

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

Order Instituting Rulemaking on the
Commission's Own Motion to Conduct a
Comprehensive Examination of Investor
Owned Electric Utilities' Residential Rate
Structures, the Transition to time Varying
and Dynamic Rates, and Other Statutory
Obligations

U 39 E

R.12-06-013 (Phase 2)
(Filed November 22, 2013)

**PACIFIC GAS AND ELECTRIC COMPANY'S (U 39 E)
PROOF OF RULE 3.2(e) COMPLIANCE**

CHRISTOPHER J. WARNER
GAIL L. SLOCUM

Pacific Gas and Electric Company
Law Department
77 Beale Street, B30A
San Francisco, CA 94105
Telephone: (415) 973-6695
Facsimile: (415) 973-0516
E-mail: cjw5@pge.com

Attorneys for
PACIFIC GAS AND ELECTRIC COMPANY

Dated: January 27 , 2014

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**PACIFIC GAS AND ELECTRIC COMPANY'S (U 39 E)
PROOF OF RULE 3.2(e) COMPLIANCE**

Pacific Gas and Electric Company (PG&E) hereby provides proof of compliance with Rule 3.2(e) of the California Public Utilities Commission's Rules of Practice and Procedure:

Mailing of notice to State, County and City officials

PG&E met the requirement specified in Rule 3.2(b) that it serve notice to State, County and City officials within its service area within 20 days of the date of its supplemental filing. PG&E mailed Notice of its supplemental filing to state, county and city officials within its service area, listed on the current Roster published by the Secretary of State, on December 9, 2013. (See Attachment A)

Publication

PG&E met the requirement specified in Rule 3.2(c) that it publish Notice of its supplemental filing in newspapers of general circulation within its service area within 20 days of the date of its supplemental filing. Notice of this supplemental filing appeared in newspapers on or before December 12, 2013. (See Attachment B)

Mailing of Bill Insert to All Customers

PG&E met the requirement specified in Rule 3.2(d) that it mail a Notice of its supplemental filing to all affected customers with a combination of a letter and regular bill inserts. To meet the 45-day deadline, notices in the form of bill inserts were scheduled to run from December 6, 2013 through January 6, 2014. Due to an oversight on December 6, 2013, the bill insert was inadvertently not included in 197,000 customer bills. To ensure that all customers received timely notice, PG&E mailed 197,000 letters to customers enclosing the bill insert and a Gas Pipeline Safety Brochure on December 23 and 24, 2013 (See Attachment C). The remaining 4.3 million customers received the bill insert in their customer bills on or before January 6, 2014.

In addition, customers who receive electronic bills received this insert as part of their bill packages. Circulation of this bill insert in electronic bills began on or before December 23, 2013.

Respectfully Submitted,

CHRISTOPHER J. WARNER
GAIL L. SLOCUM

By: Redacted

Redacted
Legal Assistant to Christopher J. Warner

Pacific Gas and Electric Company
Law Department
77 Beale Street, B30A
San Francisco, CA 94105
Telephone: (415) 973-6695
Facsimile: (415) 973-0516
E-mail: cjlw5@pge.com

Dated: January 27, 2014

Attorneys for
PACIFIC GAS AND ELECTRIC COMPANY

ATTACHMENT A

**DECLARATION OF MAILING OF NOTICE OF PACIFIC GAS
AND ELECTRIC COMPANY'S SUPPLEMENTAL FILING FOR
SUMMER 2014 RESIDENTIAL ELECTRIC RATE REFORM
(R.12-06-013, PHASE 2) TO STATE, COUNTY AND CITY
OFFICIALS**

I, Karen Alcantara, an employee of Pacific Gas and Electric Company, (the Company) state that I am a citizen of the United States and employed in the City and County of San Francisco, State of California; that I am over the age of eighteen (18) years and not a party to the within cause; that my business address is 77 Beale Street, San Francisco, California; and that a printed copy of the attached Notice of Pacific Gas and Electric Company's Supplemental Filing for Summer 2014 Residential Electric Rate Reform (R.12-06-013, Phase 2), was sent first class postage paid to State, County and City Officials located within the Company's service area on December 9, 2013.

I declare under penalty of perjury that the foregoing is true and correct.

Dated, January 10, 2014, at San Francisco, California.

Redacted

December 9, 2013

TO: STATE, CITY AND LOCAL OFFICIALS

**NOTICE OF PACIFIC GAS AND ELECTRIC COMPANY'S SUPPLEMENTAL FILING FOR SUMMER 2014
RESIDENTIAL ELECTRIC RATE REFORM (R.12-06-013, PHASE 2)**

Summary

On November 22, 2013, Pacific Gas and Electric Company (PG&E) filed with the California Public Utilities Commission (CPUC), a request to change certain residential rates, to be effective by the summer of 2014, as described below. The request complies with a ruling from the CPUC inviting electric utilities to file proposals that will **better align rates with the actual costs of providing electric service and to simplify rate plans.**

About the proposals

On October 7, 2013, Assembly Bill 327 (AB 327) was signed into law. This new law authorizes the CPUC to consider several changes to California's electricity rate structure to better serve customers. Through this filing, PG&E is requesting approval to begin reforming its residential electric rate structure consistent with AB 327.

This proposed request will not change the amount of total revenues collected by PG&E. If adopted, some residential customers would see bill decreases or bill increases, depending upon their monthly usage levels and their rate plan. PG&E proposes:

- To change the residential electric rate structure by reducing the number of electric pricing tiers for non-CARE standard residential and time-of-use rate plans, from its current 4 tiers to 3 tiers. These changes will better align rates with the costs of providing electric service to customers.

A chart presenting a more illustrative description of the current vs. proposed non-CARE standard electric structure was included in a bill insert announcing this filing that was sent directly to customers in December and January.

- An initial step to reduce the effective California Alternate Rates for Energy (CARE) discount in order to begin a transition towards the 30-35 percent discount range required by AB 327. The proposal will reduce the average discount for customers on the CARE program from the current average discount of 48 percent to 43 percent. Under the proposed changes, CARE customers would still receive a substantial overall savings compared to rates paid by non-CARE customers.

- To reduce the Public Purpose Program (PPP) charge, as a result of reducing the CARE discount. The CARE surcharge portion of the PPP surcharge that is paid by most residential and non-residential customers is expected to decrease by 26 percent from a per-unit charge of 0.844 cent per kWh to 0.626 cent per kWh.

How will PG&E's proposals affect me?

Most customers receive bundled electric service from PG&E, meaning that we provide electric generation, transmission and distribution service. A table presenting a more illustrative description of the impact of this application on monthly bill impacts for bundled residential customers at three usage levels, who are geographically located in baseline territory X, was included in a bill insert announcing this filing that was sent directly to customers in December and January.

