From: Hagan, Jack (Brigadier General – CA

Sent: 1/30/2014 7:43:30 PM

To: Doll, Laura (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=LRDD)

Cc:

Bcc:

Subject: Re: PG&E's 2013 Customer Safety and Public Awareness Communication Activity

Report

Not hard enough, but then that's the General in me and why the PUC drives me crazy. Betty sends a big "wet" kiss!!!!

Brigadier General (CA) Jack Hagan Director, Safety & Enforcement Division California Public Utilities Commission (916) 267-7201 Cell Sent from my iPhone

On Jan 30, 2014, at 19:16, "Doll, Laura" < LRDD@pge.com > wrote:

It's teb3@pge.com

Meri is working on the messaging issue . . .

From: Hagan, Jack (Brigadier General - CA) [mailto:emory.hagan@cpuc.ca.gov]

Sent: Thursday, January 30, 2014 7:13 PM

To: Doll, Laura

Subject: Fwd: PG&E's 2013 Customer Safety and Public Awareness Communication

Activity Report

Privacy is more important than safety!!

What is Tom's email address?

Brigadier General (CA) Jack Hagan

(916) 267-7201 Cell Sent from my iPhone Begin forwarded message: From: Redacted To: "Clanon, Paul" < paul.clanon@cpuc.ca.gov> Cc: "Hagan, Jack (Brigadier General – CA)" <emory.hagan@cpuc.ca.gov>, "Malashenko, Elizaveta I." <elizaveta.malashenko@cpuc.ca.gov> Subject: PG&E's 2013 Customer Safety and Public **Awareness Communication Activity Report** Mr. Clanon, Attached please find PG&E's 2013 Customer Safety and Public Awareness Communication Activity report. Sincerely, Redacted PG&E - Gas Operations, Regulatory Compliance Redacted PG&E is committed to protecting our customers' privacy. To learn more, please visit http://www.pge.com/about/company/privacy/customer/

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To learn more, please visit

Director, Safety & Enforcement Division

California Public Utilities Commission