 327) was signed into law. This new law authorizes the CPUC to consider several changes to California's electricity rate structure to better serve customers. Through this filing, PG&E is requesting approval to begin reforming its residential electric rate structure consistent with AB 327.

This proposed request will not change the amount of total revenues collected by PG&E. If adopted, some residential customers would see bill decreases or bill increases, depending upon their monthly usage levels and their rate plan. PG&E proposes:

- To change the residential electric rate structure by reducing the number of electric pricing tiers for non-CARE standard residential and time-of-use rate plans, from its current 4 tiers to 3 tiers. These changes will better align rates with the costs of providing electric service to customers.

#### CURRENT VS. PROPOSED NON-CARE STANDARD ELECTRIC STRUCTURE

	Tier 1	Tier 2	Tier 3	Tier 4
<b>Current</b>	Initial Allowance: 0-100% \$0.13230 per kWh	Percent Allowance: 101-130% \$0.15040 per kWh	Percent Allowance: 131-200% \$0.31916 per kWh	Percent Allowance: Greater than 200% \$0.35916 per kWh
<b>Proposed</b>	Initial Allowance: 0-100% \$0.1500 per kWh	Percent Allowance: 101-200% \$0.19897 per kWh	Percent Allowance: Greater than 200% \$0.35000 per kWh	

Initial allowance is the amount of energy offered at the lowest price. As your electric use moves into higher tiers, the price you pay per kilowatt-hour (kWh) increases.

continued on inside



- An initial step to reduce the effective California Alternate Rates for Energy (CARE) discount in order to begin a transition towards the 30-35 percent discount range required by AB 327. The proposal will reduce the average discount for customers on the CARE program from the current average discount of 48 percent to 43 percent. Under the proposed changes, CARE customers would still receive a substantial overall savings compared to rates paid by non-CARE customers.
- To reduce the Public Purpose Program (PPP) charge, as a result of reducing the CARE discount. The CARE surcharge portion of the PPP surcharge that is paid by most residential and non-residential customers is expected to decrease by 26 percent from a per-unit charge of 0.844 cent per kWh to 0.626 cent per kWh.

**How will PG&E's proposals affect me?**

Most customers receive bundled electric service from PG&E, meaning that we provide electric generation, transmission and distribution service. The table below illustrates monthly bill impacts for bundled residential customers at three usage levels, who are geographically located in baseline territory X.

**PROPOSED BILL IMPACTS FOR RESIDENTIAL ELECTRIC CUSTOMERS**

Monthly Usage (kWh)	Current Monthly Bill	Proposed Monthly Bill	Change in Bill	Percentage Change
<b>Non-CARE Standard Bundled Service</b>				
550	\$93.51	\$94.61	\$1.10	1.2%
850	\$195.63	\$191.22	-\$4.41	-2.3%
1500	\$429.08	\$418.72	-\$10.36	-2.4%
<b>CARE Standard Bundled Service</b>				
550	\$52.74	\$59.67	\$6.93	13.1%
850	\$94.67	\$108.17	\$13.50	14.3%
1500	\$185.50	\$218.67	\$33.17	17.9%

Actual bill impacts will vary depending on the customer's usage, baseline territory and initial allowance.

**Rate and bill impacts for DA/CCA customers**

Direct Access (DA) and Community Choice Aggregation (CCA) customers only receive electric transmission and distribution service from PG&E. DA/CCA customers are charged the same electric distribution and Public Purpose Program rate as bundled service customers and likewise the CARE surcharge portion of the PPP rate is expected to decrease by 26 percent.

Another category of non-bundled customers are Departing Load (DL) customers. DL customers do not receive electric generation, transmission or distribution services from PG&E. However, like DA and CCA customers, they are required to pay certain procurement-related charges, such as the Public Purpose Program rate, as bundled electric service customers.

**How do I find out more about PG&E's application?**

If you have questions about PG&E's supplemental filing, please contact PG&E at **1-800-743-5000**. For TDD/TTY (speech-hearing impaired), call **1-800-652-4712**.

If you would like a copy of PG&E's supplemental filing and exhibits, please write to PG&E at the address below:

Pacific Gas and Electric Company  
 Summer 2014 Residential Rate Reform  
 (R.12-06-013, Phase 2)  
 P.O. Box 7442  
 San Francisco, CA 94120

A copy of PG&E's supplemental filing and exhibits are also available for review at the CPUC, 505 Van Ness Avenue, San Francisco, CA 94102, Monday-Friday, 8 a.m.-noon. PG&E's supplemental filing (without exhibits) is available on the CPUC's website at [www.cpuc.ca.gov/puc](http://www.cpuc.ca.gov/puc).