Rate and bill impacts for DA/CCA customers

Direct Access (DA) and Community Choice Aggregation (CCA) customers only receive electric transmission and distribution service from PG&E. DA/CCA customers are charged the same electric distribution and Public Purpose Program rate as bundled service customers and likewise the CARE surcharge portion of the PPP rate is expected to decrease by 26 percent.

Another category of non-bundled customers are Departing Load (DL) customers. DL customers do not receive electric generation, transmission or distribution services from PG&E. However, like DA and CCA customers, they are required to pay certain procurement-related charges, such as the Public Purpose Program rate, as bundled electric service customers.

How do I find out more about PG&E's application?

If you have questions about PG&E's supplemental filing, please contact PG&E at **1-800-743-5000**. For TDD/TTY (speech-hearing impaired), call **1-800-652-4712**. Para más detalles llame al **1-800-660-6789** •詳情請致電**1-800-893-9555**

If you would like a copy of PG&E's supplemental filing and exhibits, please write to PG&E at the address below:
Pacific Gas and Electric Company
Summer 2014 Residential Rate Reform
(R.12-06-013, Phase 2)
P.O. Box 7442
San Francisco, CA 94120

A copy of PG&E's supplemental filing and exhibits are also available for review at the CPUC, 505 Van Ness Avenue, San Francisco, CA 94102, Monday–Friday, 8 a.m.–noon. PG&E's supplemental filing (without exhibits) is available on the CPUC's website at www.cpuc.ca.gov/puc.

How does the CPUC's decision-making process work?

This supplemental filing will be reviewed through the CPUC formal administrative law process. The filed proposals will be assigned to a CPUC Administrative Law Judge (ALJ). The ALJ presides over the proceeding, which may include evidentiary hearings often held in a proceeding to give parties of record an opportunity to present evidence or cross-examine witnesses. Members of the public may attend but not participate in these hearings. The hearings and documents submitted in the proceeding become part of the formal record that the ALJ relies upon in writing a proposed decision to present to the five-member Commission.

Any CPUC Commissioner may issue an alternate decision. The proposed and any alternate decisions are acted upon at a CPUC voting meeting. When the CPUC acts on this supplemental filing, it may adopt all or part of PG&E's request, modify them or deny the request. If you would like to follow this proceeding or any other issue before the CPUC, you may utilize the CPUC's free and confidential subscription service. Sign up at: <http://subscribecpuc.cpuc.ca.gov/>.

If you would like to learn how you can participate in this proceeding, or if you have comments or questions, you may access the CPUC's Public Advisor's website at www.cpuc.ca.gov/puc and click on "Public Advisor" from the CPUC Information menu. You can also:

<p>Email: public.advisor@cpuc.ca.gov Mail: Public Advisor's Office 505 Van Ness Avenue, Room 2103 San Francisco, CA 94102</p>	<p>Call: 1-415-703-2074 or 1-866-849-8390 (toll-free) TTY: 1-415-703-5282 or 1-866-836-7825 (toll-free)</p>
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If you are writing or emailing the Public Advisor's Office, please include the proceeding number (R.12-06-013, Phase 2). All comments will be circulated to the commissioners, the assigned ALJ and the CPUC staff.

In accordance with Rule 3.2(b), Applicant mailed a notice to the following, stating in general terms its proposed change in rates.

State of California

To the Attorney General and the Department of General Services.

State of California
Office of Attorney General
1300 I St Ste 1101
Sacramento, CA 95814

and

Department of General Services
Office of Buildings & Grounds
505 Van Ness Avenue, Room 2012
San Francisco, CA 94102

Counties

To the County Counsel or District Attorney and the County Clerk in the following counties:

Alameda
1221 Oak Street, Room 555,
Oakland, CA 94612

Alpine
P.O. Box 158
Markleeville CA 96120

Amador
810 Court Street
Jackson CA 95642

Butte
25 County Center Drive
Oroville CA 95965

Calaveras
891 Mountain Ranch Road
San Andreas CA 95249

Colusa
546 Jay Street
Colusa CA 95932

Contra Costa
651 Pine Street 11th Floor
Martinez CA 94553

El Dorado
330 Fair Lane
Placerville CA 95667

Fresno
1100 Van Ness
Fresno CA 93724-0002

Glenn
P.O. Box 391
Willows CA 95988

Humboldt
825 5th Street

Eureka CA 95501-1153

Kern
1115 Truxtun Avenue
Bakersfield CA 93301

Kings
1400 West Lacey Blvd.
Hanford CA 93230

Lake
255 North Forbes Street
Lakeport CA 95453

Lassen
221 South Roop Street
Susanville CA 96130

Madera
209 West Yosemite
Madera CA 93637

Marin
3501 Civic Center Drive
San Rafael CA 94903

Mariposa
P.O. Box 784
Mariposa CA 95338

Mendocino
501 Low Gap Rd, Room 1010
Ukiah CA 95482

Merced
2222 M Street
Merced CA 95340

Modoc
202 West 4th Street
Alturas CA 96101

Monterey
Administrative Building
168 West Alisal Street
3rd Floor
Salinas CA 9390
Napa
1195 Third Street Ste 310
Napa CA 94559

Nevada
950 Maidu Ave
Nevada City CA 95959-8617

Placer
175 Fulweiler Avenue
Auburn CA 95603

Plumas
520 Main Street Room 309 Quincy
CA 95971

Sacramento
700 H Street
Sacramento CA 95814

San Benito
481 Fourth Street
Hollister CA 95023

San Bernardino
385 North Arrowhead Ave. 5th
Floor
San Bernardino CA 92415

San Francisco
1 Dr. Carlton B. Goodlett Place
San Francisco CA 94102

San Joaquin
222 East Weber Avenue
Stockton CA 95202

San Luis Obispo

1055 Monterey Street
Room D-430
San Luis Obispo CA 93408

San Mateo
400 County Center
Redwood City CA 94063

Santa Barbara
105 East Anapamu Street
Santa Barbara CA 93101

Santa Clara
70 West Hedding Street
San Jose CA 95110

Santa Cruz
701 Ocean Street
Santa Cruz, CA 95060

Shasta
1450 Court St Suite 308A
Redding CA 96001

Sierra
PO Drawer D
Downieville CA 95936

Siskiyou
201 4th Street, Yreka, CA 96097

Solano
675 Texas St. Suite 6500
Fairfield, CA 94533

Sonoma
575 Administration Drive,
Room 104A
Santa Rosa CA 94503

Stanislaus
1010 10th St, Suite 6800
Modesto CA 95354

Sutter
1160 Civic Center Blvd
Yuba City, CA 95993

Tehama
P.O. Box 250
Red Bluff CA 96080

Trinity
P.O. Box 1613
Weaverville, CA 96093

Tulare
2800 Burrel Avenue
Visalia, CA 93291-4582

Tuolumne
2 South Green Street
Sonora, CA 95370

Yolo
625 Court St Room 204
Woodland, CA 95695

Yuba
915 8th Street Suite 107
Marysville, CA 95901

Municipal Corporations

To the City Attorney and the City Clerk of the following municipal corporations:

