

From: Campbell, Michael  
Sent: 1/27/2014 3:30:39 PM  
To: Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4)  
Cc:  
Bcc:  
Subject: Fwd: Update: Wi-Fi issues in San Francisco  
Woot!

Begin forwarded message:

**From:** CPUC ALERT <[cpuc\\_alert@cpuc.ca.gov](mailto:cpuc_alert@cpuc.ca.gov)>  
**Date:** January 27, 2014 at 3:24:22 PM PST  
**To:** CPUC ALERT <[cpuc\\_alert@cpuc.ca.gov](mailto:cpuc_alert@cpuc.ca.gov)>  
**Subject: Update: Wi-Fi issues in San Francisco**

The Wi-Fi service in the San Francisco office at 505 Van Ness has been restored.

Thanks for your patience.

Information Technology Services Branch

Administrative Services

**From:** CPUC ALERT  
**Sent:** Monday, January 27, 2014 2:28 PM  
**To:** ALL SF  
**Subject:** Wi-Fi issues in San Francisco

Good afternoon,

The Wi-Fi service in San Francisco's 505 Van Ness office is currently

unavailable. It appears to be the result of hardware problem with the Aruba Wi-Fi controller. Our Network team is actively looking into this issue and working the technical support . We hope to have this issue resolved by the end of day today.

If you have any additional questions, please do not hesitate to contact our IT Service Desk at 415-703-1767. We thank you for your patience in this matter.

Information Technology Services Branch

Administrative Services