**How does the CPUC's decision-making process work?**

This supplemental filing will be reviewed through the CPUC formal administrative law process. The filed proposals will be assigned to a CPUC Administrative Law Judge (ALJ). The ALJ presides over the proceeding, which may include evidentiary hearings often held in a proceeding to give parties of record an opportunity to present evidence or cross-examine witnesses. Members of the public may attend but not participate in these hearings. The hearings and documents submitted in the proceeding become part of the formal record that the ALJ relies upon in writing a proposed decision to present to the five-member Commission.

continued on back



**Pacific Gas and  
Electric Company**

Pacific Gas and Electric Company  
P.O. Box 770000  
San Francisco, CA 94177-1490

Month xx, 2013

«Customer Name»  
«Customer Name2»  
«Mailing Address2»  
«Mailing Address»  
«Mailing City, State ZIP»

Dear Valued Customer,

To help you anticipate potential changes to your rate plan, we regularly include bill inserts with your monthly energy statement when we file proposals with the California Public Utilities Commission. This information typically describes what we are proposing, how it supports our goal to provide safe, reliable and affordable energy service, and how it may affect your energy charges.

One such insert was inadvertently omitted from your most recent bill package, so we've enclosed it along with helpful information about natural gas pipeline safety.

With temperatures falling and gas use increasing across our service territory, we hope you'll review this important information so that you can be mindful of gas safety where you live or work. Whether it's practicing safe digging, spotting the signs of a potential gas leak, or responding in case of an emergency, there's safety in knowledge.

We also encourage you to learn more about the progress we're making to create the safest and most reliable gas system in the nation. Follow our work at [www.pge.com/seeourprogress](http://www.pge.com/seeourprogress).

Sincerely,

Helen Burt  
Chief Customer Officer  
Pacific Gas and Electric Company

## There's safety in knowledge

Natural gas is one of the most efficient, reliable, and affordable sources of energy for homes and businesses. And delivering it safely is PG&E's highest responsibility.



\*PG&E\* refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation.  
© 2011 Pacific Gas and Electric Company. All rights reserved. ♻️ Printed on recycled paper.

## Important things to know about natural gas safety





## Know the location of gas pipelines

PG&E offers a comprehensive online map at [www.pge.com/pipelinelocations](http://www.pge.com/pipelinelocations). You can view any location in our service area—your home, place of work, or any other areas of interest—to see which transmission pipelines run nearby. Also, the National Pipeline Mapping System, [www.npms.phmsa.dot.gov/PublicViewer/](http://www.npms.phmsa.dot.gov/PublicViewer/), shows the location of liquid fuel and natural gas pipelines across the country, county by county.

## Know the signs of trouble

PG&E regularly inspects all of our pipelines to check for possible leaks or other signs of damage. However, as an additional safety precaution, PG&E adds a highly recognizable sulfur-like odor to natural gas. If you smell this distinctive "rotten egg" odor, move to a safe location and immediately call **911**, and PG&E at **1-800-743-5000**.

But don't rely on your nose alone. Other signs of a possible gas leak can include dirt spraying into the air, continual bubbling in a pond or creek, and dead or dying vegetation in an otherwise moist area. And always pay attention to hissing, whistling, or roaring sounds coming from underground.

## Know what to do in case of an emergency

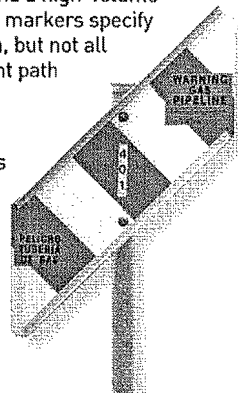
If you suspect a gas leak, always leave the area immediately and move to a safe location. Then call **911** to notify local police and fire departments and contact PG&E at **1-800-743-5000**. Please let others nearby know that they should stay away from the area as well.

Until you are a safe distance away, do not light a match or operate any device that might create a spark, including electric switches, doorbells, radios, televisions, and garage door openers.

## Know what's below before you dig

Damage from excavation is the greatest cause of pipeline accidents. That's why you must always call **811** at least two working days before you dig. Underground Service Alert (USA) is a free service that will locate and mark our underground pipeline and electric facilities. And always be aware of pipeline markers that indicate the need for extra care around a high-volume transmission line. These markers specify the approximate location, but not all pipelines follow a straight path between markers.

If you or your contractor accidentally digs into a gas pipeline, do not attempt to stop the flowing gas or extinguish any fire.



## Know that safety is PG&E's highest responsibility

That's why we monitor our gas pipeline operations 24 hours a day, 7 days a week, and conduct regular inspections and leak surveys. To find out more about our comprehensive safety and monitoring program, visit [www.pge.com/pipelinesafety](http://www.pge.com/pipelinesafety).

## And most importantly, know where to find more information

For questions or additional materials:

For assistance in English please call **1-888-743-7431**.

Para ayuda en español por favor llame al **1-800-660-6789**.

要用粵語/國語請求協助, 請致電 **1-800-893-9555**.

Kung kailangang makipag-usap sa nakakasalita ng Tagalog, tumawag sa **1-888-743-7431**.

Để được giúp đỡ bằng tiếng Việt, xin gọi **1-800-298-8438**.

