

Brian K. Cherry Vice President Regulatory Relations Pacific Gas and Electric Company 77 Beale St., Mail Code B10C P.O. Box 770000 San Francisco, CA 94177

Fax: 415.973.7226

January 6, 2014

Advice 3444-G/4342-E

(Pacific Gas and Electric Company ID U 39 M)

Public Utilities Commission of the State of California

<u>Subject:</u> Request for One-Year Extension to Pacific Gas and Electric Company's Bill Relief Program for Customers Affected by the San Bruno Accident

Purpose

Pacific Gas and Electric Company (PG&E) hereby submits this Advice Letter to request an additional one-year extension of the authorization granted in Resolution G-3450 to provide bill relief to PG&E customers affected by the San Bruno accident. In addition, PG&E requests a limited revision, effective February 1, 2014, to Gas and Electric Rule 9, *Rendering and Payment of Bills*, to reflect this extension. This bill relief will continue to be shareholder-funded by PG&E.

PG&E requests approval of this advice letter on or before January 31, 2014, with an effective implementation date of February 1, 2014.

Background

On September 28, 2010, PG&E filed Advice 3155-G/3739-E requesting California Public Utilities Commission (Commission or CPUC) authorization to provide immediate bill relief to those customers impacted directly by the September 9, 2010, San Bruno accident. PG&E requested that such bill relief be effective through December 2010 and be funded by PG&E's shareholders. To implement the bill relief, PG&E requested that the Commission approve a one-time deviation from Gas and Electric Rule 9, *Rendering and Payment of Bills*.

On October 14, 2010, the Commission's Energy Division requested that PG&E file a supplemental advice letter for Advice 3155-G/3739-E to describe PG&E's bill relief plan in greater detail. On October 20, 2010, PG&E filed supplemental Advice 3155-G-A/3739-E-A, which superseded Advice 3155-G/3739-E in its entirety. The Commission issued Resolution G-3450 on October 28, 2010 approving PG&E's request, including the proposed tariff revisions to Gas and Electric Rule 9.

On September 29, 2011 and December 20, 2012 PG&E filed Advice Letters 3239-G/3914-E and 3350-G/4166-E to request one-year extensions of the authorization granted in Resolution G-3450 to provide bill relief to PG&E customers affected by the San Bruno accident. In addition, PG&E requested a limited revision, effective February 1, 2012, to Gas and Electric Rule 9, *Rendering and Payment of Bills*, to clarify the terms of the extended bill relief program, which would continue to be shareholder-funded. PG&E received approval of these advice letters on December 1, 2011 and January 29, 2013, with effective implementation dates of February 1, 2012 and February 1, 2013, respectively.

PG&E submits this advice letter to request another one-year extension of the San Bruno bill relief approved in Resolution G-3450.

Extension of Bill Relief

In Advice 3155-G-A/3739-E-A, PG&E requested authorization to provide bill relief to customers directly impacted by the San Bruno accident. Consistent with Resolution G-3450, PG&E provided bill relief to non-displaced customers through the December 2010 billing cycle, and PG&E plans to continue to provide bill relief to displaced customers through the January 2015 billing cycle. PG&E has identified customers associated with 17 addresses that are currently eligible to receive the bill relief through the January 2015 billing cycle.

As the Commission recognized in Resolution G-3450, it may take many months to rebuild. PG&E anticipates that 13 customers may still be displaced (i.e., their homes will not have been rebuilt) by the end of the January 2014 billing cycle. In order to mitigate the harm caused by the San Bruno accident and to help return the community back to normalcy, PG&E requests authorization to extend bill relief to these displaced customers by one year -- through the end of the January 2015 billing cycle.

Bill Relief Extension Terms

The extended bill relief program will continue to be governed by the terms below:

Customers of record who were considered "Displaced from Service Address" and were eligible for rate relief through the January 2014 billing cycle will not be billed through the January 2015 billing cycle, unless the following occurs:

- 1) Homeowners return to their homes; or
- 2) Homeowners sell their eligible property.

If either of the above conditions occurs during the February 2014 through January 2015 billing period, the rate relief for those customers will end effective on the date of such occurrence.

