

From: [Redacted]  
Sent: 12/27/2013 12:28:48 PM  
To: Singh, Sumeet  
(/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=S1ST56905772)  
Cc:  
Bcc:  
Subject: FW: CPUC Visit & Data Request - Index No. 4534

Here you go!

[Redacted]  
PG&E | Regulatory Compliance | Senior Engineer  
[Redacted]

**Think and Act Safely**

From [Redacted]  
Sent: Friday, December 27, 2013 11:32 AM  
To: banu.acimis@cpuc.ca.gov  
Subject: CPUC Visit & Data Request - Index No. 4534

**Hi Banu,**

**Please see the responses below. Thank you.**

**QUESTION 4534.01:** Cause of the blockage resulting in the low pressure

**RESPONSE 4534.01:** A newly installed filter separator failed and caused the blockage that resulted in the low pressure. A copy of the causal evaluation will be provided when it is complete.

**QUESTION 4534.02:** Question about station design (inlet pressure, outlet pressure, regulation, date of installation)

**RESPONSE 4534.02:** The operating diagram and station data sheet for the [Redacted] Meter and Regulator Station are attached as “Operating Diagram [Redacted] CONF.pdf” and “Station Data Sheet [Redacted] Meter and Regulator Station.pdf.” The data sheet includes the information requested. Please note the operating diagram also includes the diagrams of two additional regulator stations, DA 011 and DA 012. The station data sheets for DA 011 and DA 012 regulator stations are attached as “Station Data Sheet\_DA 011 Regulator Station\_CONF.pdf” and “Station Data Sheet\_DA 012 Regulator Station\_CONF.pdf.”

**QUESTION 4534.03:** Customer impact and actions taking place

**RESPONSE 4534.03:** The customer impact and PG&E’s actions were communicated orally on the night of the event (December 19, 2013). PG&E identified only one customer (elevated-pressure service to [Redacted]) that was impacted by the event.

The following is a summary of immediate actions taken by PG&E in response to the event:

- Field Service dispatched 40 GSR's in total.
- An additional 57 GSR's were placed on standby.
- Field Service made contact with approximately 200 customers (counting the [Redacted] as 1 customer).
- Field Service contacted every premise within the [Redacted] (263 total)
  - 2 Customers needed a furnace relight
  - 28 customers needed a water heater relight
  - 2 customers needed both a furnace and a water heater relight
  - Field Service believes these relight jobs were not related to the low pressure event, but instead a result of high winds in the area.
- Field Service made contact with all 40 elevated-pressure customers.

**QUESTION 4534.04:** Non related work taking place around the station

**RESPONSE 4534.04:** Clearance work was completed on November 25, 2013, and

December 18, 2013, to deactivate a section of Line 116.

**QUESTION 4534.05:** She would like to have a copy of the station data sheet and diagram.

**RESPONSE 4534.05:** Please see response to Question 4534.02.

**QUESTION 4534.06:** She would also like to be notified when we have validated the customer impact for the event.

**RESPONSE 4534.06:** On December 19, 2013, PG&E provided an update to the CPUC via phone voice message, which included validation that only one customer was impacted (elevated-pressure service to [Redacted] building) as referenced in the response to Question 4534.03.

[Redacted]

PG&E Regulatory Compliance Senior Engineer

[Redacted]

### Think and Act Safely

**From:** [Redacted]

**Sent:** Thursday, December 19, 2013 1:14 PM

**To:** [Redacted] Singh, Sumeet

**Cc:** Falk, Michael; Harden, Lorene R; Knapp, Kevin; Christopher, Melvin J. (GSO); Redding, Steve (M&C DIR)

**Subject:** CPUC Visit & Data Request

[Redacted] Sumeet,

Banu Acimis from the CPUC visited the [Redac] Meter Station in conjunction with the [Reda] Meter Station Gas Event. The questions she asked were as follows:

- [Redacted] Cause of the blockage resulting in the low pressure
- [Redacted] Question about station design (inlet pressure, outlet pressure, regulation, date of installation)
- [Redacted] Customer impact and actions taking place
- [Redacted] Non related work taking place around the station

She would like to have a copy of the station data sheet and diagram. She would also like to be notified when we have validated the customer impact for the event. She was okay with us emailing this data to her @ [banu.acimis@cpuc.ca.gov](mailto:banu.acimis@cpuc.ca.gov) (916-616-9403)

During her visit I was able to answer her questions related to the station design and our initial determination to cause. At the time of her visit I also provided her the actions we are taking to determine what if any customer impact has occurred. Overall, she was pleased with actions taking at this time and the information we could provide.

Thanks,

[Redacted]

Superintendent

[Redacted]

Gas Transmission Operations & Maintenance

Redacted

<image001.jpg>