Alameda
2263 Santa Clara Avenue
Alameda CA 94501

Albany
1000 San Pablo Avenue
Albany, CA 94706

Amador City
P.O. Box 200
Amador City, CA 95601

American Canyon
300 Crawford Way
American Canyon CA 94503

Anderson
1887 Howard Street
Anderson CA 96007

Angels
P.O. Box 667
Angeles Camp CA 95222

Antioch
P.O. Box 5007
Antioch CA 94531

Arcata
736 F Street
Arcata, CA 95521

Arroyo Grande
214 East Branch St.
Arroyo Grande, CA 93420

Arvin
P.O. Box 548
Arvin, CA 93203

Atascadero
6907 El Camino Real
Atascadero, CA 93422

Atherton
91 Ashfield Road
Atherton CA 94027

Atwater
750 Bellevue Road
Atwater CA 95301

Auburn
1225 Lincoln Way
Auburn CA 95603

Avenal
919 Skyline Blvd
Avenal CA 93204

Bakersfield
1501 Truxtun Avenue
Bakersfield CA 93301

Barstow
220 East Mountain View
Street Suite A
Barstow CA 92311

Belmont
One Twin Pines Lane
Belmont CA 94002

Belvedere
450 San Rafael Ave.
Belvedere, CA 94920-2336

Benicia
250 East L Street
Benicia CA 94510

Berkeley
2180 Milvia Street
Berkeley CA 94704

Biggs
P.O. Box 307
Biggs CA 95917-0307

Blue Lake
P.O. Box 458
Blue Lake CA 95525

Brentwood
708 Third Street
Brentwood CA 94513

Brisbane
50 Park Place
Brisbane, CA 94005

Buellton
P.O. Box 1819
Buellton CA 93427

Burlingame
501 Primrose Road
Burlingame CA 94010

Calistoga
1232 Washington Street
Calistoga CA 94515

Campbell
70 North First Street
Campbell CA 95008

Capitola
420 Capitola Avenue
Capitola CA 95010

Carmel
P.O. Box CC
Carmel-By-The-Sea, CA
93921

Ceres
2720 Second St
Ceres CA 95307-3292

Chico
P.O. Box 3420
Chico CA 95927

Chowchilla
130 S Second St.
Civic Center Plaza
Chowchilla CA 93610

Citrus Heights
6237 Fountain Square
Drive
Citrus Heights CA 95621

Clayton
6000 Heritage Trail
Clayton, CA 94517

Clearlake
14050 Olympic Drive
Clearlake CA 95422

Cloverdale
P.O. Box 217
Cloverdale CA 95425

Clovis
1033 Fifth Street
Clovis CA 93612-1212

Coalinga
155 West Durian St
Coalinga CA 93210

Colfax
P.O. Box 702
Colfax, CA 95713

Colma
1198 El Camino Real
Colma CA 94014-3212

Colusa
425 Webster Street
Colusa CA 95932

Concord
1950 Parkside Drive
Concord CA 94519

Corcoran
1033 Chittenden Ave
Corcoran CA 93212

Corning

794 Third Street
Corning CA 96021

Corte Madera

300 Tamalpais Drive
Corte Madera CA 94925

Cotati

201 West Sierra Ave
Cotati CA 94931

Cupertino

10300 Torre Avenue
Cupertino CA 95014

Daly City

333 90th Street
Daly City CA 94015

Danville

510 La Gonda Way
Danville CA 94526

Davis

23 Russell Blvd
Davis CA 95616

Del Rey Oaks

650 Canyon Del Rey Road
Del Rey Oaks CA 93940

Dinuba

405 East El Monte Way
Dinuba CA 93618

Dixon

600 East A Street
Dixon CA 95620

Dos Palos

1546 Golden Gate Ave
Dos Palos CA 93620

Dublin

100 Civic Plaza
Dublin CA 94568

East Palo Alto

2415 University Ave
East Palo Alto CA 94303

El Cerrito

10940 San Pablo Avenue
El Cerrito CA 94530

Elk Grove

8401 Laguna Palms Way
Elk Grove CA 95758

Emeryville

1333 Park Avenue
Emeryville CA 94608

Escalon

2060 McHenry Ave
Escalon CA 95320

Eureka

531 K Street
Eureka CA 95501

Fairfax

142 Bolinas Road
Fairfax, CA 94930

Fairfield

1000 Webster Street
Fairfield CA 94533

Ferndale

834 Main Street
Ferndale CA 95536

Firebaugh

1133 P Street
Firebaugh CA 93622

Folsom

50 Natoma Street
Folsom CA 95630

Fort Bragg

416 North Franklin St
Fort Bragg CA 95437

Fortuna

621 11th Street
Fortuna CA 95540

Foster City

610 Foster City Blvd
Foster City CA 94404

Fowler

128 South 5th Street
Fowler CA 93625

Fremont

3300 Capitol Avenue
Fremont CA 94538

Fresno

2600 Fresno Street
Fresno, CA 93721

Galt

380 Civic Drive
Galt CA 95632

Gilroy

7351 Rosanna Street
Gilroy CA 95020

Gonzales

147 Fourth Street
Gonzales CA 93926

Grass Valley

125 East Main St
Grass Valley CA 95945

Greenfield

599 El Camino Real
Greenfield CA 93927

Gridley

685 Kentucky Street
Gridley CA 95948

Grover Beach

154 South Eighth St
Grover Beach CA 93433

Guadalupe

918 Obispo Street
Guadalupe CA 93434

Gustine

682 Third Avenue
Gustine CA 95322

Half Moon Bay

501 Main Street
Half Moon Bay CA 94019

Hanford

319 North Douty St
Hanford CA 93230

Hayward

777 B Street
Hayward CA 94541-5007

Healdsburg

401 Grove Street
Healdsburg CA 95448

Hercules

111 Civic Drive
Hercules CA 94547

Hillsborough

1600 Floribunda Ave
Hillsborough CA 94010

Hollister

375 Fifth Street
Hollister CA 95023

Hughson

P.O. Box 9
Hughson CA 95326

Huron

P.O. Box 339
Huron CA 93234

Ione

P.O. Box 398
Ione CA 95640

Isleton

P.O. Box 716
