From:Hagan, Jack (Brigadier General – CASent:1/31/2014 8:34:53 AMTo:Bottorff, Thomas E (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=TEB3)Cc:Bcc:Bubject:Re: PG&E's 2013 Customer Safety and Public Awareness Communication Activity<br/>ReportTom.Formation Activity

Great and thank you. My retirement plan is I have no plan. I am just going to see what comes up that sounds like fun, is at a slower pace and not so time intensive, and fewer headaches. I will be around for several weeks in the office and then on leave for several months before my final departure.

## BG H

Brigadier General (CA) Jack Hagan Director, Safety & Enforcement Division California Public Utilities Commission (916) 267-7201 Cell Mission: "No one dies on my watch." "No better friend - No worse enemy!"

On Jan 31, 2014, at 8:24, "Bottorff, Thomas E" <<u>TEB3@pge.com</u>> wrote:

## General,

I've spoken with our IT and safety teams about this, and they're both supportive of making the change. They also appreciated the suggestion.

I have one more governance committee to clear, and the change will be made.

On another note, I was really sorry to hear about your decision to retire. I've been thinking about it myself, but hope to hold on another year.

I wish you the best in whatever comes next.

From: Hagan, Jack (Brigadier General – CA) [mailto:emory.hagan@cpuc.ca.gov]
Sent: Thursday, January 30, 2014 7:50 PM
To: Bottorff, Thomas E
Subject: Fwd: PG&E's 2013 Customer Safety and Public Awareness Communication Activity Report

Privacy is more important than safety????

Brigadier General (CA) Jack Hagan

Director, Safety & Enforcement Division

California Public Utilities Commission

(916) 267-7201 Cell

Sent from my iPhone

Begin forwarded message:

From: Redacted To: "Clanon, Paul" <<u>paul.clanon@cpuc.ca.gov</u>> Cc: "Hagan, Jack (Brigadier General – CA)" <<u>emory.hagan@cpuc.ca.gov</u>>, "Malashenko, Elizaveta I." <<u>elizaveta.malashenko@cpuc.ca.gov</u>> Subject: PG&E's 2013 Customer Safety and Public Awareness Communication Activity Report

Mr. Clanon,

Attached please find PG&E's 2013 Customer Safety and Public Awareness Communication Activity report.

Sincerely,

Redacted

PG&E - Gas Operations, Regulatory Compliance Redacted

Tom

Redacted

PG&E is committed to protecting our customers' privacy. To learn more, please visit http://www.pge.com/about/company/privacy/customer/

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