The identified homeowners' bill relief will extend to their temporary residences, including, but not limited to, residences that the customer temporarily occupies with family or friends. The bill relief will be applicable to one temporary residence at one service address for each affected San Bruno residence.

All associated energy charges and applicable taxes for the temporary residence will be covered consistent with the PG&E proposal adopted in Resolution G-3450, using PG&E's shareholder funds. In short, the customer will receive no bill. The customer will work directly with their specific Claims Manager, Relationship Manager or the PG&E Contact Center, to inform PG&E of any changes in temporary housing during the bill relief period.

PG&E will continue to handle complex or unique situations on a case-by-case basis.

Accounting Procedure

PG&E will continue to use the same accounting procedure proposed in Advice 3155-G-A/3739-E-A and approved in Resolution G-3450.

Tariff Revisions

PG&E requests a further revision of Gas and Electric Rule 9, *Rendering and Payment of Bills*, to implement the one-year extension. Please see the attached tariff sheets for revisions to Gas and Electric Rule 9, effective February 1, 2014.

PG&E's Bill Relief Program Report

In Resolution G-3450, the CPUC required PG&E to issue a written report describing the results of the program within 60 days following the conclusion of the bill relief program. PG&E requests that the due date for this report be extended as part of the extension of the program, such that the report will be due within 60 days following the January 2015 billing cycle.

Protests

Anyone wishing to protest this advice letter may do so by letter sent via U.S. mail, facsimile, or E-mail, no later than January 27, 2014, which is 21 days¹ after the date of this submission. Protests must be submitted to:

¹ The 20-day protest period concludes on a weekend. PG&E is hereby moving this date to the following business day.

CPUC Energy Division E D Tariff Unit 505 Van Ness Avenue, 4th Floor San Francisco, California 94102

Facsimile: (415) 703-2200 E-mail: EDTariffUnit@cpuc.ca.gov

Copies of protests also should be mailed to the attention of the Director, Energy Division, Room 4004, at the address shown above.

The protest shall also be sent to PG&E either via E-mail or U.S. mail (and by facsimile, if possible) at the address shown below on the same date it is mailed or delivered to the Commission:

Brian K. Cherry Vice President, Regulatory Relations Pacific Gas and Electric Company 77 Beale Street, Mail Code B10C P.O. Box 770000 San Francisco, California 94177

Facsimile: (415) 973-7226 E-mail: PGETariffs@pge.com

Any person (including individuals, groups, or organizations) may protest or respond to an advice letter. (General Order 96-B, Section 7.4.) The protest shall contain the following information: specification of the advice letter protested; grounds for the protest; supporting factual information or legal argument; name, telephone number, postal address, and (where appropriate) e-mail address of the protestant; and statement that the protest was sent to the utility no later than the day on which the protest was submitted to the reviewing Industry Division (General Order 96-B, Section 3.11).

Effective Date

PG&E requests that this advice filing be approved on or before January 31, 2014, with an effective implementation date of **February 1, 2014**. If such approval is not granted by the requested date, PG&E will conditionally provide bill relief beyond the January 2014 billing period as described in this extension request until the Commission addresses this request.

Pursuant to Resolution G-3450, which provided that "Any minor changes PG&E requests to the bill relief program adopted herein filed by AL may be approved or rejected by ED staff based upon its assessment of the request's reasonableness and if no valid protests were filed," PG&E submits this as a Tier 2 advice letter.

<u>Notice</u>

In accordance with General Order 96-B, Section IV, a copy of this advice letter is being sent electronically and via U.S. mail to parties shown on the attached list and the service list for R.11-02-019. Affected customers as described in this Advice Letter will be notified. Address changes to the General Order 96-B service list and all electronic approvals should be directed to email PGETariffs@pge.com. For changes to any other service list, please contact the Commission' Process Office at (415) 703-2021 or at Process_Office@cpuc.ca.gov. Advice letter filings can also be accessed electronically at http://www.pge.com/tariffs.