Isleton CA 95641

Jackson

33 Broadway
Jackson CA 95642

Kerman

850 South Madera Avenue
Kerman CA 93630

King City

212 South Vanderhurst
Avenue
King City CA 93930

Kingsburg

1401 Draper Street
Kingsburg CA 93631

Lafayette

3675 Mt. Diablo Blvd
Suite 210
Lafayette, CA 94549

Lakeport
225 Park Street
Lakeport CA 95453

Larkspur
400 Magnolia Avenue
Larkspur CA 94939

Lathrop
390 Towne Centre Drive
Lathrop CA 95330

Lemoore
119 Fox Street
Lemoore CA 93245

Lincoln
600 Sixth Street
Lincoln CA 95648

Live Oak
9955 Live Oak Blvd
Live Oak CA 95953

Livermore
1052 S Livermore Ave
Livermore CA 94550

Livingston
1416 C Street
Livingston CA 95334

Lodi
P.O. Box 3006
Lodi CA 95241-1910

Lompoc
P.O. Box 8001
Lompoc CA 93438-8001

Loomis
6140 Horseshoe Bar Road
Suite K
Loomis CA 95650

Los Altos
1 North San Antonio Rd
Los Altos CA 94022
Los Altos Hills
26379 Fremont Rd
Los Altos Hills CA 94022

Los Banos
520 J Street
Los Banos, CA 93635

Los Gatos
P.O. Box 949
Los Gatos CA 95031

Madera
205 West 4th Street
Madera CA 93637

Manteca
1001 West Center St
Manteca CA 95337

Maricopa
P.O. Box 550
Maricopa CA 93252

Marina
211 Hillcrest Avenue
Marina CA 93933

Martinez
525 Henrietta Street
Martinez CA 94553

Marysville
P.O. Box 150
Marysville CA 95901

McFarland
401 West Kern Avenue
McFarland CA 93250

Mendota
643 Quince Street
Mendota CA 93640

Menlo Park
701 Laurel Street
Menlo Park CA 94025

Merced
678 West 18th Street
Merced CA 95340

Mill Valley
26 Corte Madera Ave
Mill Valley CA 94941

Millbrae
621 Magnolia Avenue
Millbrae CA 94030

Milpitas
455 East Calaveras Blvd
Milpitas CA 95035

Modesto
1010 Tenth Street
Modesto CA 95354

Monte Sereno
18041 Saratoga
Los Gatos Road,
Monte Sereno CA 95030

Monterey
Monterey City Hall
Monterey CA 93940

Moraga
P.O. Box 188
Moraga CA 94556

Morgan Hill
17555 Peak Ave
Morgan Hill CA 95037

Morro Bay
595 Harbor Street
Morro Bay, CA 93442-1900

Mountain View
P.O. Box 7540

Mountain View CA 94039-
7540

Napa
P.O. Box 660
Napa, CA 94559-0660

Nevada City
317 Broad Street, Nevada
City, CA 95959

Newark
37101 Newark Blvd,
Newark CA 94560

Newman
P.O. Box 787
Newman CA 95360

Novato
75 Rowland Way,
Suite 200, Novato CA
94945

Oakdale
280 North Third Ave
Oakdale, CA 95361

Oakland
1 Frank Ogawa Plz, 2nd Fl
Oakland CA 94612

Oakley
3231 Main Street
Oakley CA 94561

Orange Cove
633 6th Street
Orange Cove, CA 93646

Orinda
P.O. Box 2000
Orinda CA 94563

Orland
815 4th Street
Orland CA 95963

Oroville
1735 Montgomery St
Oroville CA 95965

Pacific Grove
300 Forest Avenue
Pacific Grove CA 93950

Pacifica
170 Santa Maria Ave
Pacifica CA 94044

Palo Alto
P.O. Box 10250
Palo Alto CA 94303

Paradise
5555 Skyway
Paradise CA 95969

Parlier
1100 East Parlier Avenue
Parlier CA 93648

Paso Robles
1000 Spring Street
Paso Robles CA 93446

Patterson
P.O. Box 667
Patterson, CA 95363

Petaluma
P.O. Box 61
Petaluma CA 94953

Piedmont
120 Vista Avenue
Piedmont CA 94611

Pinole
2131 Pear Street
Pinole, CA 94564

Pismo Beach
760 Mattie Road
Pismo Beach CA 93449

Pittsburg
65 Civic Avenue
Pittsburg CA 94565

Placerville
3101 Center Street
Placerville CA 95667

Pleasant Hill
100 Gregory Lane
Pleasant Hill CA 94523

Pleasanton
P.O. Box 520
Pleasanton CA 94566

Plymouth
P.O. Box 429
Plymouth, CA 95669

Point Arena
P.O. Box 67
Point Arena CA 95468

Portola
P.O. Box 1225
Portola CA 96122

Portola Valley
765 Portola Road
Portola Valley CA 94028

Rancho Cordova
3121 Gold Canal Drive
Rancho Cordova CA 95670

Red Bluff
555 Washington Street
Red Bluff, CA 96080

Redding
P.O. Box 496071
Redding CA 96049

Redwood City
P.O. Box 391
Redwood City CA 94063

Reedley
845 G Street
Reedley CA 93654

Richmond
1401 Marina Way South
Richmond CA 94804

Ridgecrest
100 West California
Avenue, Ridgecrest, CA
93555

Rio Dell
675 Wildwood Avenue
Rio Dell, CA 95562

Rio Vista
One Main Street
Rio Vista, CA 94571

Ripon
259 North Wilma Ave
Ripon CA 95366

Riverbank
6707 Third Street,
Riverbank, CA 95367

Rocklin
3970 Rocklin Road
Rocklin, CA 95677

Rohnert Park
130 Avram Avenue
Rohnert Park, CA 94928

Roseville
311 Vernon Street
Roseville, CA 95678

Ross
P.O. Box 320
Ross, CA 94957

Sacramento
915 "I" Street
Sacramento, CA 95814

Saint Helena
1480 Main Street
Saint Helena, CA 94574

Salinas
200 Lincoln Avenue
Salinas, CA 93901

San Anselmo
525 San Anselmo Avenue
San Anselmo CA 94960

San Bruno
567 El Camino Real
San Bruno, CA 94066

San Carlos
600 Elm Street
San Carlos CA 94070

San Francisco
1 Dr. Carlton B.

