

From: Hagan, Jack (Brigadier General – CA)  
Sent: 1/31/2014 8:34:53 AM  
To: Bottorff, Thomas E (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=TEB3)  
Cc:  
Bcc:  
Subject: Re: PG&E's 2013 Customer Safety and Public Awareness Communication Activity Report

Tom,

Great and thank you. My retirement plan is I have no plan. I am just going to see what comes up that sounds like fun, is at a slower pace and not so time intensive, and fewer headaches. I will be around for several weeks in the office and then on leave for several months before my final departure.

BG H

Brigadier General (CA) Jack Hagan  
Director, Safety & Enforcement Division  
California Public Utilities Commission  
(916) 267-7201 Cell  
Mission: "No one dies on my watch."  
"No better friend - No worse enemy!"

On Jan 31, 2014, at 8:24, "Bottorff, Thomas E" <[TEB3@pge.com](mailto:TEB3@pge.com)> wrote:

General,

I've spoken with our IT and safety teams about this, and they're both supportive of making the change. They also appreciated the suggestion.

I have one more governance committee to clear, and the change will be made.

On another note, I was really sorry to hear about your decision to retire. I've been thinking about it myself, but hope to hold on another year.

I wish you the best in whatever comes next.

Tom

**From:** Hagan, Jack (Brigadier General – CA) [mailto:emory.hagan@cpuc.ca.gov]  
**Sent:** Thursday, January 30, 2014 7:50 PM  
**To:** Bottorff, Thomas E  
**Subject:** Fwd: PG&E's 2013 Customer Safety and Public Awareness Communication Activity Report

Privacy is more important than safety????

Brigadier General (CA) Jack Hagan

Director, Safety & Enforcement Division

California Public Utilities Commission

(916) 267-7201 Cell

Sent from my iPhone

Begin forwarded message:

**From:** [Redacted]  
**To:** "Clanon, Paul" <paul.clanon@cpuc.ca.gov>  
**Cc:** "Hagan, Jack (Brigadier General – CA)" <emory.hagan@cpuc.ca.gov>, "Malashenko, Elizaveta I." <elizaveta.malashenko@cpuc.ca.gov>  
**Subject:** **PG&E's 2013 Customer Safety and Public Awareness Communication Activity Report**

Mr. Clanon,

Attached please find PG&E's 2013 Customer Safety and Public Awareness Communication Activity report.

Sincerely,

[Redacted]

PG&E - Gas Operations, Regulatory Compliance

[Redacted]

Redacted

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