Brian Cherry KHC

Vice President – Regulatory Relations

Attachments

cc: Commission President Michael Peevey Commissioner Mark Ferron Commissioner Mike Florio Commissioner Carla Peterman Commissioner Catherine Sandoval Paul Clanon, Executive Director - CPUC Jack Hagan, Director of Safety and Enforcement Division - CPUC Frank Lindh, General Counsel - CPUC Joe Como, Acting Director, ORA - CPUC Mark Toney, Executive Director - TURN Service List for R.11-02-019

CALIFORNIA PUBLIC UTILITIES COMMISSION ADVICE LETTER FILING SUMMARY ENERGY UTILITY

Company name/CPUC Utility No. Pacific Gas and Electric Company (ID U39 M) Utility type: Contact Person: Kingsley Cheng \square ELC \square GAS Phone #: (415) 973-5265 \square PLC \square HEAT \square WATER E-mail: k2c0@pge.com and PGETariffs@pge.com $EXPLANATION OF UTILITY TYP$ (Date Filed/Received Stamp by CPUC) ELC = Electric GAS = Gas PLC = Pipeline HEAT = Heat WATER = Water Advice Letter (AL) #: 3444-G/4342-E Tier: 2 Subject of AL: Request for One-Year Extension to Pacific Gas and Electric Company's Bill Relief Program for Customers Affected by the San Bruno Accident Keywords (choose from CPUC listing): Billings AL filing type: Monthly \square Quarterly \square Annual \square One-Time \square Other $_$ If AL filed in compliance with a Commission order, indicate relevant Decision/Resolution #: G-3450 Does AL replace a withdrawn or rejected AL? If so, identify the prior AL: No Summarize differences between the AL and the prior withdrawn or rejected AL: Is AL requesting confidential treatment? If so, what information is the utility seeking confidential treatment for: No Confidential information will be made available to those who have executed a nondisclosure agreement: N/A Name(s) and contact information of the person(s) who will provide the nondisclosure agre	MUST BE COM	PLETED BY UTILITY (A	Attach additional pages as needed)
Image: Second	Company name/CPUC Utility No. Pacific	Gas and Electric Com	pany (ID U39 M)
□ PLC □ HEAT □ WATER E-mail: k2c0@pge.com and PGETariffs@pge.com EXPLANATION OF UTILITY TYPE (Date Filed/Received Stamp by CPUC) ELC = Electric GAS = Gas PLC = Pipeline HEAT = Heat WATER = Water Advice Letter (AL) #: <u>3444-G/4342-E</u> Tier: <u>2</u> Subject of AL: Request for One-Year Extension to Pacific Gas and Electric Company's Bill Relief Program for Customers Affected by the San Bruno Accident Keywords (choose from CPUC listing): Billings AL filing type: Monthly □ Quarterly □ Annual □ One-Time □ Other If AL filed in compliance with a Commission order, indicate relevant Decision/Resolution #: G-3450 Does AL replace a withdrawn or rejected AL? If so, identify the prior AL: No Summarize differences between the AL and the prior withdrawn or rejected AL: Is AL requesting confidential treatment? If so, what information is the utility seeking confidential treatment for: No Confidential information of the person(s) who will provide the nondisclosure agreement: N/A Name(s) and contact information of the person(s) who will provide the nondisclosure agreement and access to the confidential information: Resolution Required? □Yes ⊡No Requested effective date: Foruary 1, 2014 No. of tariff sheets: <u>6</u> Estimated system annual revenue eff	Utility type:	Contact Person: Kings	ley Cheng
EXPLANATION OF UTILITY TYPE (Date Filed/ Received Stamp by CPUC) ELC = Electric GAS = Gas PLC = Pipeline HEAT = Heat WATER = Water Advice Letter (AL) #: <u>3444-G/4342-E</u> Tier: 2 Subject of AL: Request for One-Year Extension to Pacific Gas and Electric Company's Bill Relief Program for Customers Affected by the San Bruno Accident Keywords (choose from CPUC listing): Billings AL filing type: □ Monthly □ Quarterly □ Annual □ One-Time □ Other	☑ ELC ☑ GAS	Phone #: (415) 973-52	<u>65</u>
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Estimated system average rate effect (70). <u>19/A</u>	Estimated system average rate effect (%): <u>N/A</u>		
When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).		ent in AL showing averag	e rate effects on customer classes (residential, small
Tariff schedules affected: Gas Rule 9 and Electric Rule 9	Tariff schedules affected: Gas Rule 9 and Elec	tric Rule 9	
Service affected and changes proposed: <u>N/A</u>	Service affected and changes proposed: <u>N/A</u>		
Pending advice letters that revise the same tariff sheets: N/A	Pending advice letters that revise the same tariff	f sheets: <u>N/A</u>	
Protests, dispositions, and all other correspondence regarding this AL are due no later than 20 days after the date of this filing, unless otherwise authorized by the Commission, and shall be sent to:			due no later than 20 days after the date of this filing, unless
California Public Utilities Commission Pacific Gas and Electric Company			
Energy Division Attn: Brian K. Cherry Vice President Regulatory Polations			
EDTariffUnitVice President, Regulatory Relations505 Van Nass Area4th Fin77 Beale Street, Mail Code B10C			
Son Examples AVe., 4 FIF. P.O. Box 770000		P.O.	Box 770000
San Francisco, CA 94102San Francisco, CA 94177E-mail: EDTariffUnit@cpuc.ca.govE-mail: PGETariffs@pge.com			