Goodlett Place
San Francisco CA 94102

San Joaquin
P.O. Box 758
San Joaquin CA 93660

San Jose
200 East Santa Clara
San Jose CA 95113

San Juan Bautista
P.O. Box 1420
San Juan Bautista, CA
95045

San Leandro
835 East 14th Street
San Leandro CA 94577

San Luis Obispo
990 Palm St
San Luis Obispo CA 93401

San Mateo
330 West 20th Ave
San Mateo CA 94403

San Pablo
1 Alvarado Square
13831 San Pablo Avenue
San Pablo, CA 94806

San Rafael
P.O. Box 151560
San Rafael CA 94915

San Ramon
2222 Camino Ramon
San Ramon CA 94583

Sand City
1 Sylvan Park
Sand City CA 93955

Sanger
1700 Seventh Street
Sanger CA 93657

Santa Clara
P.O. Box 1990
Santa Barbara, CA 93102

Santa Cruz
809 Center Street
Santa Cruz CA 95060

Santa Maria
110 East Cook St
Santa Maria CA 93454

Santa Rosa
P.O. Box 1678
Santa Rosa CA 95402

Saratoga
13777 Fruitvale Avenue
Saratoga, CA 95070

Sausalito
420 Litho Street

Sausalito CA 94965

Scotts Valley
1 Civic Center Drive
Scotts Valley CA 95066

Seaside
440 Harcourt Avenue
Seaside, CA 93955

Sebastopol
P.O. Box 1776
Sebastopol, CA 95473

Selma
1710 Tucker Street
Selma CA 93662

Shafter
336 Pacific Avenue,
Shafter, CA 93263

Shasta Lake
P.O. Box 777
Shasta Lake CA 96019

Soledad
P.O. Box 156
Soledad CA 93960

Solvang
1644 Oak Street
Solvang CA 93463

Sonoma
No. 1 The Plaza
Sonoma CA 95476

Sonora
94 North Washington St
Sonora CA 95370

South San Francisco
P.O. Box 711
South San Francisco CA
94083

Stockton
425 North El Dorado St
Stockton CA 95202

Suisun City
701 Civic Center Blvd
Suisun City CA 94585

Sunnyvale
P.O. Box 3707
Sunnyvale CA 94088

Sutter Creek
18 Main Street
Sutter Creek CA 95685

Taft
209 East Kern Street
Taft CA 93268

Tehama
P.O. Box 70
Tehama CA 96090

Tiburon
1505 Tiburon Blvd.
Tiburon CA 94920

Tracy
333 Civic Center Plaza
Tracy CA 95376

Trinidad
P.O. Box 390,
Trinidad CA 95570

Turlock
156 South Broadway
Turlock CA 95380

Ukiah
300 Seminary Avenue
Ukiah CA 95482

Union City
34009 Alvarado-Niles
Road
Union City CA 94587

Vacaville
650 Merchant Street
Vacaville CA 95688

Vallejo
P.O. Box 3068
Vallejo CA 94590

Victorville
P.O. Box 5001
Victorville CA 923935001

Walnut Creek
P.O. Box 8039
Walnut Creek, CA 94596

Wasco
746 8th Street
Wasco, CA 93280

Waterford
P.O. Box 199
Waterford CA 95386

Watsonville
P.O. Box 50000
Watsonville CA 95077

West Sacramento
1110 West Capitol Avenue
West Sacramento CA 95691

Wheatland
P.O. Box 395
Wheatland, CA 95692

Williams
P.O. Box 310
Williams CA 95987

Willits
111 East Commercial St
Willits CA 95490

Willows
201 North Lassen St
Willows CA 95988

Windsor
P.O. Box 100
Windsor CA 95492

Winters
318 First Street,
Winters CA 95694

Woodland
300 First Street
Woodland CA 95695

Woodside
P.O. Box 620005
Woodside CA 94062

Yountville
6550 Yount Street
Yountville CA 94599

Yuba City
1201 Civic Center Blvd,
Yuba City, CA 95993

ATTACHMENT B

**DECLARATION OF PUBLICATION OF NOTICE OF PACIFIC GAS AND
ELECTRIC COMPANY'S SUPPLEMENTAL FILING FOR SUMMER 2014
RESIDENTIAL ELECTRIC RATE REFORM (R.12-06-013, PHASE 2)**

I, Redacted declare:

I am a Traffic Coordinator employed by ARTEMIA Communications, Inc., at 2001 Union Street, Suite 495, San Francisco, CA. I am responsible for working with Karen Alcantara of Pacific Gas and Electric Company (the Company) preparing the composition of the attached **Notice of Pacific Gas and Electric Company's Supplemental Filing for Summer 2014 Residential Electric Rate Reform, R.12-06-013, Phase 2 (Notice)**, and scheduling the earliest possible publication dates with the 58 newspapers in the Company's service territory. When Karen Alcantara of the Company contacted me concerning the need to publish the Notice, I drafted the publishing schedule for the 58 newspapers (also attached herewith). I forwarded the attached schedule publication dates to Ms. Alcantara for approval. She notified me that the dates were acceptable, and I contacted the 58 newspapers to reserve the publication dates. I receive the proofs of publication from the 58 newspapers, within three to five weeks after publication, which I collect and then forward to Ms. Alcantara.

I declare under penalty of perjury that the foregoing is true and correct.

In San Francisco California, this 13 day of January, 2014.

Redacted

**NOTICE OF PACIFIC GAS AND ELECTRIC COMPANY'S SUPPLEMENTAL FILING FOR
SUMMER 2014 RESIDENTIAL ELECTRIC RATE REFORM (R.12-06-013, PHASE 2)**

Summary

On November 22, 2013, Pacific Gas and Electric Company (PG&E) filed with the California Public Utilities Commission (CPUC), a request to change certain residential rates, to be effective by the summer of 2014, as described below. The request complies with a ruling from the CPUC inviting electric utilities to file proposals that will better align rates with the actual costs of providing electric service and to simplify rate plans.

About the proposals

On October 7, 2013, Assembly Bill 327 (AB 327) was signed into law. This new law authorizes the CPUC to consider several changes to California's electricity rate structure to better serve customers. Through this filing, PG&E is requesting approval to begin reforming its residential electric rate structure consistent with AB 327.

This proposed request will not change the amount of total revenues collected by PG&E. If adopted, some residential customers would see bill decreases or bill increases, depending upon their monthly usage levels and their rate plan. PG&E proposes:

- To change the residential electric rate structure by reducing the number of electric pricing tiers for non-CARE standard residential and time-of-use rate plans, from its current 4 tiers to 3 tiers. These changes will better align rates with the costs of providing electric service to customers.

A chart presenting a more illustrative description of the current vs. proposed non-CARE standard electric structure was included in a bill insert announcing this filing that was sent directly to customers in December and January.

