

From: Bottorff, Thomas E
Sent: 1/31/2014 8:24:41 AM
To: 'Hagan, Jack (Brigadier General – CA)' (emory.hagan@cpuc.ca.gov)
Cc:
Bcc:
Subject: Re: PG&E's 2013 Customer Safety and Public Awareness Communication Activity Report

General,

I've spoken with our IT and safety teams about this, and they're both supportive of making the change. They also appreciated the suggestion.

I have one more governance committee to clear, and the change will be made.

On another note, I was really sorry to hear about your decision to retire. I've been thinking about it myself, but hope to hold on another year.

I wish you the best in whatever comes next.

Tom

From: Hagan, Jack (Brigadier General – CA) [mailto:emory.hagan@cpuc.ca.gov]
Sent: Thursday, January 30, 2014 7:50 PM
To: Bottorff, Thomas E
Subject: Fwd: PG&E's 2013 Customer Safety and Public Awareness Communication Activity Report

Privacy is more important than safety????

Brigadier General (CA) Jack Hagan

Director, Safety & Enforcement Division

California Public Utilities Commission

(916) 267-7201 Cell

Sent from my iPhone

Begin forwarded message:

From: Redacted
To: "Clanon, Paul" <paul.clanon@cpuc.ca.gov>
Cc: "Hagan, Jack (Brigadier General – CA)" <emory.hagan@cpuc.ca.gov>, "Malashenko, Elizaveta I." <elizaveta.malashenko@cpuc.ca.gov>
Subject: PG&E's 2013 Customer Safety and Public Awareness Communication Activity Report

Mr. Clanon,

Attached please find PG&E's 2013 Customer Safety and Public Awareness Communication Activity report.

Sincerely,

Redacted

PG&E - Gas Operations, Regulatory Compliance

Redacted

PG&E is committed to protecting our customers' privacy.
To learn more, please visit
<http://www.pge.com/about/company/privacy/customer/>