		ATTACHMENT 1 Advice 3444-G
Cal P.U.C. Sheet No.	Title of Sheet	Cancelling Cal P.U.C. Sheet No.
31020-G	GAS RULE NO. 9 RENDERING AND PAYMENT OF BILLS Sheet 8	30126-G
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Pacific Gas and Electric Company San Francisco, California

Cal. P.U.C. Sheet No. Cal. P.U.C. Sheet No.

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			RULE NO. 9 D PAYMENT OF BILLS	6	Sheet 8
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	1.	Customer Accounts Eligible for Bill Credits	:		
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	2.	For customers who have either returned to period, bill credits will end effective on the billing to occur with the following month bil	date of such occurrence with		
	3.	Description of Bill Credits: Bill credits will a applicable rate schedule including, but not applicable taxes and fees. Customers in t Plan will receive bill credits for the amount be equal to the total charges due during th enrolled for donations to the REACH progr duration of bill credits to the account.	limited to, usage charges, c ne affected area participating of the balanced payment. T e applicable billing period. C	ustomer charges, and g in the Balanced Pay he bill credit amount v ustomer accounts	ment will
	4.	Implementation of Bill Credits: Customers billing periods during which they are eligible		ly will not receive bills	for
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Decision I	VO.		h K. Cherry President	Effective Resolution No.	
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Issued by Brian K. Cherry Vice President Regulatory Relations Date Filed Effective Resolution No. (Continued)

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Advice Letter No: 3444-G Decision No.

Issued by Brian K. Cherry Vice President Regulatory Relations Date Filed Effective Resolution No. January 6, 2014