- An initial step to reduce the effective California Alternate Rates for Energy (CARE) discount in order to begin a transition towards the 30-35 percent discount range required by AB 327. The proposal will reduce the average discount for customers on the CARE program from the current average discount of 48 percent to 43 percent. Under the proposed changes, CARE customers would still receive a substantial overall savings compared to rates paid by non-CARE customers.

- To reduce the Public Purpose Program (PPP) charge, as a result of reducing the CARE discount. The CARE surcharge portion of the PPP surcharge that is paid by most residential and non-residential customers is expected to decrease by 26 percent from a per-unit charge of 0.844 cent per kWh to 0.626 cent per kWh.

How will PG&E's proposals affect me?

Most customers receive bundled electric service from PG&E, meaning that we provide electric generation, transmission and distribution service. A table presenting a more illustrative description of the impact of this application on monthly bill impacts for bundled residential customers at three usage levels, who are geographically located in baseline territory X, was included in a bill insert announcing this filing that was sent directly to customers in December and January.

Rate and bill impacts for DA/CCA customers

Direct Access (DA) and Community Choice Aggregation (CCA) customers only receive electric transmission and distribution service from PG&E. DA/CCA customers are charged the same electric distribution and Public Purpose Program rate as bundled service customers and likewise the CARE surcharge portion of the PPP rate is expected to decrease by 26 percent.

Another category of non-bundled customers are Departing Load (DL) customers. DL customers do not receive electric generation, transmission or distribution services from PG&E. However, like DA and CCA customers, they are required to pay certain procurement-related charges, such as the Public Purpose Program rate, as bundled electric service customers.

How do I find out more about PG&E's application?

If you have questions about PG&E's supplemental filing, please contact PG&E at 1-800-743-5000. For TDD/TTY (speech-hearing impaired), call 1-800-652-4712.

Para más detalles llame al 1-800-660-6789 詳情請致電 1-800-893-9555

If you would like a copy of PG&E's supplemental filing and exhibits, please write to PG&E at the address below:

Pacific Gas and Electric Company
Summer 2014 Residential Rate Reform
(R.12-06-013, Phase 2)
P.O. Box 7442
San Francisco, CA 94120

A copy of PG&E's supplemental filing and exhibits are also available for review at the CPUC, 505 Van Ness Avenue, San Francisco, CA 94102, Monday-Friday, 8 a.m.-noon. PG&E's supplemental filing (without exhibits) is available on the CPUC's website at www.cpuc.ca.gov/puc.

How does the CPUC's decision-making process work?

This supplemental filing will be reviewed through the CPUC formal administrative law process. The filed proposals will be assigned to a CPUC Administrative Law Judge (ALJ). The ALJ presides over the proceeding, which may include evidentiary hearings often held in a proceeding to give parties of record an opportunity to present evidence or cross-examine witnesses. Members of the public may attend but not participate in these hearings. The hearings and documents submitted in the proceeding become part of the formal record that the ALJ relies upon in writing a proposed decision to present to the five-member Commission.

Any CPUC Commissioner may issue an alternate decision. The proposed and any alternate decisions are acted upon at a CPUC voting meeting. When the CPUC acts on this supplemental filing, it may adopt all or part of PG&E's request, modify them or deny the request. If you would like to follow this proceeding or any other issue before the CPUC, you may utilize the CPUC's free and confidential subscription service. Sign up at: <http://subscribe.puc.ca.gov/>.

If you would like to learn how you can participate in this proceeding, or if you have comments or questions, you may access the CPUC's Public Advisor's website at www.cpuc.ca.gov/puc and click on "Public Advisor" from the CPUC Information menu. You can also:

Email: public.advisor@cpuc.ca.gov
Mail: Public Advisor's Office
505 Van Ness Avenue, Room 2103
San Francisco, CA 94102

Call: 1-415-703-2074 or 1-866-849-8390 (toll-free)
TTY 1-415-703-5282 or 1-866-836-7825 (toll-free)

If you are writing or emailing the Public Advisor's Office, please include the proceeding number (R.12-06-013, Phase 2). All comments will be circulated to the commissioners, the assigned ALJ and the CPUC staff.

ARTEMIA Inc.

Order:

Client: PG&E

Media: WAN

Color: B/W

Size: 3X12"

Date: 12/02/2013

Production Staff: AH

V: 2

ARTÉMIA

Pacific Gas & Electric Company
Submitted on 12/2/2013

Summer 2014 Residential Rate Relief Notice

PGL 00-103 NR

RUN DATES: 12/3/2013-12/12/2013

SIZE: 3 COL X 12"

SIZE: 3 COL X 12"

Newspaper	Run Dates	Issue Ad Size
Amador Ledger		1 3 Col X 12"
Appeal Democrat		1 3 Col X 12"
Argus		1 3 Col X 12"
Auburn Journal		1 3 Col X 12"
Bakersfield Californian		1 3 Col X 12"
Calaveras Enterprise/Prospect		1 3 Col X 12"
Californian (Salinas)		1 3 Col X 12"
Chico Enterprise Record		1 3 Col X 12"
Colusa Sun-Herald		1 3 Col X 12"
Contra Costa Times (Walnut Creek) & \		1 3 Col X 12"
Daily Independent (Ridgecrest)		1 3 Col X 12"
Desert Dispatch		1 3 Col X 12"
Daily News (Red Bluff)		1 3 Col X 12"
Daily Republic (Fairfield)		1 3 Col X 12"
Davis Enterprise		1 3 Col X 12"
Fresno Bee		1 3 Col X 12"
Gilroy Dispatch		1 3 Col X 12"
Grass Valley Union		1 3 Col X 12"
Hanford Sentinel		1 3 Col X 12"
Hayward Daily Review		1 3 Col X 12"
Hollister Free Lance		1 3 Col X 12"
Independent Journal (Marin)		1 3 Col X 12"
Lompoc Record		1 3 Col X 12"
Madera Tribune		1 3 Col X 12"
Merced Sun Star		1 3 Col X 12"
Modesto Bee		1 3 Col X 12"
Monterey County Herald		1 3 Col X 12"
Napa Valley Register		1 3 Col X 12"
Oakland Tribune		1 3 Col X 12"
Paradise Post		1 3 Col X 12"
Porterville Recorder		1 3 Col X 12"
Press Democrat (Santa Rosa)		1 3 Col X 12"
Record Searchlight (Redding)		1 3 Col X 12"
Reporter (Vacaville)		1 3 Col X 12"
Sacramento Bee		1 3 Col X 12"
San Francisco Chronicle		1 3 Col X 12"
San Jose Mercury News		1 3 Col X 12"
San Mateo Times		1 3 Col X 12"
Santa Cruz Sentinel		1 3 Col X 12"
Santa Maria Times		1 3 Col X 12"
Siskiyou Daily News (Yreka)		1 3 Col X 12"
Stockton Record		1 3 Col X 12"
Tahoe Daily Tribune		1 3 Col X 12"
Times Herald (Vallejo)		1 3 Col X 12"
Times Standard (Eureka)		1 3 Col X 12"
Tracy Press		1 3 Col X 12"
Tribune (SLO)		1 3 Col X 12"
Trinity Journal (Weaverville)		1 3 Col X 12"
Tri-Valley Herald (Pleasanton)		1 3 Col X 12"
Tulare Advance Register		1 3 Col X 12"
Ukiah Daily Journal		1 3 Col X 12"
Union Democrat (Sonora)		1 3 Col X 12"
Willows Journal		3 Col X 12"
Mariposa Gazette		1 3 Col X 12"
Lake County		1 3 Col X 12"
Lassen County		1 3 Col X 12"

