

From: Dietz, Sidney
Sent: 1/15/2014 8:12:31 AM
To: 'Ravneet.Kaur@cpuc.ca.gov' (Ravneet.Kaur@cpuc.ca.gov)
Cc:
Bcc:
Subject: FW: Copy of PGE bill in English

Ravneet –

I think this is the English bill you were looking for. Also, see [Reda](#) link that has explanations for a few bill variations. Let me know if you need anything else. Thanks!

yours,

sid

From: [Redacted](#)
Sent: Wednesday, January 15, 2014 8:09 AM
To: Dietz, Sidney
Subject: RE: Copy of PGE bill in English

Hi

Here is a sample res energy statement.

In case Ravneet needs additional information, we also explain the energy statement on our web site, and we have several different samples, including those on balanced payment plan, CCA (bill explanation without the space)

www.pge.com/billexplanation

From: Dietz, Sidney
Sent: Tuesday, January 14, 2014 12:00 PM
To: [Redacted]
Subject: FW: Copy of PGE bill in English

[Redacted]

Can you send me a copy of the new English bill to send to Ravneet? See his note below. Thanks!

yours,

sid

From: Kaur, Ravneet [<mailto:Ravneet.Kaur@cpuc.ca.gov>]
Sent: Tuesday, January 14, 2014 11:58 AM
To: Dietz, Sidney
Subject: Copy of PGE bill in English

Hi Sydney,

This is Ravneet and I met you and your group downstairs for the presentation to the Public Advisor's Office you guys gave on bank pay customers. I showed

Karen Miller the new PGE bills you guys gave us and Karen found them very interesting. Unfortunately, we got them in other languages and did not get a copy of the English one. Would you mind sending us a few copies of the English version of the new bill? You can mail it to Karen Miller at CPUC Public Advisor's Office Room 2103, 505 Van Ness Avenue, San Francisco, CA 94102.

Thank you!

Ravneet Kaur

Public Utilities Regulatory Analyst

Public Advisor's Office

California Public Utilities Commission

415-703-1972