		ATTACHMENT 1 Advice 4342-E
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33447-E	ELECTRIC RULE NO. 9 RENDERING AND PAYMENT OF BILLS Sheet 8	32228-E
33448-E	ELECTRIC TABLE OF CONTENTS Sheet 1	33445-E
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 eligible to receive bill relief through the January 2014 billing cycle. PG&E will continue to provide bill credits will be at PG&E shareholder expense using a bill relief credit. 1. Customer Accounts Eligible for Bill Credits: Customer accounts for each premises located in the affected area of San Bruno will receive bill credits as described in this Section. Customer accounts for each premises located in the affected area dara during reconstruction will receive bill credits as described in this Section. Customer accounts for temporary service to premises located in the affected area during reconstruction will receive bill credits as described in this Section. The customer of record whose residence in the affected area was rendered uninhabitable will receive bill credits for the account at a temporary residence situations on a case-by-case basis. Duration of Bill Credits: Homeowners whose residence in the affected area of San Bruno whose residence was destroyed or rendered uninhabitable as determined by officials of the City of San Bruno will continue to receive bill credits to the February 2014 billing cycle through January 2015 billing cycle with resumption of regular billing to occur with the February 2015 billing cycle with resumption of regular billing to occur with the February 2015 billing cycle with resumption of regular billing to cocur with the following month billing cycle. For oustomers who have either returned to or have sold their residence or property during this period, bill credits will apply to all charges due under the customer's otherwise applicable rate schedule including, but not limited to, usage charges, customer charges, and applicable taxes and fees. Customers in the affected area generally will not receive bills for the account. Implementation of Bill Credits: Customers in the affected area generally will not receive bills for billing periods during which they are eligible for bill credit			CTRIC RULE NO. 9 GAND PAYMENT OF BILLS	Sheet 8
 2010. In order to continue to mitigate the harm caused by the San Bruno accident and to help return the community back to normalicy, for customere associated with 17 addresses that are currently eligible to receive bill relief through the January 2014 billing cycle. PG&E will continue to provide bill credits trugget the January 2015 billing cycle as described in this Section N. Such bill credits will be at PG&E shareholder expense using a bill relief credit. 1. Customer Accounts for each premises located in the affected area of San Bruno will receive bill credits as described in this Section. a. Customer accounts for each premises located in the affected area of San Bruno will receive bill credits as described in this Section. a. Customer accounts for the promary service to premises located in the affected area during reconstruction will receive bill credits as described in this Section. B. Customer accounts for the account at a temporary residence as described in this section. PG&E will handle complex or unique temporary residence situations on a case-by-case basis. Duration of Bill Credits: Homeowners whose residence in the affected area of San Bruno whose residence was destroyed or rendered uninhabitable as determined by officials of the City of San Bruno will continue to receive bill credits for the February 2014 billing cycle through January 2015 billing cycle with resumption of regular billing to accur with the February 2015 billing cycle with resumption of regular billing to use will receive bill credits. S. For customers who have either returned to or have sold their residence or property during this period, bill credits. Bill credits will apply to all charges due under the customer's otherwise applicable taxes and fees. Customers in the affected area generality abili in the Balanced Payment Plan will receive bill credits. Customers in the affected area generally will not receive bills for billing epriod. Subtomer accounts enrolled	N. BILI	CREDITS FOR CUSTOMERS IN TH	IE SAN BRUNO GAS PIPELINE ACCI	DENT AREA
 Customer accounts for each premises located in the affected area of San Bruno will receive bill credits as described in this Section. Customer accounts for temporary service to premises located in the affected area during reconstruction will receive bill credits as described in this Section. The customer of record whose residence in the affected area was rendered uninhabitable will receive bill credits for the account at a temporary residence as described in this section. PG&E will handle complex or unique temporary residence situations on a case-by-case basis. Duration of Bill Credits: Homeowners whose residence in the affected area of San Bruno whose residence was destroyed or rendered uninhabitable as determined by officials of the City of San Bruno will continue to receive bill credits for the February 2014 billing cycle through January 2015 billing cycle with resumption of regular billing to occur with the February 2015 billing cycle. For customers who have either returned to or have sold their residence or property during this period, bill credits will end effective on the date of such occurrence with resumption of regular billing to occur with the following month billing cycle. Description of Bill Credits: Bill credits will apply to all charges due under the customer's otherwise applicable rate schedule including, but not limited to, usage charges, customer charges, and applicable rate schedule including, but not limited to, usage charges, customer charges, and applicable taxes and fees. Customers in the affected area generally will not receive bills for bill credits to the account. Implementation of Bill Credits: Customers in the affected area generally will not receive bills for billing periods during which they are eligible for bill credits. 	201 the eligi crea	0. In order to continue to mitigate the community back to normalcy, for custo ble to receive bill relief through the Jar lits through the January 2015 billing cy	harm caused by the San Bruno accided omers associated with 17 addresses than nuary 2014 billing cycle. PG&E will con vcle as described in this Section N. Sur	nt and to help return at are currently (T htinue to provide bill
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	4.			not receive bills for
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Vice President

Regulatory Relations

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Vice President

Regulatory Relations

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Pacific Gas and Electric Company San Francisco, California U 39

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14 January 6, 20

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