ATTACHMENT C

DECLARATION OF MAILING NOTICE OF APPLICATION FILING TO CUSTOMERS

I, Redacted an employee of Pacific Gas and Electric Company, state that I am a citizen of the United States and employed in the City of West Sacramento, County of Yolo, State of California; that I am over the age of eighteen (18) years and not a party to the within cause; that my business address is 885 Embarcadero Drive, West Sacramento, California; and that a printed copy of the attached Notice of Pacific Gas and Electric Company's Supplemental Filing for Summer 2014 Residential Electric Rate Reform, R.12-06-013, Phase 2 (Notice), was enclosed with 4.3 million customer bills during the period beginning December 6, 2013 and ending January 6, 2014.

Due to an oversight on December 6, 2013, 197,000 notices were inadvertently left out of customer bills. These customers received a printed copy of the attached letter, Notice, and Gas Pipeline Safety Brochure on December 23 and 24, 2013.

I declare under penalty of perjury that the foregoing is true and correct.

Dated, January 13, 2014, at West Sacramento, California.

Redacted

Any CPUC Commissioner may issue an alternate decision. The proposed and any alternate decisions are acted upon at a CPUC voting meeting. When the CPUC acts on this supplemental filing, it may adopt all or part of PG&E's request, modify them or deny the request.

If you would like to follow this proceeding or any other issue before the CPUC, you may utilize the CPUC's free and confidential subscription service. Sign up at: <http://subscribe.puc.ca.gov/>.

If you would like to learn how you can participate in this proceeding, or if you have comments or questions, you may access the CPUC's Public Advisor's website at www.cpuc.ca.gov/puc and click on "Public Advisor" from the CPUC Information menu. You can also:

Email: public.advisor@cpuc.ca.gov

Mail: Public Advisor's Office
505 Van Ness Avenue, Room 2103
San Francisco, CA 94102

Call: 1-415-703-2074 or 1-866-849-8390 (toll-free)
TTY 1-415-703-5282 or 1-866-836-7825 (toll-free)

If you are writing or emailing the Public Advisor's Office, please include the proceeding number (R.12-06-013, Phase 2). All comments will be circulated to the commissioners, the assigned ALJ and the CPUC staff.

Para más detalles llame al 1-800-660-6789 • 詳情請致電 1-800-893-9555

NOTICE OF PACIFIC GAS AND ELECTRIC COMPANY'S SUPPLEMENTAL FILING FOR SUMMER 2014 RESIDENTIAL ELECTRIC RATE REFORM (R.12-06-013, PHASE 2)

Summary

On November 22, 2013, Pacific Gas and Electric Company (PG&E) filed with the California Public Utilities Commission (CPUC), a request to change certain residential rates, to be effective by the summer of 2014, as described below. The request complies with a ruling from the CPUC inviting electric utilities to file proposals that will better align rates with the actual costs of providing electric service and to simplify rate plans.

About the proposals

On October 7, 2013, Assembly Bill 327 (AB 327) was signed into law. This new law authorizes the CPUC to consider several changes to California's electricity rate structure to better serve customers. Through this filing, PG&E is requesting approval to begin reforming its residential electric rate structure consistent with AB 327.

This proposed request will not change the amount of total revenues collected by PG&E. If adopted, some residential customers would see bill decreases or bill increases, depending upon their monthly usage levels and their rate plan. PG&E proposes:

- To change the residential electric rate structure by reducing the number of electric pricing tiers for non-CARE standard residential and time-of-use rate plans, from its current 4 tiers to 3 tiers. These changes will better align rates with the costs of providing electric service to customers.

CURRENT VS. PROPOSED NON-CARE STANDARD ELECTRIC STRUCTURE

	Tier 1	Tier 2	Tier 3	Tier 4
Current	Initial Allowance: 0-100% \$0.13230 per kWh	Percent Allowance: 101-130% \$0.15040 per kWh	Percent Allowance: 131-200% \$0.31916 per kWh	Percent Allowance: Greater than 200% \$0.35916 per kWh
Proposed	Initial Allowance: 0-100% \$0.1500 per kWh	Percent Allowance: 101-200% \$0.19897 per kWh	Percent Allowance: Greater than 200% \$0.35000 per kWh	

Initial allowance is the amount of energy offered at the lowest price. As your electric use moves into higher tiers, the price you pay per kilowatt-hour (kWh) increases.

continued on inside

- An initial step to reduce the effective California Alternate Rates for Energy (CARE) discount in order to begin a transition towards the 30-35 percent discount range required by AB 327. The proposal will reduce the average discount for customers on the CARE program from the current average discount of 48 percent to 43 percent. Under the proposed changes, CARE customers would still receive a substantial overall savings compared to rates paid by non-CARE customers.
- To reduce the Public Purpose Program (PPP) charge, as a result of reducing the CARE discount. The CARE surcharge portion of the PPP surcharge that is paid by most residential and non-residential customers is expected to decrease by 26 percent from a per-unit charge of 0.844 cent per kWh to 0.626 cent per kWh.

How will PG&E's proposals affect me?

Most customers receive bundled electric service from PG&E, meaning that we provide electric generation, transmission and distribution service. The table below illustrates monthly bill impacts for bundled residential customers at three usage levels, who are geographically located in baseline territory X.

PROPOSED BILL IMPACTS FOR RESIDENTIAL ELECTRIC CUSTOMERS

Monthly Usage (kWh)	Current Monthly Bill	Proposed Monthly Bill	Change in Bill	Percentage Change
Non-CARE Standard Bundled Service				
550	\$93.51	\$94.61	\$1.10	1.2%
850	\$195.63	\$191.22	-\$4.41	-2.3%
1500	\$429.08	\$418.72	-\$10.36	-2.4%
CARE Standard Bundled Service				
550	\$52.74	\$59.67	\$6.93	13.1%
850	\$94.67	\$108.17	\$13.50	14.3%
1500	\$185.50	\$218.67	\$33.17	17.9%

Actual bill impacts will vary depending on the customer's usage, baseline territory and initial allowance.

Rate and bill impacts for DA/CCA customers

Direct Access (DA) and Community Choice Aggregation (CCA) customers only receive electric transmission and distribution service from PG&E. DA/CCA customers are charged the same electric distribution and Public Purpose Program rate as bundled service customers and likewise the CARE surcharge portion of the PPP rate is expected to decrease by 26 percent.

Another category of non-bundled customers are Departing Load (DL) customers. DL customers do not receive electric generation, transmission or distribution services from PG&E. However, like DA and CCA customers, they are required to pay certain procurement-related charges, such as the Public Purpose Program rate, as bundled electric service customers.

How do I find out more about PG&E's application?

If you have questions about PG&E's supplemental filing, please contact PG&E at **1-800-743-5000**. For TDD/TTY (speech-hearing impaired), call **1-800-652-4712**.

If you would like a copy of PG&E's supplemental filing and exhibits, please write to PG&E at the address below:

Pacific Gas and Electric Company
 Summer 2014 Residential Rate Reform
 (R.12-06-013, Phase 2)
 P.O. Box 7442
 San Francisco, CA 94120

A copy of PG&E's supplemental filing and exhibits are also available for review at the CPUC, 505 Van Ness Avenue, San Francisco, CA 94102, Monday-Friday, 8 a.m.-noon. PG&E's supplemental filing (without exhibits) is available on the CPUC's website at www.cpuc.ca.gov/puc.

How does the CPUC's decision-making process work?

This supplemental filing will be reviewed through the CPUC formal administrative law process. The filed proposals will be assigned to a CPUC Administrative Law Judge (ALJ). The ALJ presides over the proceeding, which may include evidentiary hearings often held in a proceeding to give parties of record an opportunity to present evidence or cross-examine witnesses. Members of the public may attend but not participate in these hearings. The hearings and documents submitted in the proceeding become part of the formal record that the ALJ relies upon in writing a proposed decision to present to the five-member Commission.

continued on back



**Pacific Gas and
Electric Company**

Pacific Gas and Electric Company
P.O. Box 770000
San Francisco, CA 94177-1490

Month xx, 2013

«Customer Name»
«Customer Name2»
«Mailing Address2»
«Mailing Address»
«Mailing City, State ZIP»

Dear Valued Customer,

To help you anticipate potential changes to your rate plan, we regularly include bill inserts with your monthly energy statement when we file proposals with the California Public Utilities Commission. This information typically describes what we are proposing, how it supports our goal to provide safe, reliable and affordable energy service, and how it may affect your energy charges.

One such insert was inadvertently omitted from your most recent bill package, so we've enclosed it along with helpful information about natural gas pipeline safety.

With temperatures falling and gas use increasing across our service territory, we hope you'll review this important information so that you can be mindful of gas safety where you live or work. Whether it's practicing safe digging, spotting the signs of a potential gas leak, or responding in case of an emergency, there's safety in knowledge.

We also encourage you to learn more about the progress we're making to create the safest and most reliable gas system in the nation. Follow our work at www.pge.com/seeourprogress.

Sincerely,

Helen Burt
Chief Customer Officer
Pacific Gas and Electric Company

There's safety in knowledge

Natural gas is one of the most efficient, reliable, and affordable sources of energy for homes and businesses. And delivering it safely is PG&E's highest responsibility.



PG&E refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation.
© 2011 Pacific Gas and Electric Company. All rights reserved. ♻️ Printed on recycled paper.

Important things to know about natural gas safety



Know the location of gas pipelines

PG&E offers a comprehensive online map at www.pge.com/pipelinelocations. You can view any location in our service area—your home, place of work, or any other areas of interest—to see which transmission pipelines run nearby. Also, the National Pipeline Mapping System, www.npms.phmsa.dot.gov/PublicViewer/, shows the location of liquid fuel and natural gas pipelines across the country, county by county.

Know the signs of trouble

PG&E regularly inspects all of our pipelines to check for possible leaks or other signs of damage. However, as an additional safety precaution, PG&E adds a highly recognizable sulfur-like odor to natural gas. If you smell this distinctive "rotten egg" odor, move to a safe location and immediately call **911**, and PG&E at **1-800-743-5000**.

But don't rely on your nose alone. Other signs of a possible gas leak can include dirt spraying into the air, continual bubbling in a pond or creek, and dead or dying vegetation in an otherwise moist area. And always pay attention to hissing, whistling, or roaring sounds coming from underground.

Know what to do in case of an emergency

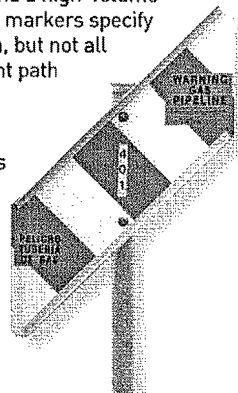
If you suspect a gas leak, always leave the area immediately and move to a safe location. Then call **911** to notify local police and fire departments and contact PG&E at **1-800-743-5000**. Please let others nearby know that they should stay away from the area as well.

Until you are a safe distance away, do not light a match or operate any device that might create a spark, including electric switches, doorbells, radios, televisions, and garage door openers.

Know what's below before you dig

Damage from excavation is the greatest cause of pipeline accidents. That's why you must always call **811** at least two working days before you dig. Underground Service Alert (USA) is a free service that will locate and mark our underground pipeline and electric facilities. And always be aware of pipeline markers that indicate the need for extra care around a high-volume transmission line. These markers specify the approximate location, but not all pipelines follow a straight path between markers.

If you or your contractor accidentally digs into a gas pipeline, do not attempt to stop the flowing gas or extinguish any fire.



Know that safety is PG&E's highest responsibility

That's why we monitor our gas pipeline operations 24 hours a day, 7 days a week, and conduct regular inspections and leak surveys. To find out more about our comprehensive safety and monitoring program, visit www.pge.com/pipelinesafety.

And most importantly, know where to find more information

For questions or additional materials:

For assistance in English please call **1-888-743-7431**.

Para ayuda en español por favor llame al **1-800-660-6789**.

要用粵語/國語請求協助, 請致電 **1-800-893-9555**.

Kung kailangang makipag-usap sa nakakasalita ng Tagalog, tumawag sa **1-888-743-7431**.

Để được giúp đỡ bằng tiếng Việt, xin gọi **1-800-298-8438**.

